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Agile Software Development in the Large

QCon San Francisco 2007 Jutta Eckstein

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What Does "Large" Mean?

- Large in ...
 - scope
 - time
 - people
 - money
 - risks
- We focus on "Large Teams"
 - which implies everything else
- Large is relative
 - 1, 2, 10, 100, 2000 people

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"Large" and Agile Methods

- XP
 - typical team size < 12
- Scrum
 - Scrum of Scrums
- Crystal
 - · different colors for different team sizes:
 - clear: for teams < 10
 - orange: for teams < 40
 - red, blue, ... (not defined yet)
- FDD
 - · teams are assembled for designing a feature

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The Agile Value System

Agile development is defined by the value system:

Individuals and interactions

over processes and tools

Working software

over comprehensive documentation

Customer collaboration

over contract negotiation

Responding to change

over following a plan

That is, while there is value in the items on the right, we value the items on the left more.

Source: http://agilemanifesto.org

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Agile Value System is based on Principles

- · Early and continuous delivery of valuable software
- · Welcome changing requirements
- · Deliver working software frequently
- Business people and developers work together
- · Trust motivated individuals
- · Face-to-face conversation
- · Working software is the primary measure of progress
- Promote sustainable development
- Technical excellence and good design
- Simplicity is essential
- Self-organizing teams
- Team reflection and adjustment

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Deliver Working Software Frequently

No need to prolong development cycles

- To steer in the right direction you need frequent feedback
- · Short cycles to reduce all risks

Two-week iterations have been proven

- Balance risk reduction with feature accomplishment
- Ensure delivery at the end of the iteration

Same heartbeat across all sites

• Holidays can require some adaptation

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Delivery of Valuable Software

- Plan for accomplishing a valuable feature
 - · Often unusual for large teams
 - They are used to develop and plan against components or activities.
 - · Accomplishment means integration, test and documentation
 - Delivery
- Structure the teams along features
 - For ensuring the business value and the customer's advantage
 - · Feature teams
 - · Comprehend all necessary roles and all required know-how

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Customer Involvement

Defined single customer is rare, more typical are:

- Large invisible customer base
 - Typical for standard software
- Community of customers
 - Often not homogenous, but competitive
 - · No accepted representative

Therefore:

- "Customer on-site office"
 - · Specifies and performs acceptance tests
- Customer surrogate
 - Product Owner

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Welcome Change

Plan driven versus planning driven

- There is no such thing as a *final* plan at the beginning of the project
- Feedback has a direct impact on the plan

"A plan is nothing; planning is everything." Dwight D. Eisenhower

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Promote Sustainable Development

- Amount of work must match amount of time
 - · Realistic planning
 - · Consider vacation and real time
- Reviews and code inspection
 - External
 - Internal (by developers and scripts)
 - Review team
 - · Continuously: pair programming

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Trust Motivated Individuals

Trust is based on:

- Communication
- Transparency
- Honesty
- Empowerment for decisions
- Touch

Trust regards all:

- Developers
- Customers
- Managers

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Face-to-Face Conversation

- Face-to-face communication is always preferred
- Frequent Synchronization is a must
 - to have a common understanding
 - · to deal with roles
 - · to deal with changes
 - · to deal with problems
 - to get feedback
- Think about:
 - · People exchange
 - · Communication facilitator
 - Different communication channels

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Simplicity is Essential

- Conceptual Integrity
 - "Simplicity comes from conceptual integrity"
 [David Parnas, XP2002]
 - · A system architect is the main step towards conceptual integrity
- · Architectural Lead pulls the strings
 - · Communicates the vision
 - · Single point for
 - · Key ideas
 - Technical responsibility assignments
 - · Technical decisions
 - · A servant with courage and experience

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Continuous Attention to Technical Excellence

- A good (and simple) design is never easy
 - And: Make it right the first time never works
 - The best architecture evolves
- Tests ensure the existing functionality when enhancing and changing the code
 - · Provide the safety net for refactoring
 - Synchronized with development
 - · Automatically repeatable
- Don't try to finalize the architecture before growing the team
 - Feature teams will formulate the requirements

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Working Software requires Integration

Changes will be integrated as often as possible

- Makes progress visible and measurable
- Conflicts are easier to solve, the more often integration happens

Each integration results in a running system

- · Provides immediate feedback
- Integration needs support
 - Plan at least 10% of development effort for integration/build

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Regular Team Reflection and Adjustment

• Iteration Review

- · Revisit goals for the past iteration
- Present deliveries working software
- Acceptance / Rejection

Retrospective

- Reflect on:
 - Things that worked well
 - Things that need to be improved
 - Things that are still difficult
- Define an action plan on the top 3
- Staged retrospective
 - · In subteams
 - · With team representatives

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Self-Organizing Teams

- People and teams are different
- Let teams decide
 - Each team defines its own process
 - Retrospectives help to find the best process for this team
- Don't over specify and overrule
 - Use a starting line and adjust from there
 - E.g. the experience of the project members is a good start
- Remember:
 - "Individuals and interactions over processes and tools"

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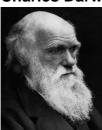
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Lessons Learned

- Agile Manifesto provides a guideline for scaling
- Feature teams and product owner(s) ensure the business value
- · Risk reduction by short feedback cycles

Charles Darwin:



"It is not the strongest of the species that survive, nor the most intelligent, but the ones most responsive to change."

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