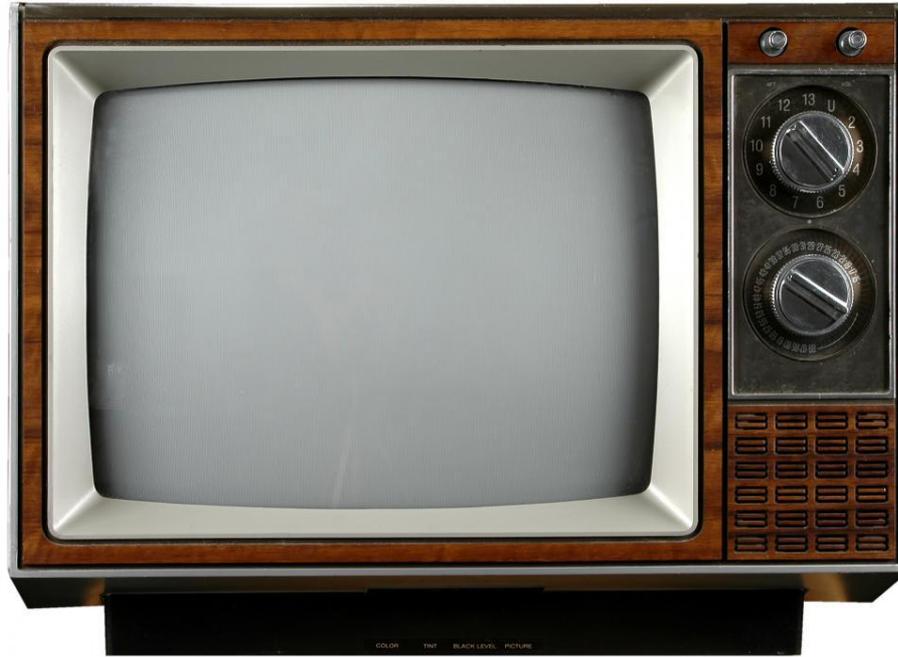


# **Mantis: Netflix's Event Stream Processing System**

Justin Becker Danny Yuan  
10/26/2014

# Motivation

# Traditional TV just works



# Netflix wants Internet TV to work just as well

**NETFLIX** Browse Taste Profile **KIDS** DVDs Search [bell icon] Justin ▾

**Recently Watched**

- THE LEAGUE**  
NEW EPISODES

➔ Recommend

**Popular on Netflix**

- Californication**  
NEW EPISODES
- TRAILER PARK BOYS**  
NEW EPISODES
- I KNOW THAT VOICE**
- the UNBELIEVERS**
- ONCE**  
UPON A TIME  
NEW EPISODES
- JIM JEFFERIES: BARE**

**Documentaries**

- THE UNKNOWN KNOWN**
- JOAN RIVERS**  
A PIECE OF WORK
- HEY BARTENDER**  
THE COCKTAIL IS BACK
- THE MIND OF A CHEF**  
NARRATED BY ANTHONY BOURDAIN
- WILDEST ISLANDS**
- BUTCH CASSIDY AND THE SUNDAUCE KID**  
THE LAST OUTLAWS
- THE NEXT SPACE RACE**
- COSMOS**  
A SPACE AND TIME

**Our challenge:  
Staying on top of what's happening**



**Especially when things aren't working**



Calls Offered - All Regions



🔄 ↗️ 📊 Explode ▾ 📄 Legend 📈 Logarithmic

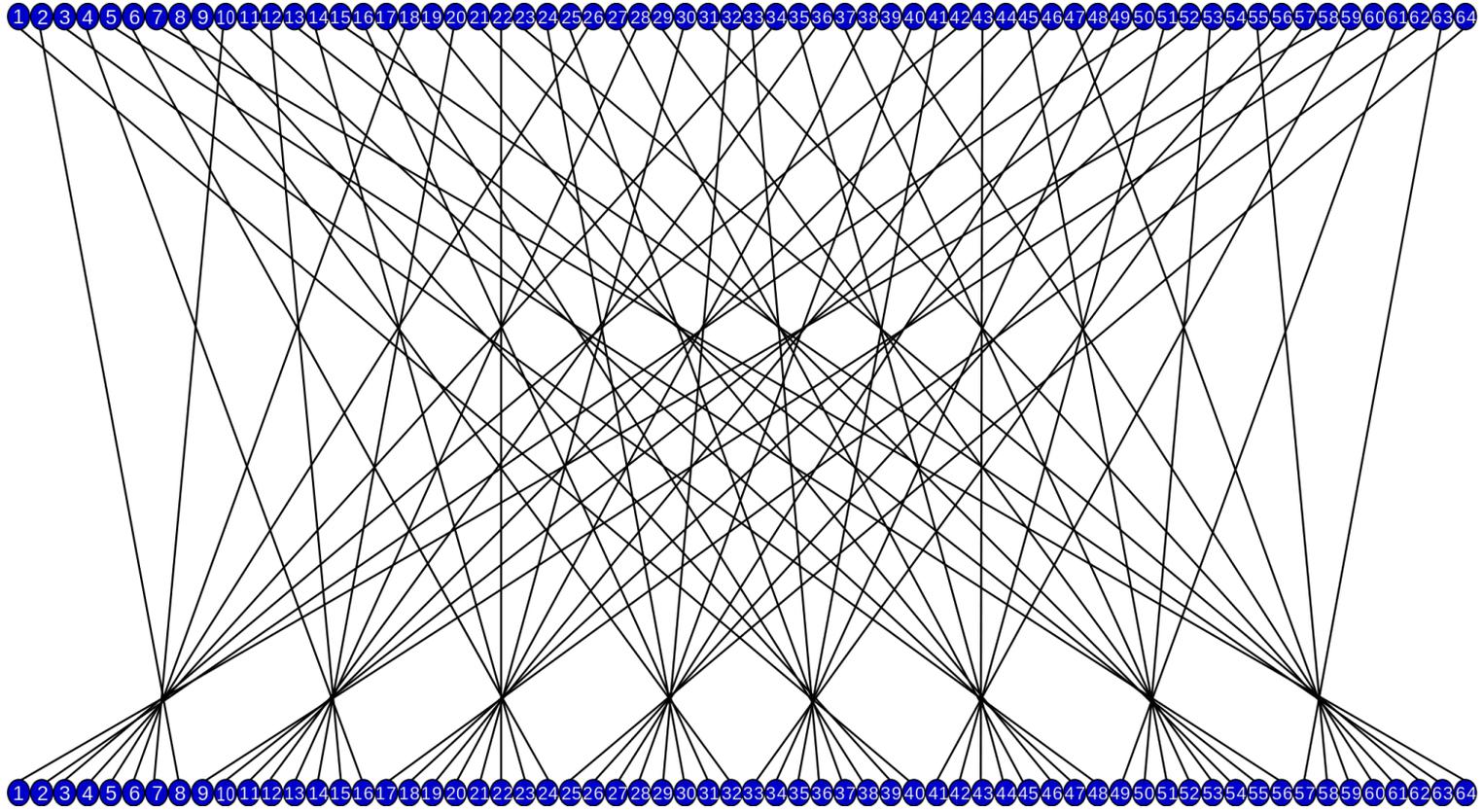
Help Site hits



**Tracking “big signals” is not  
enough**



# Need to track all kinds of permutations



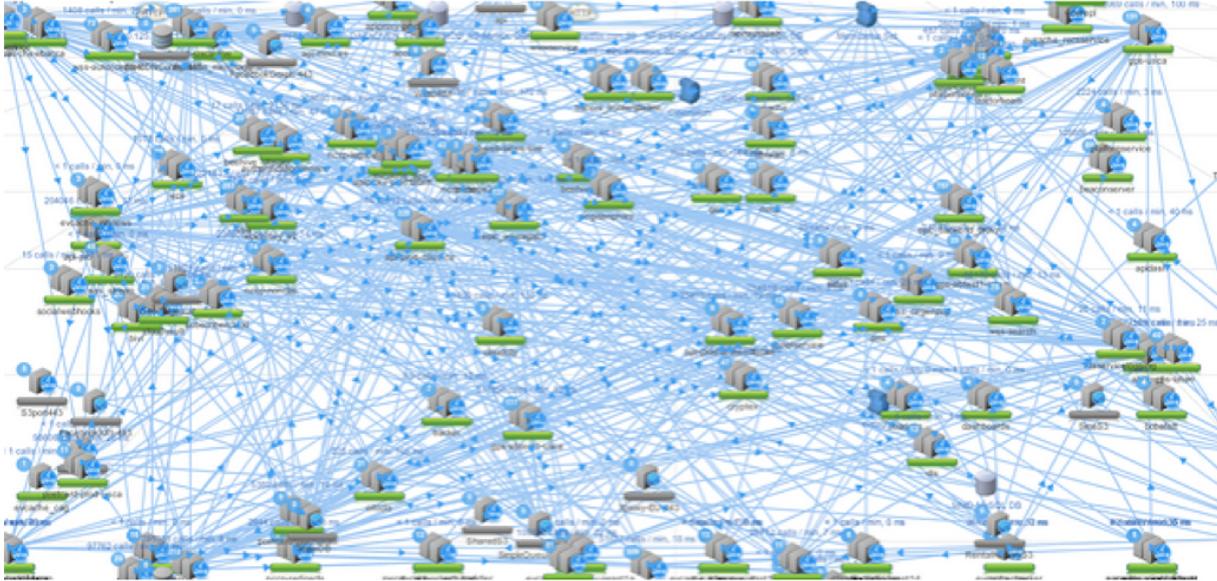
**Detect quickly, to resolve ASAP**



# Cheaper than product services

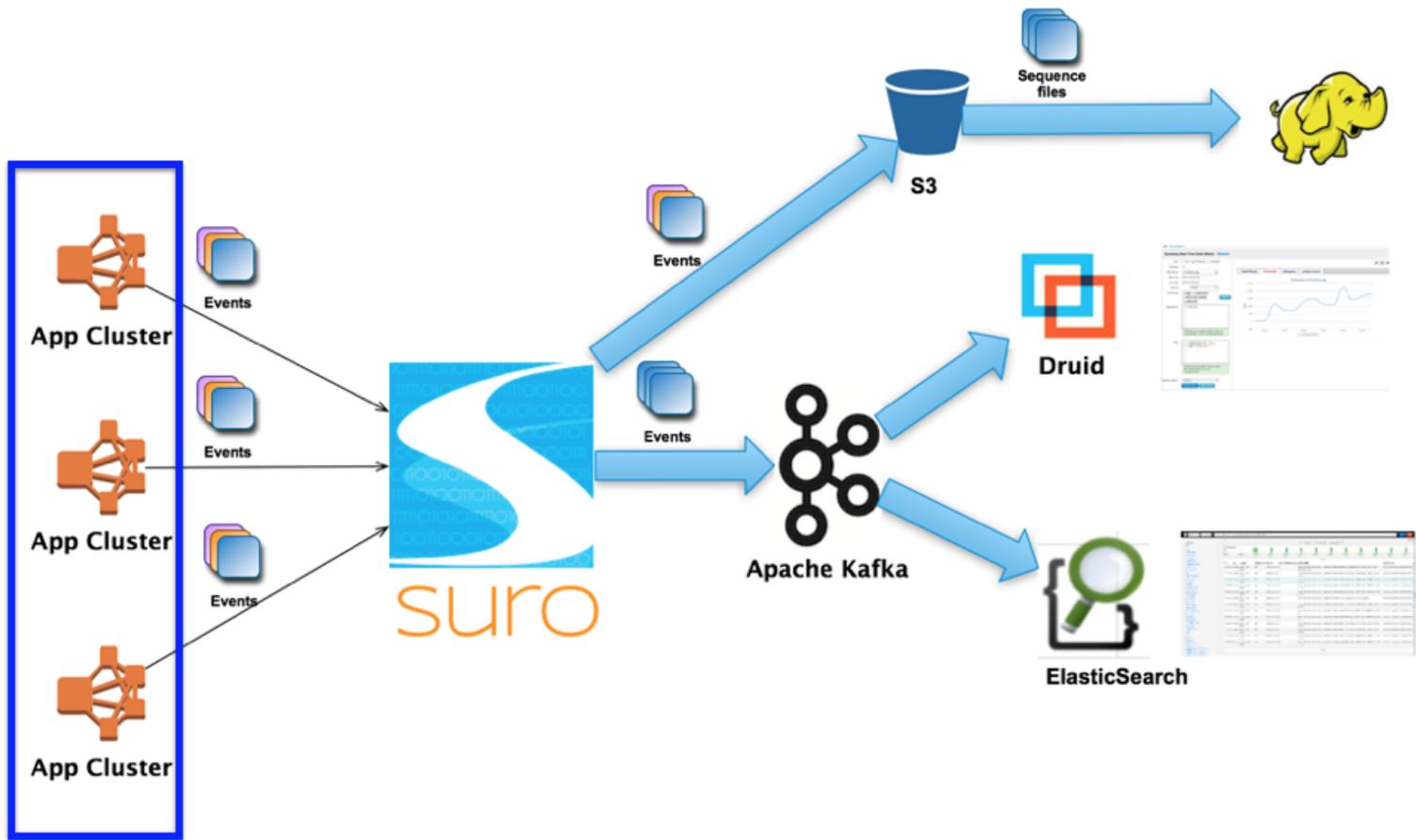


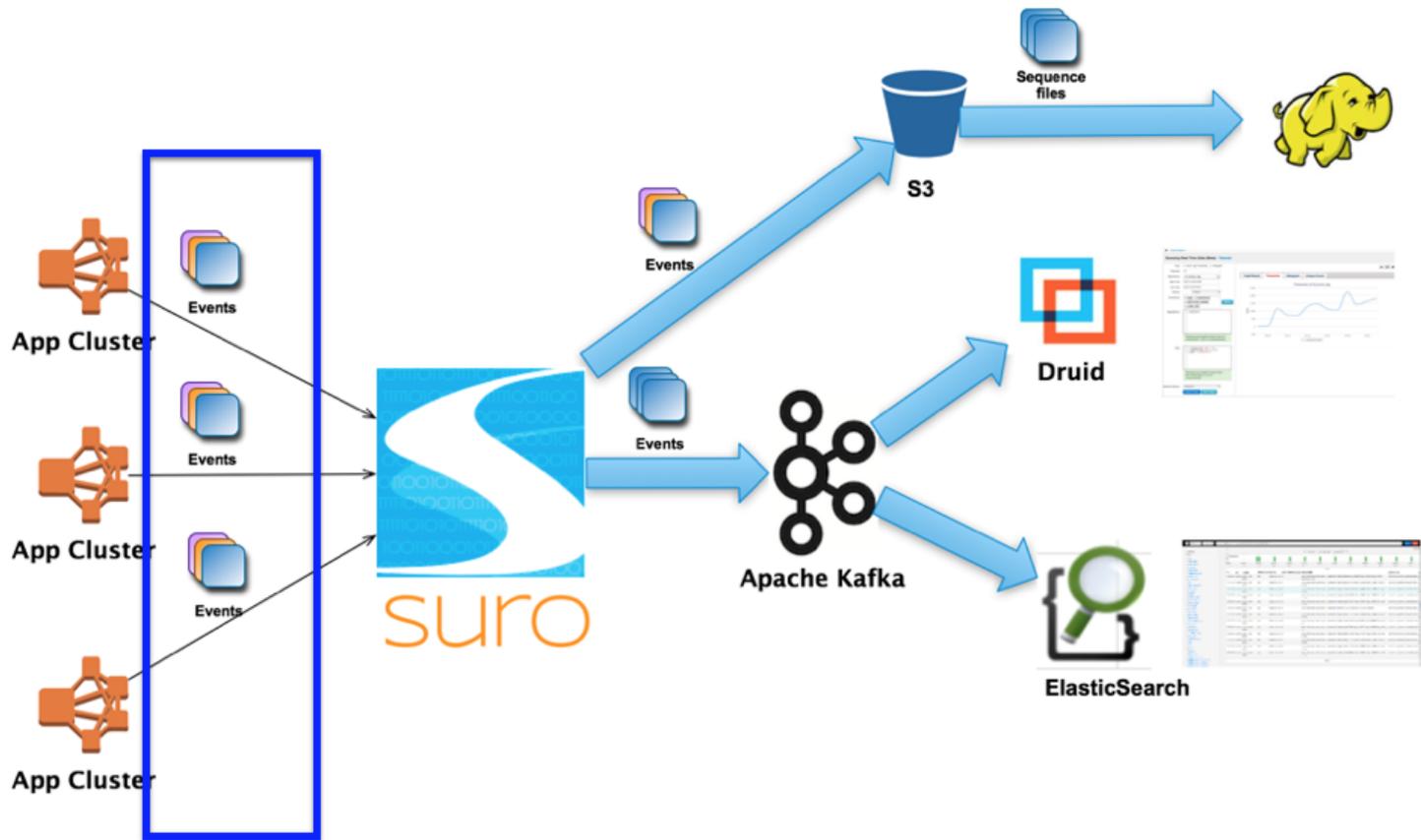
# Here comes the problem



**12 ~ 20 million metrics updates per  
second**

**750 billion metrics updates per day**





**4 ~ 18 Million App Events Per Second**  
**> 300 Billion Events Per Day**

Graph Y-Axis Expression Remove Add...

Refresh Graph PNG Query

Env: prod test Region: us-east

**Query:** `!(nf.cluster)`

**Base Query**  
 Selecting an application, cluster, or ASG first will restrict other selections to meaningful values. At least one metric name is required for all queries.

**App/Cluster/ASG:**

**Metric name:**

**Additional tags**  
 You may optionally narrow the query by selecting additional tag/value pairs here.

**Tag:**

**Values:**

**Query settings**  
 These settings modify the query results in a variety of ways.

**Group by:**

**Aggregate:**

**Time shift:**

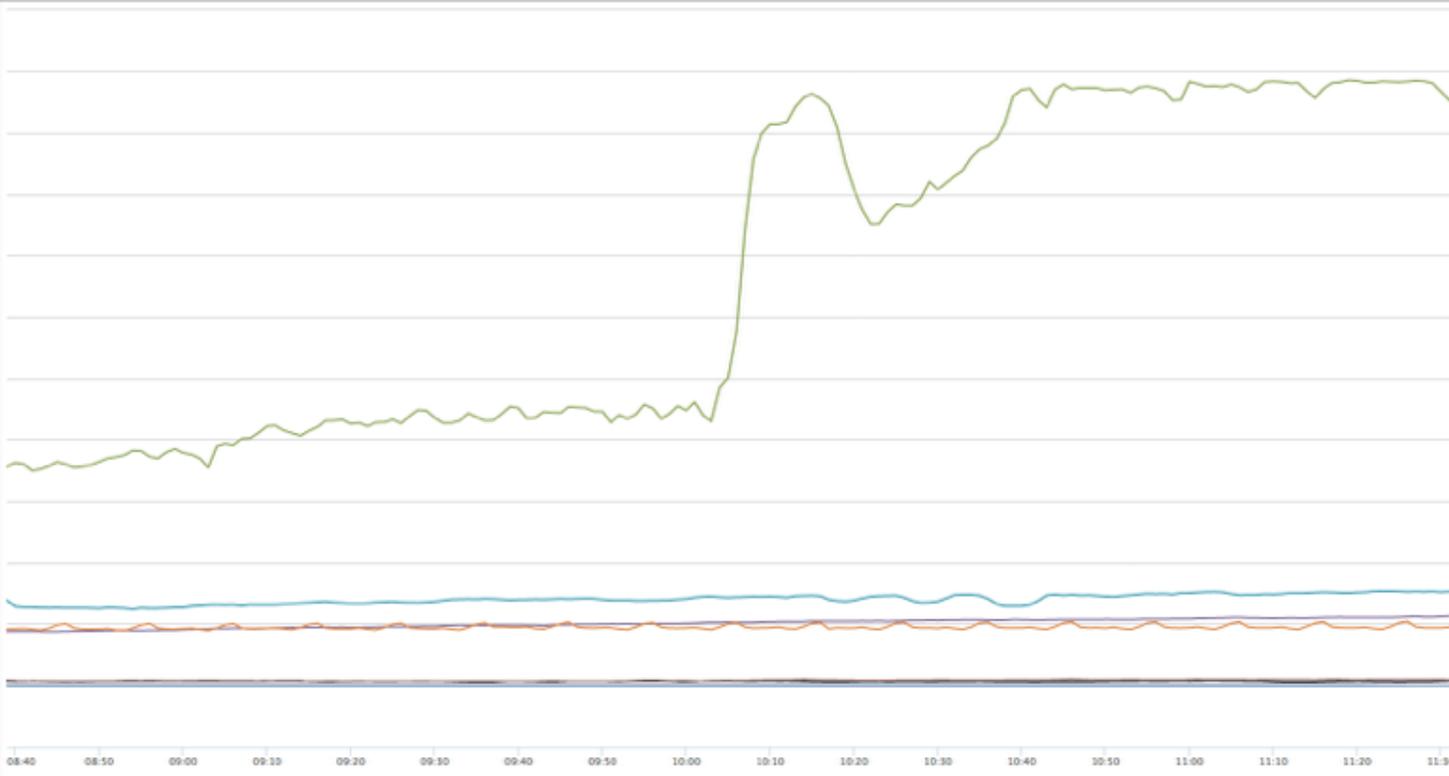
**Graph settings**  
 These options are common to all graphed expressions.

**Line type:** none line stack area vsplit

**Legend:**

**Color:**   Auto-assign

**Y-Axis:**

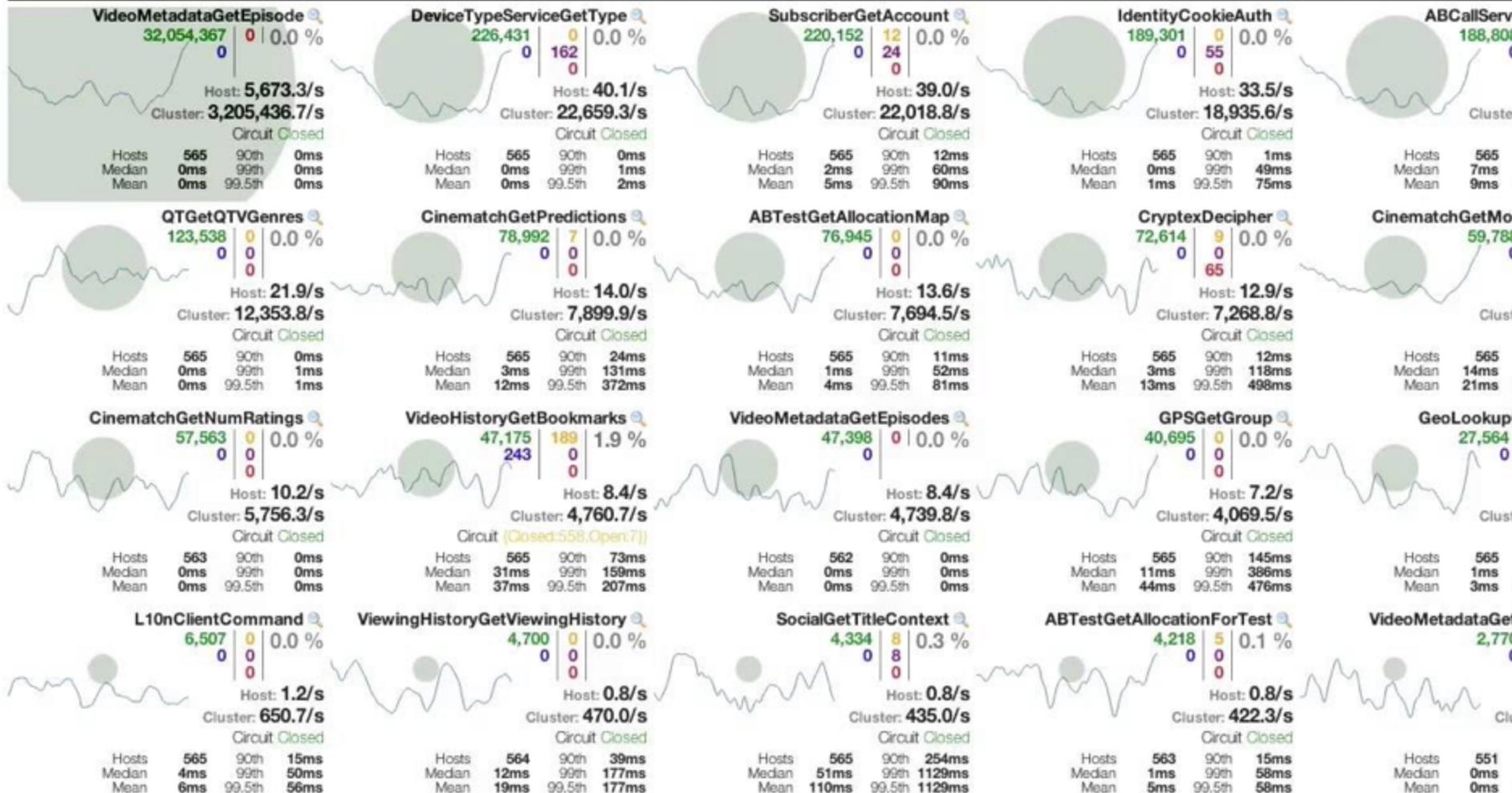


Statistics: avg min max total current Sort by: name statistic

■	!NFName=writerLog...nf,region=us-east-1	5.13K
■	nf.cluster=chukacolector-canary	24.6K

# Circuit Breakers

Sort: [Error then Volume](#) | [Alphabetical](#) | [Volume](#) | [Error](#) | [Mean](#) | [Median](#) | [90](#) | [99](#) | [99.5](#) | [Success](#) | [Latent](#) | [Short-Circuited](#) | [Timeout](#) | [Rejected](#) | [Failed](#)



- Startplays
- Encoding Failures
- NCCP Logs
- Logblobs
- Zuul Requests
- APM Metrics
- Startplay Map
- Social Events
- Follow Events

Action type: **ADD**

Follow type:

**Reset** **Search** for last **200** entries, up to 1000

**Search Results**

200 unique events seen between 2014/11/02 11:51:26,976 PST and 2014/11/02 14:18:42,654 PST

Filter:

Event Time	Type			Follow Type	Action Type	Message
2014/11/02 14:18:42,654 PST	citools.events.follow				ADD	{ "actionType": "ADD", "context": {"yodaContactId": "ea95fc70" } }
2014/11/02 14:18:25,776 PST	citools.events.follow				ADD	{ "actionType": "ADD", "followType": "ESN" }

## Investigate the Errors

Start with finding potential outliers among cluster instances:

[Top 10 Errors grouped by Application, Logging Class, Host Name, and Line Number Log Summary Doc](#)

You should also check out dominant errors:

1. Find dominant errors by removing "hostname" from Dimensions box, and click on the button "Submit Query" below. You
2. Click on any text in the error table cell (they are links), and you'll see error details

### Details of Error Surge

Contacts [Contacts](#)

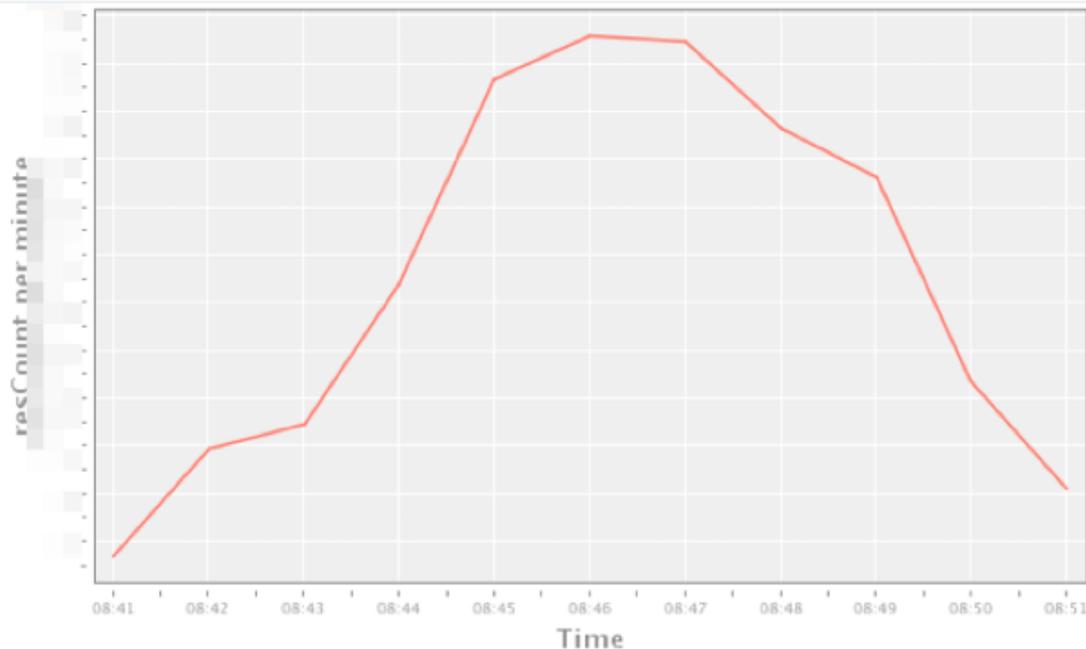
About  
Automated  
Log  
Summary  
Alerts

[Log Summary Documentation](#) [About Automated Alerts](#)

NAC [RECS\\_PRECOMPUTE](#)

Trend  
Explorer [Error Trend that Caused This Alert \(RTEExplorer's Documentation\)](#)

Trigger  
Graph





collapse-all expand-all

show timeouts



**Something is still missing**



# The Solutions Are Fragmented



**They Solve Specific Problems**

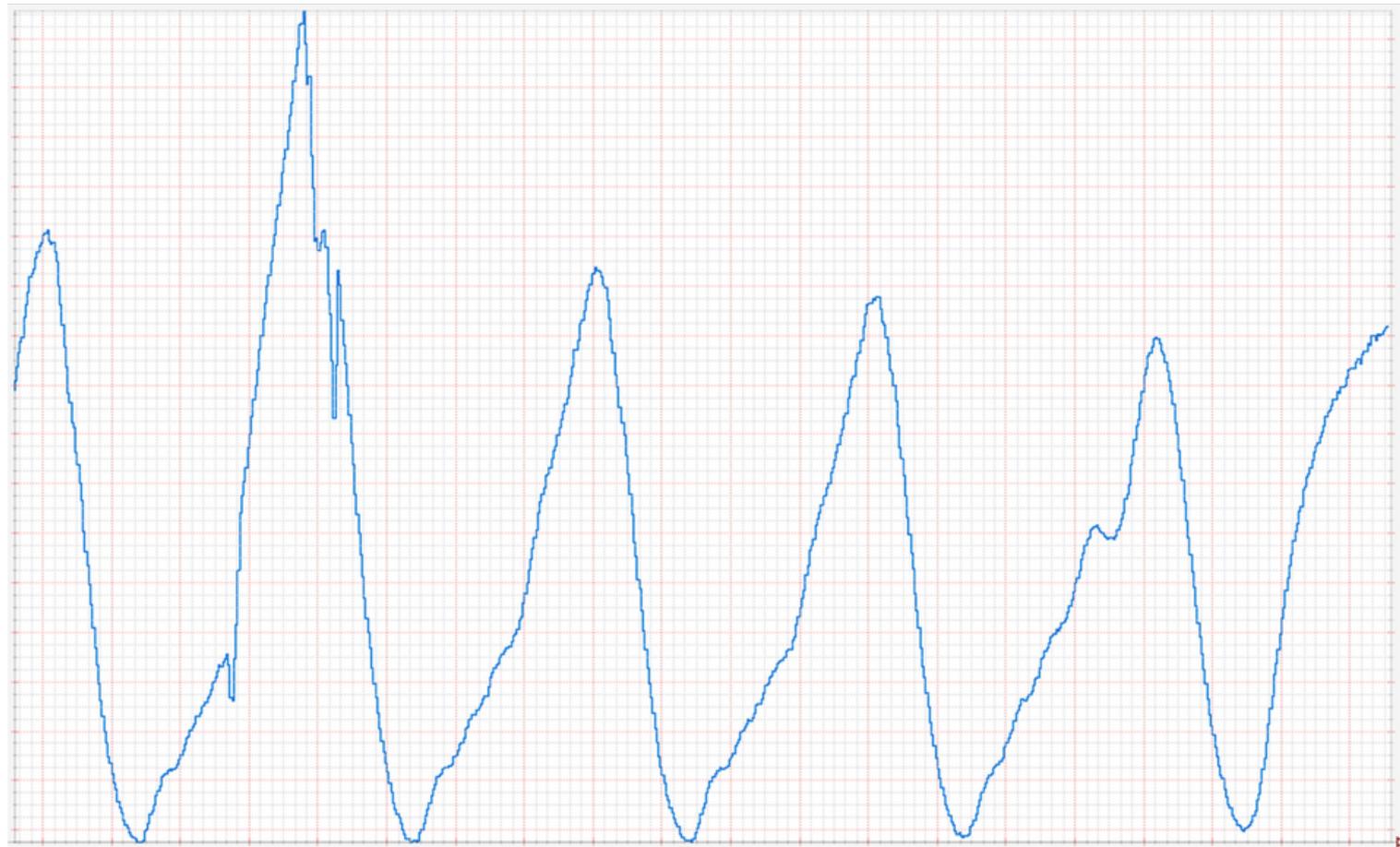




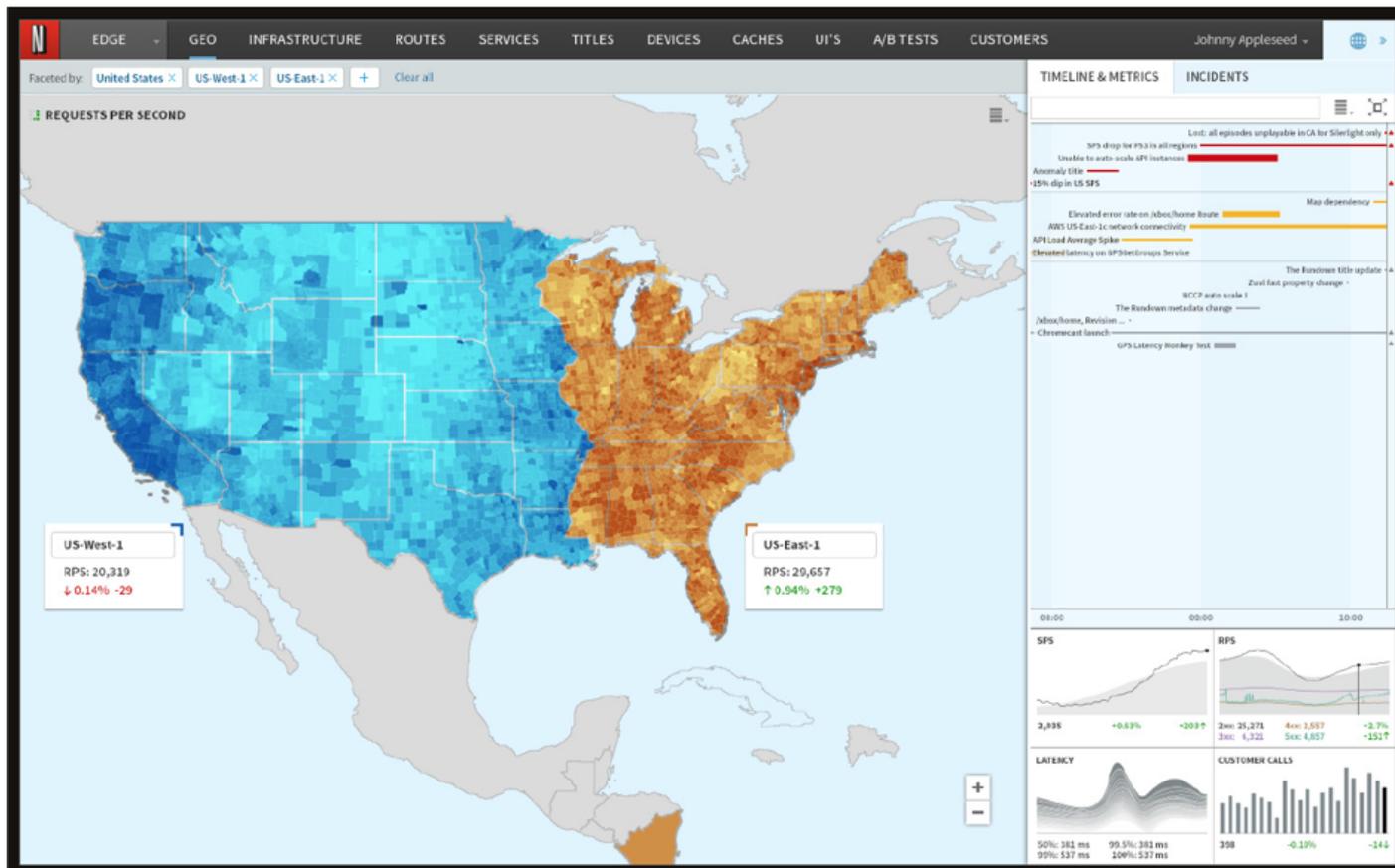
# A System to Rule Them All



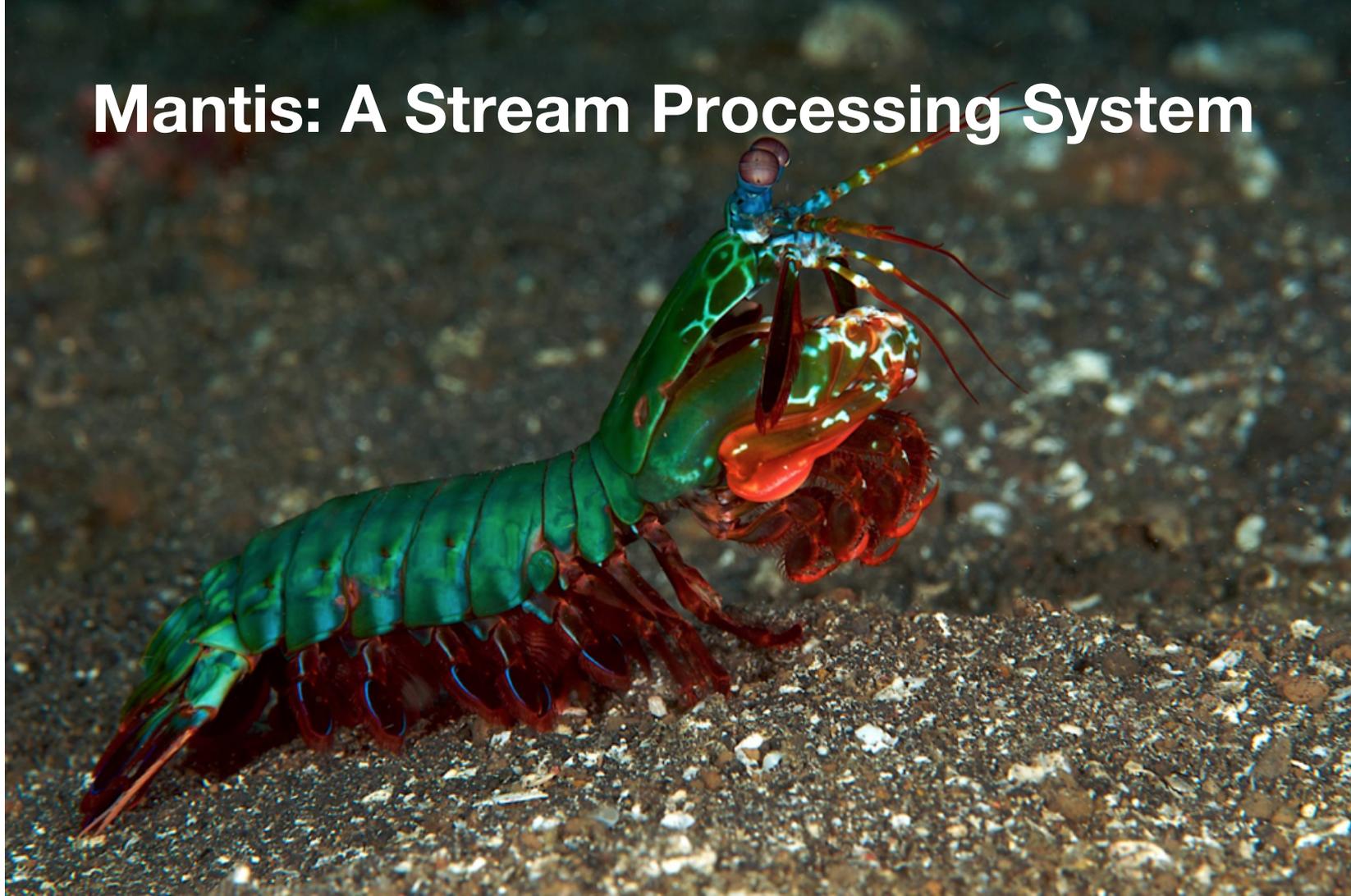
# But...Requirements Change



# But...Requirements Change



# Mantis: A Stream Processing System





# Mantis Jobs

Job Detail for ZuulRequestSource

Job Summary	
<b>Job Name</b>	ZuulRequestSource
<b>Job Meta</b>	1 Stage, Perpetual
<b>Job Id</b>	ZuulRequestSource-20
<b>JAR File</b>	nfmantis-sources-zuul-source-7.2.jar
<b>Job Sink</b>	http://go/mantis-sink-us-east-1-prod/name/ZuulRequestSource http://go/mantis-sink-us-east-1-prod/id/ZuulRequestSource-20

Job Status
Oct 31 2014, 09:34:42.160 - Stage 1 of 1 running 1 Started
Oct 31 2014, 09:34:41.650 - Stage 1 of 1 running 1 Started
Oct 31 2014, 09:34:40.444 - Stage 1 of 1 running 1 Started
Oct 31 2014, 09:34:40.178 - Stage 1 of 1 running 1 Started
Oct 31 2014, 09:34:39.938 - Stage 1 of 1 running 1 Started
Oct 31 2014, 09:34:39.222 - Stage 1 of 1 running 1 Started
Oct 31 2014, 09:34:11.855 - Beginning job execution 1 1 StartInitiated
Oct 31 2014, 09:34:11.742 - Beginning job execution 2 1 StartInitiated
Oct 31 2014, 09:34:11.541 - Beginning job execution 0 1 StartInitiated
Oct 31 2014, 09:34:11.518 - Beginning job execution 3 1 StartInitiated
Oct 31 2014, 09:34:11.431 - Beginning job execution 5 1 StartInitiated

Stage 1 - 6 worker(s), 8 CPU Core(s), 25024MB RAM, 10024MB Disk each

8 CPUs Started +++++ 8 CPUs Started +++++

Graph onNext  Duration 1w  2w 1w 5d 3d 24h 12h 6h 3h 1h Legend  for Job Name ZuulRequestSource



Job Output   0 records per second - Sampling:

URL: <http://10.200.56.176:7152>

**3**

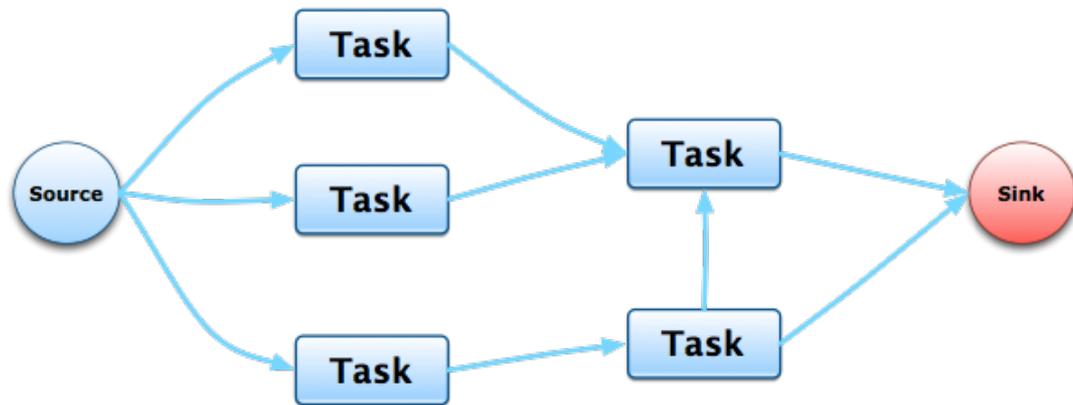
# 1. Versatile User Demands



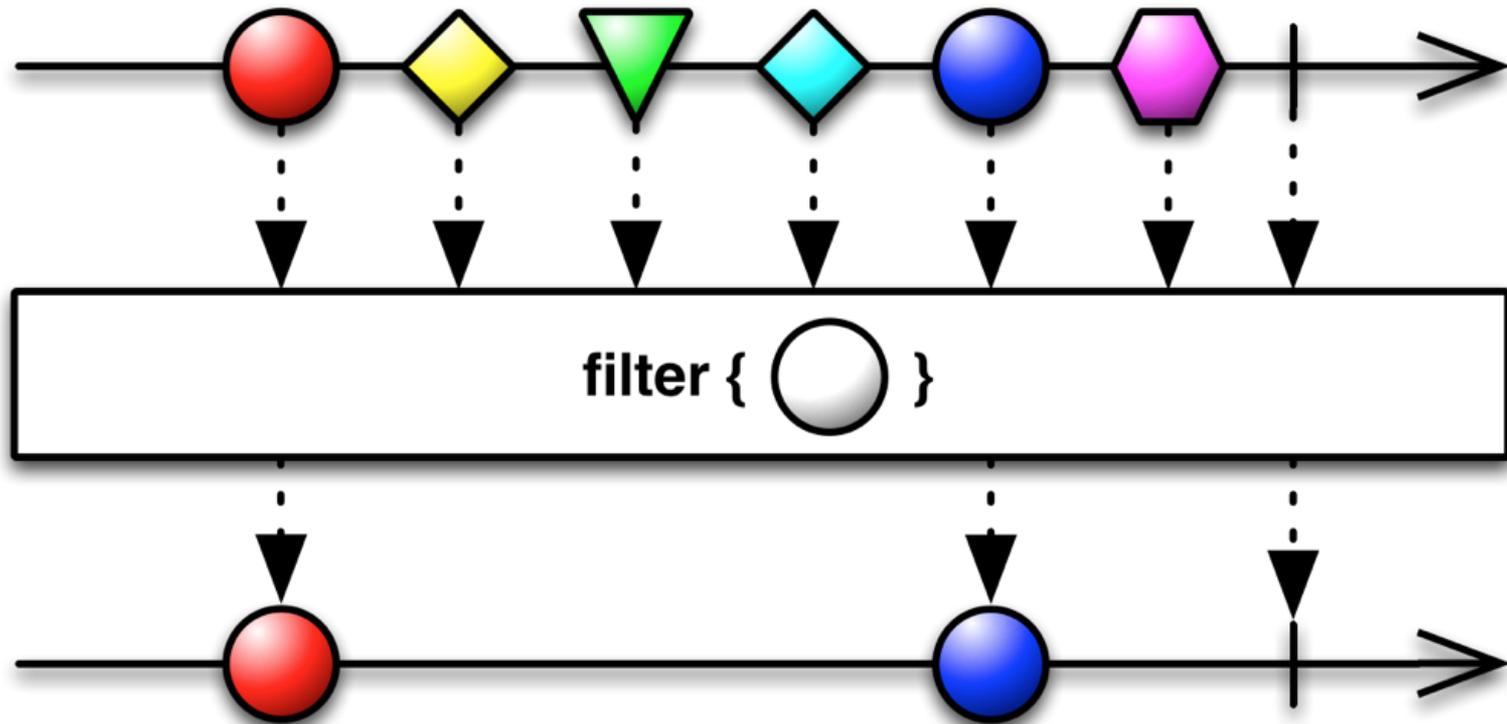
A word cloud featuring various data science and database-related terms. The words are arranged in a non-uniform, overlapping manner. The largest word is 'transformation' in a dark green color. Other prominent words include 'anomaly' in yellow, 'join' in orange, and 'prediction' in green. Smaller words include 'detection', 'correlation', 'outlier', 'validation', and 'filtering'. The background is white with a thin vertical line on the left side.

transformation detection  
correlation anomaly  
prediction outlier join validation  
filtering

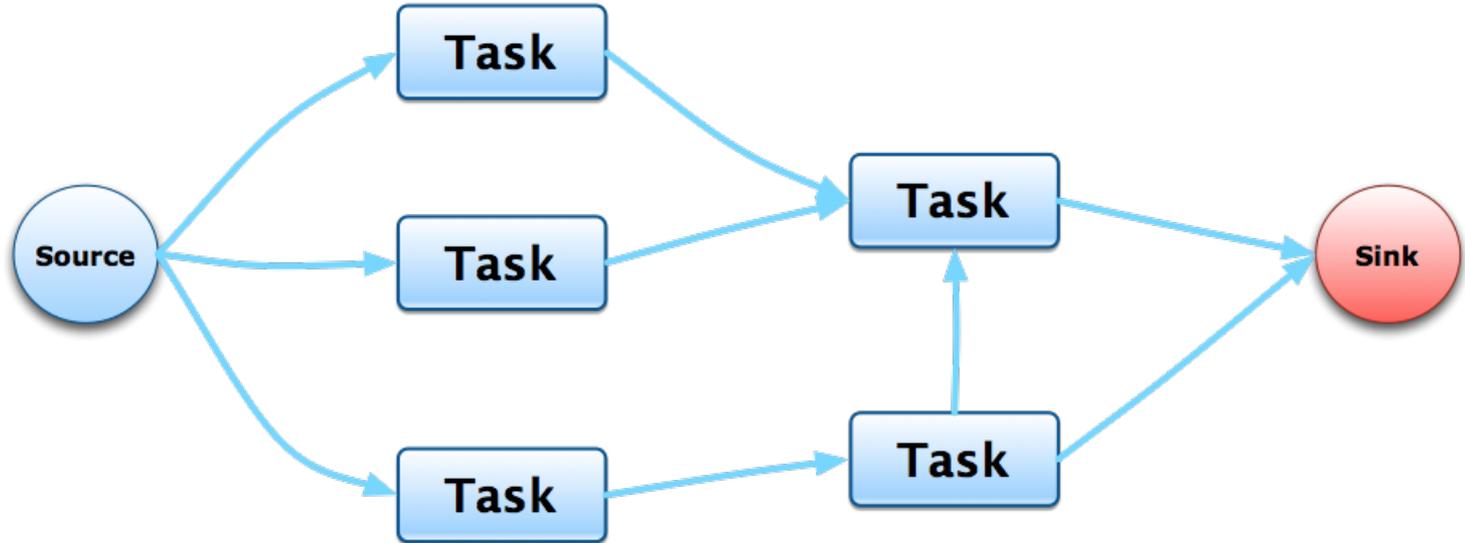
# Solution: Flexible Programming Model



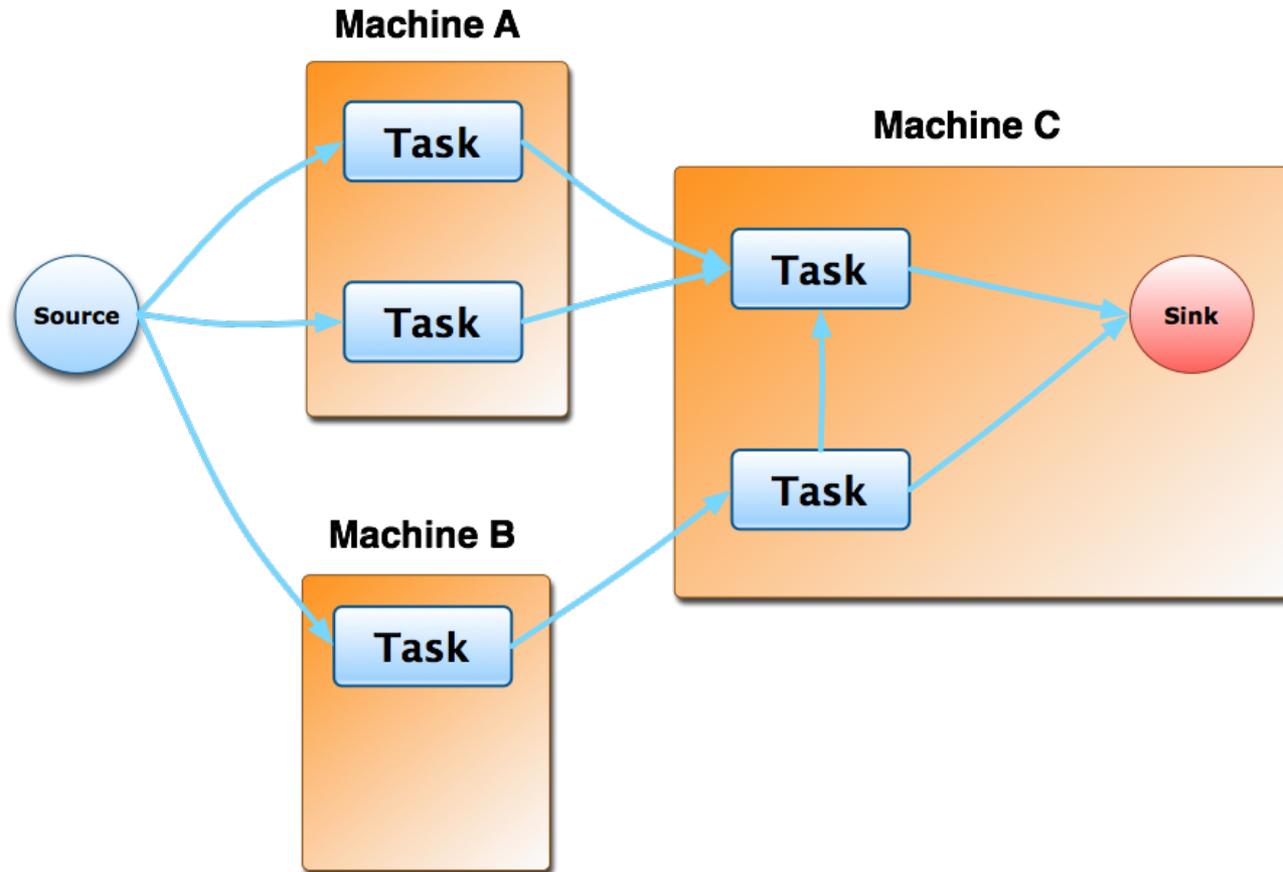
# Users Deal with Data Stream Sequentially



# Models computation as distributed DAG



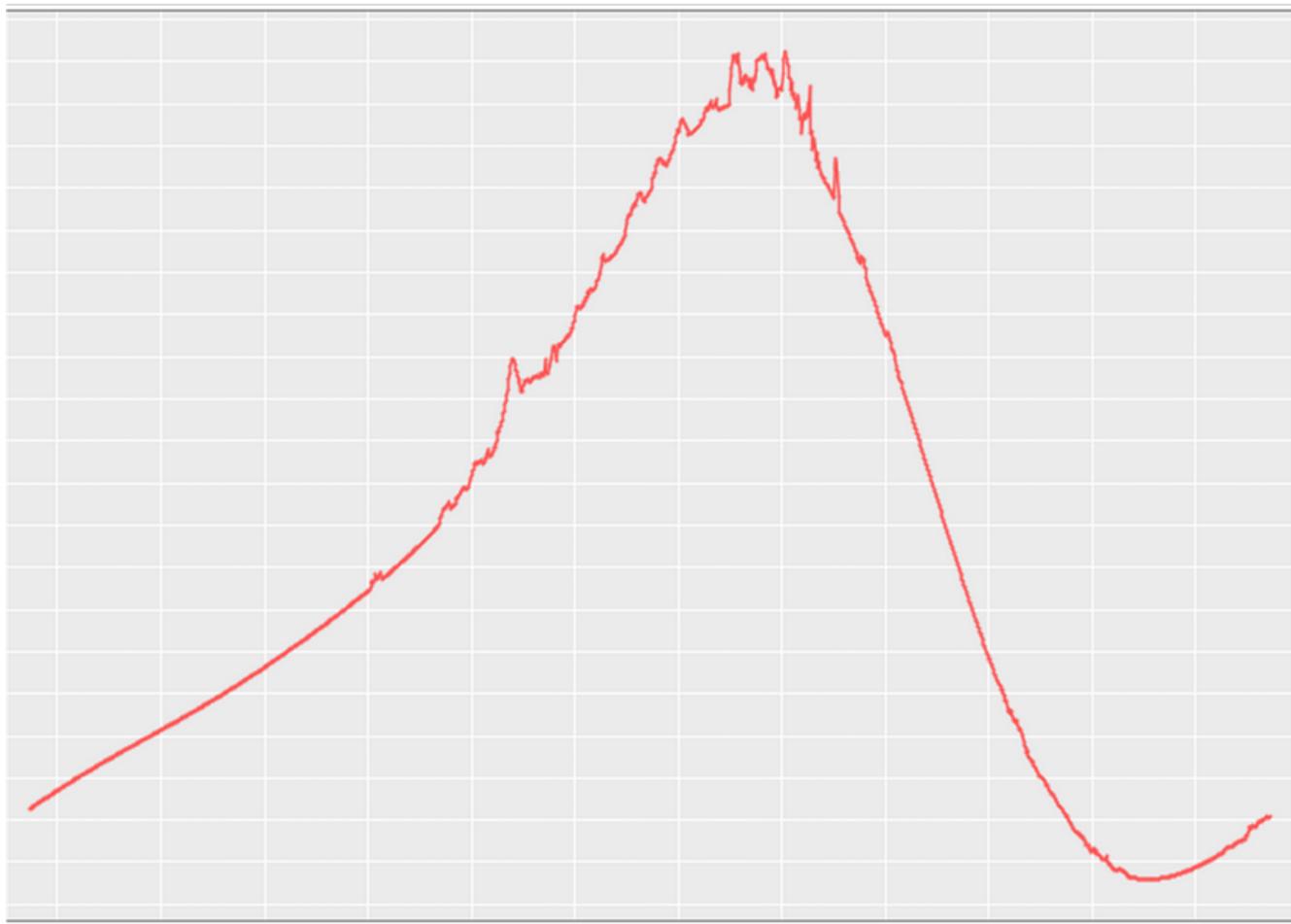
# Models computation as distributed DAG



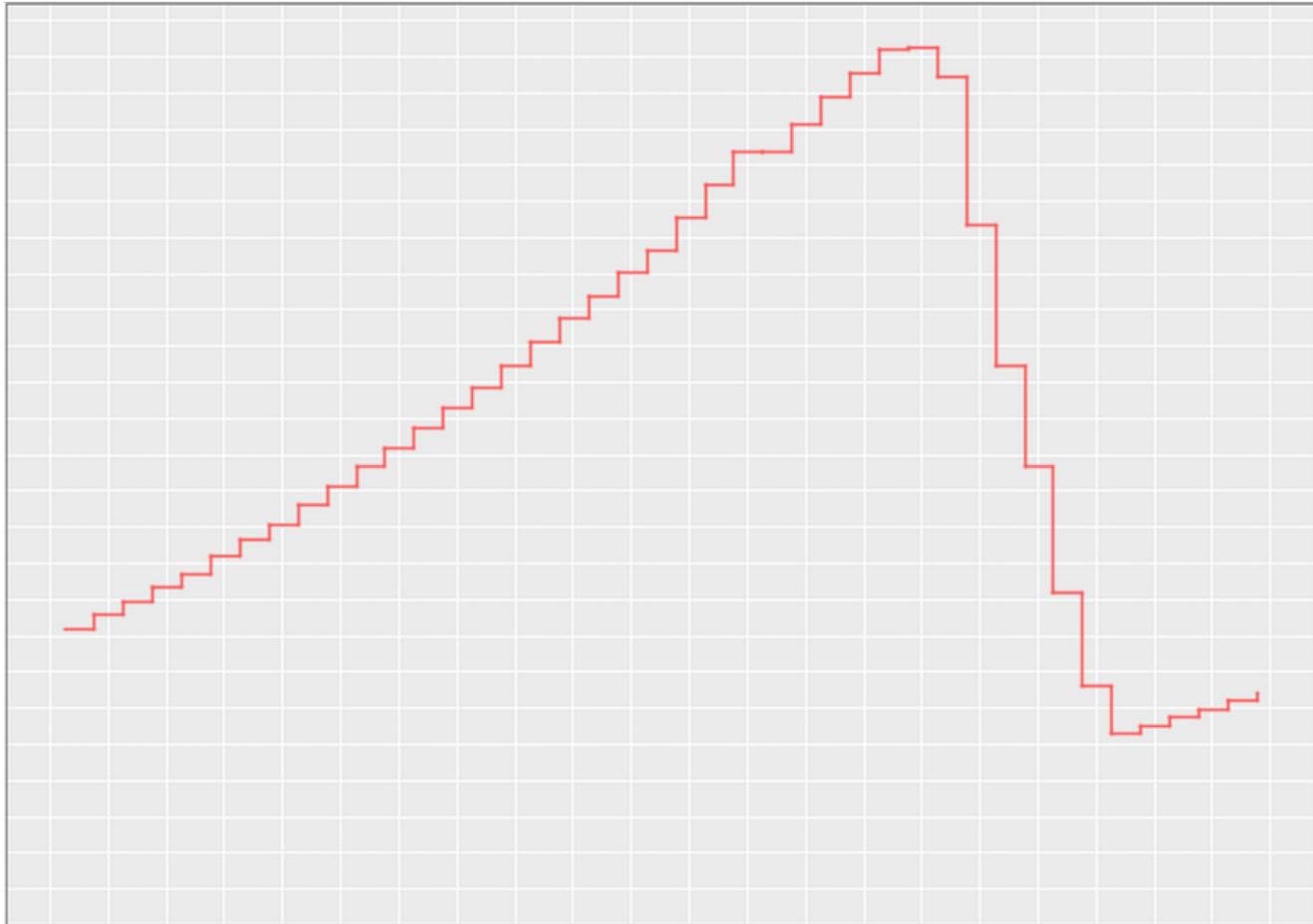
# Asynchronous Computation Everywhere

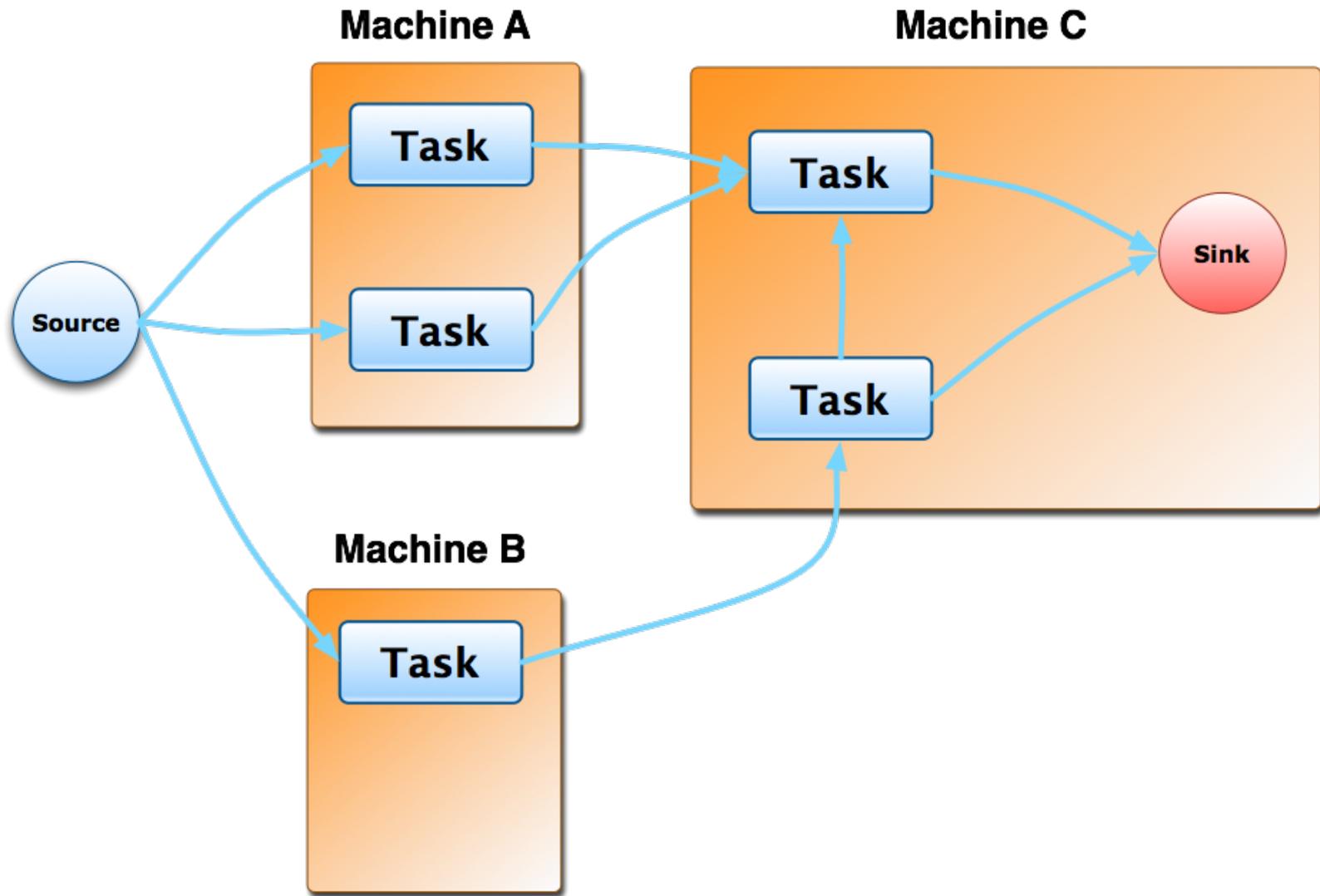


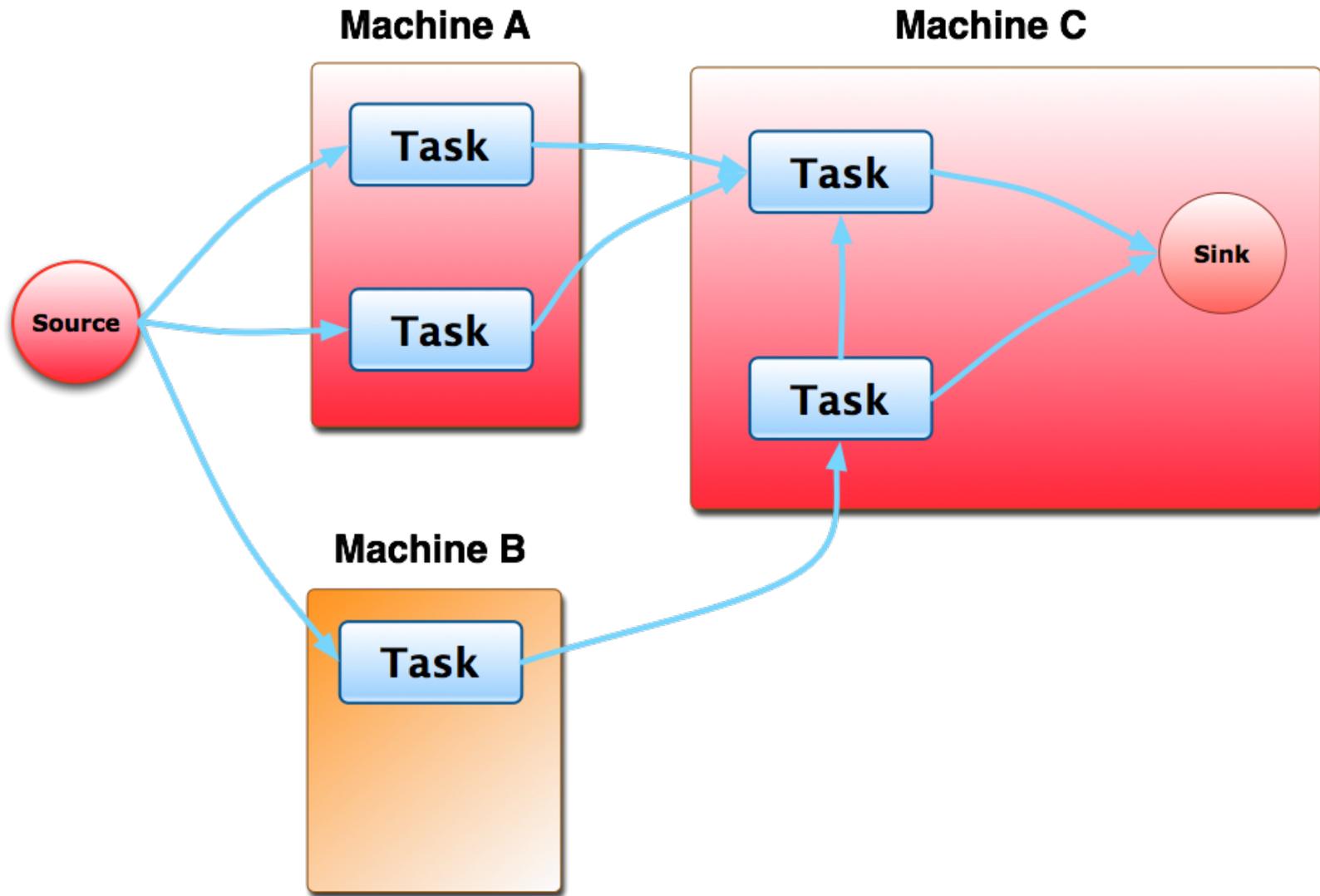
## 2: Traffic Fluctuates, A Lot

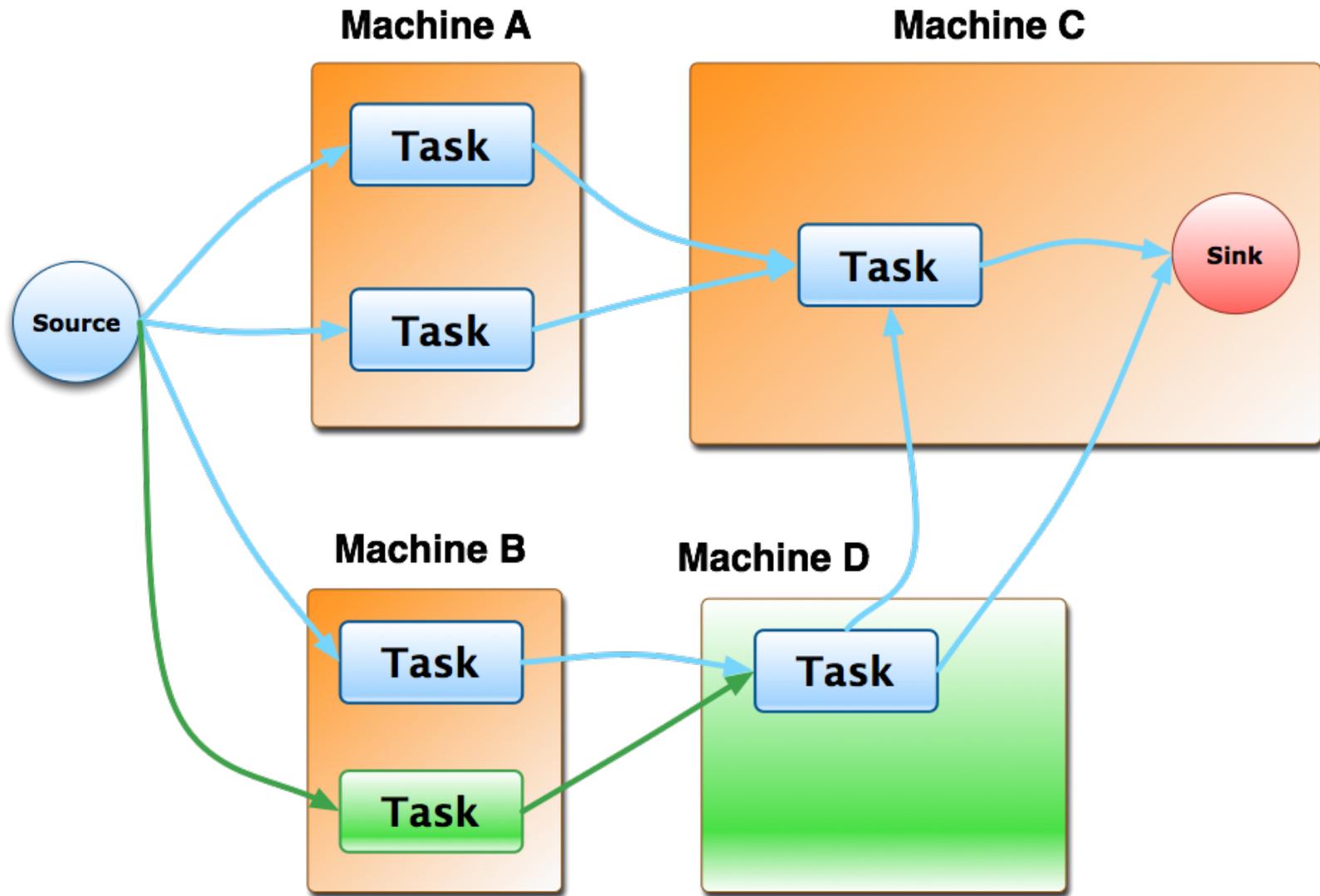


# Solution: Auto Scaling







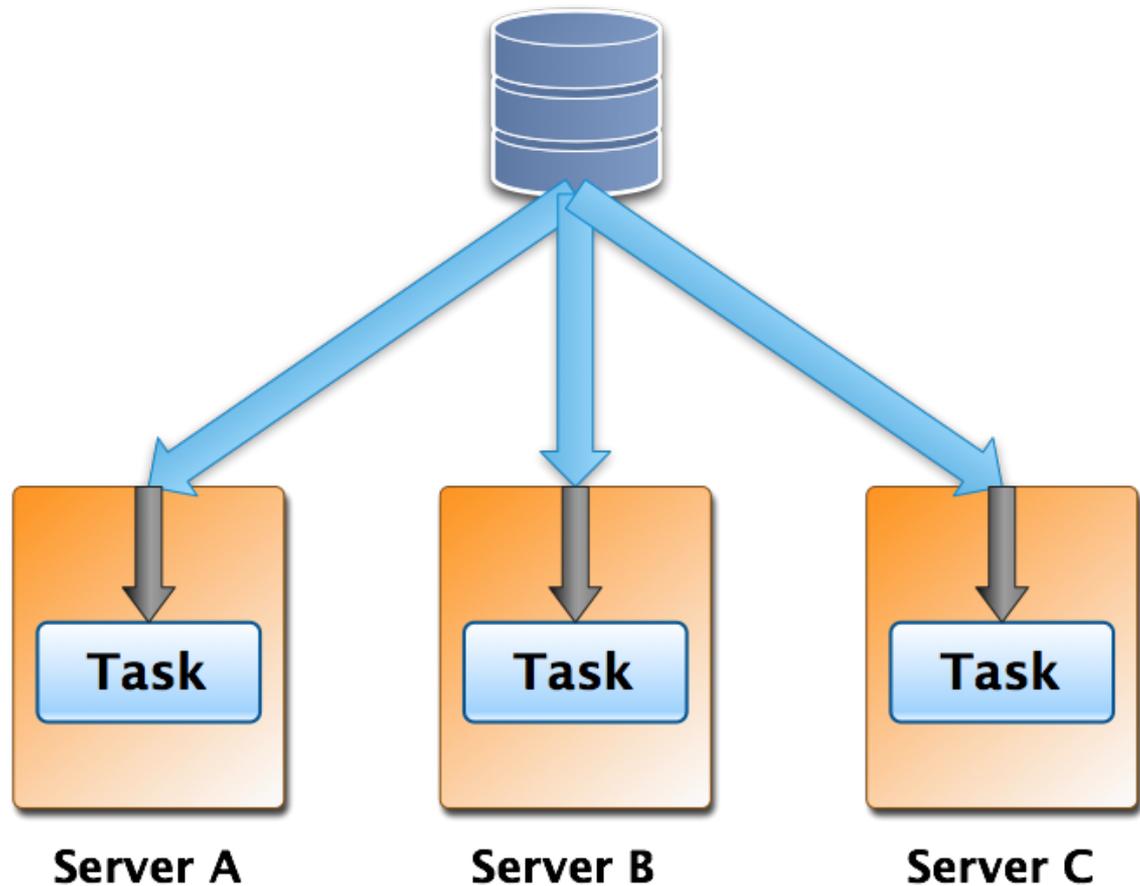


### 3. Same Source, Multiple Consumers

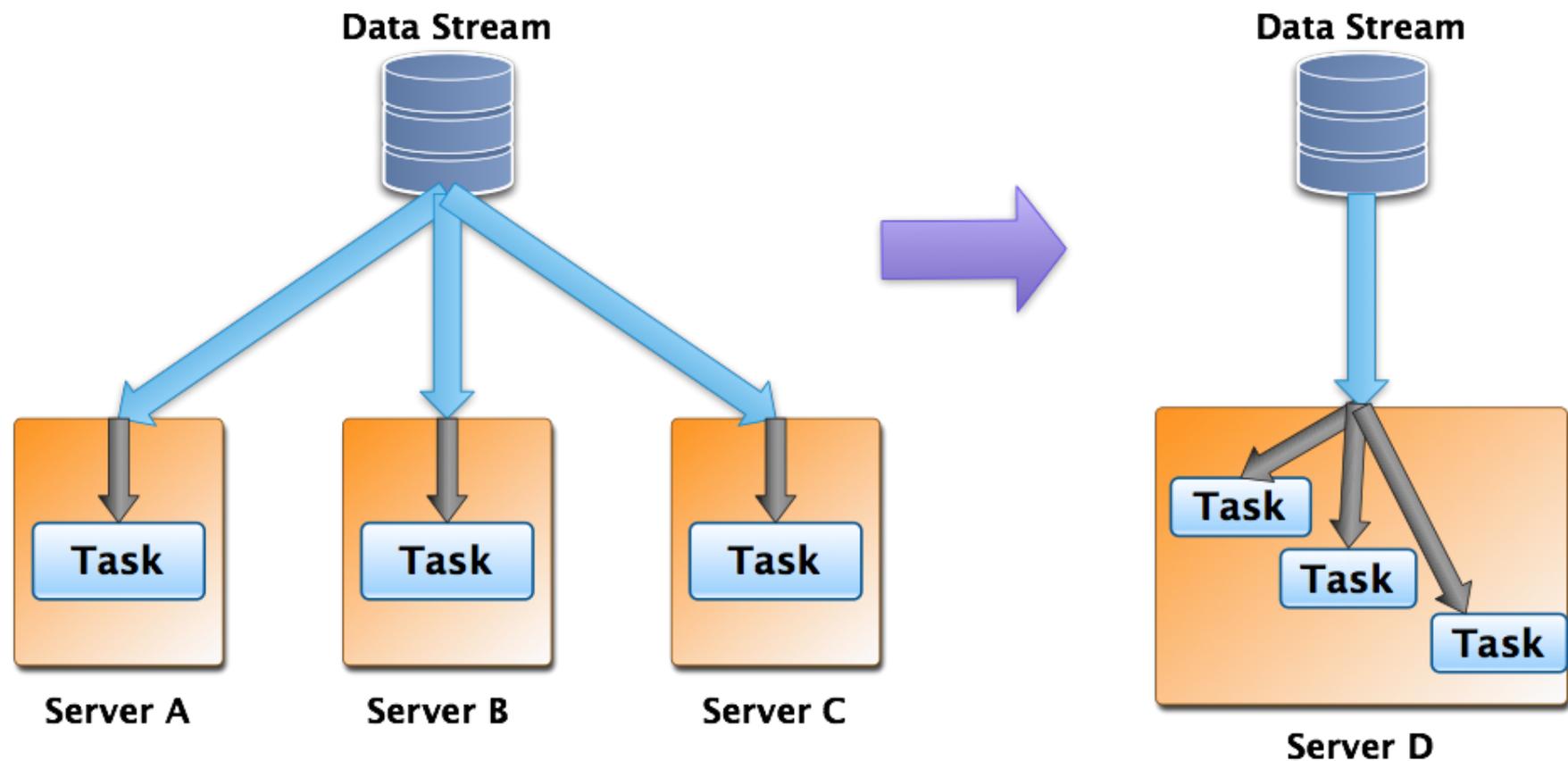


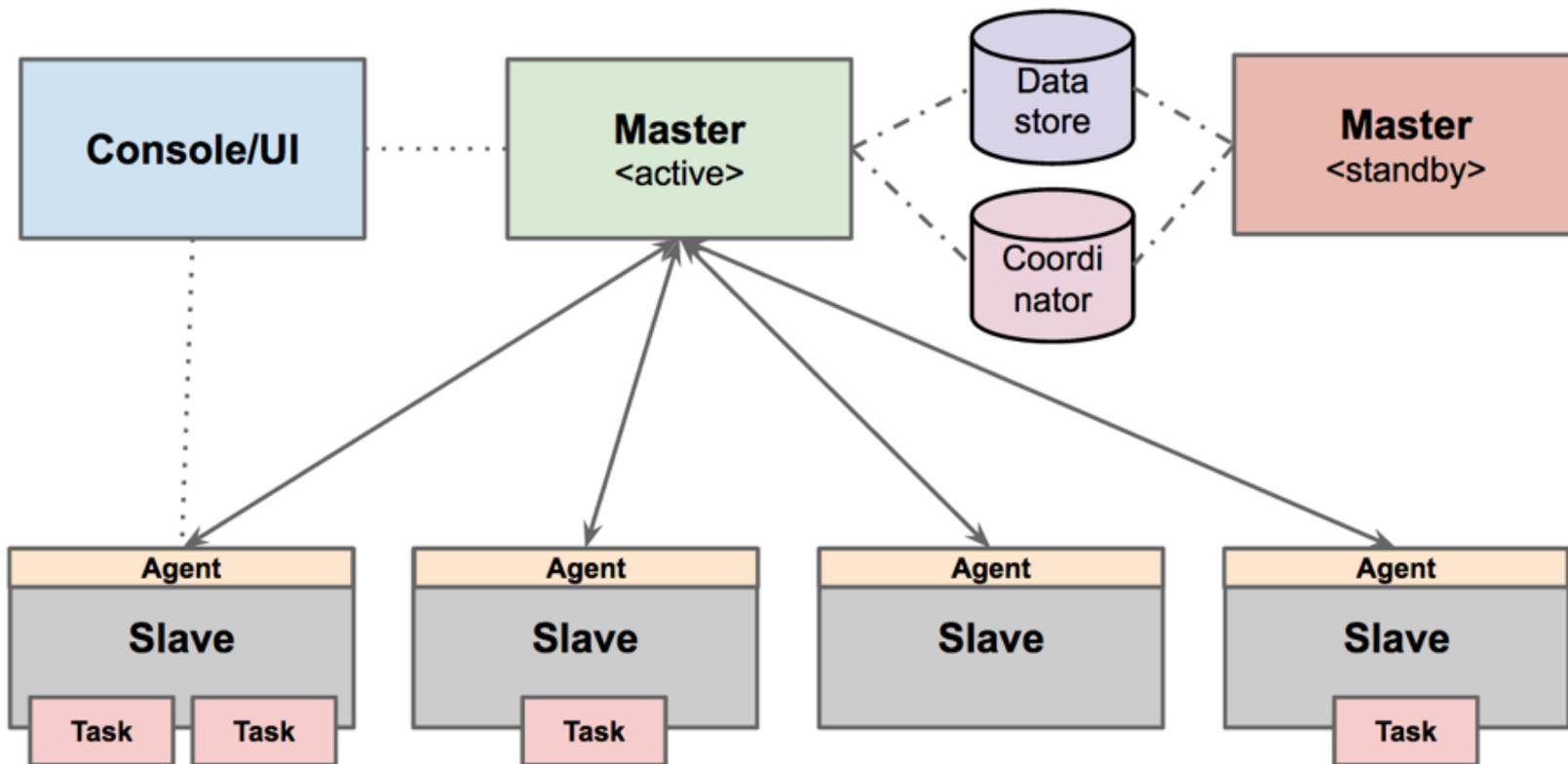
# Solution: Stream Locality

Data Stream



# Solution: Stream Locality





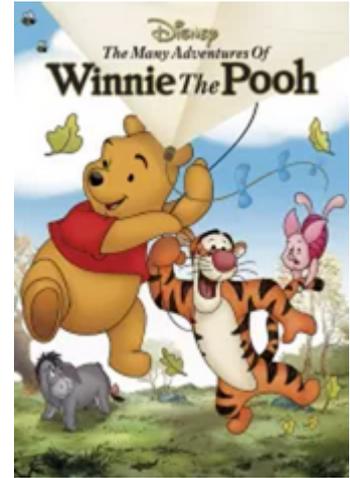
# We want Internet TV to just work

The image shows a screenshot of the Netflix website interface. At the top left is the **NETFLIX** logo. To its right are navigation links: **Browse**, **Taste Profile**, **KIDS**, and **DVDs**. On the far right of the top bar are a search icon, a notification bell, and a user profile icon labeled **Justin**.

Below the navigation bar, the main content area is divided into sections. The first section is **Recently Watched**, featuring a large poster for **THE LEAGUE** with a **NEW EPISODES** badge and a **Recommend** button below it. To the right of this is the **Popular on Netflix** section, which displays a row of posters: **Californication** (NEW EPISODES), **TRAILER PARK BOYS** (NEW EPISODES), **I KNOW THAT VOICE**, **the UNBELIEVERS**, **ONCE** (NEW EPISODES), and **JIM JEFFERIES: BARE**.

Below the popular content is the **Documentaries** section, which features a row of documentary posters: **THE UNKNOWN KNOWN**, **JOAN RIVERS: A PIECE OF WORK**, **HEY BARTENDER**, **THE MIND OF A CHEF** (narrated by Anthony Bourdain), **WILDEST ISLANDS**, **BUTCH CASSIDY AND THE SUNDANCE KID**, **THE NEXT SPACE RACE**, and **COS**.

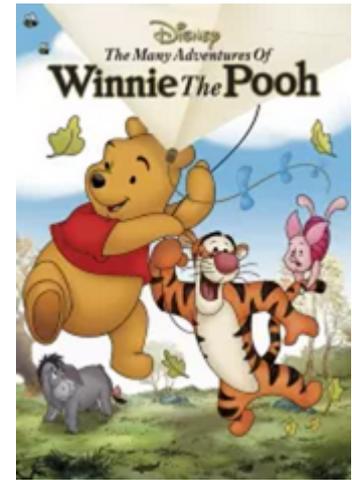
# One problem we need to solve, detect movies that are failing?



**Do it fast → limit impact, fix early**

**Do it at scale → for all permutations**

**Do it cheap → cost detect <<< serve**



# Work through the details for how to solve this problem in Mantis



# Goal is to highlight unique and interesting design features



# ... begin with batch approach, the non-Mantis approach



Batch algorithm, runs every N minutes

```
for(play in playAttempts()){  
    Stats movieStats = getStats(play.movieId);  
    updateStats(movieStats, play);  
    if (movieStats.failRatio > THRESHOLD){  
        alert(movieId, failRatio, timestamp);  
    }  
}
```

# First problem, each run requires reads + writes to data store per run



Batch algorithm, runs every N minutes

```
for(play in playAttempts()){  
    Stats movieStats = getStats(play.movieId);  
    updateStats(movieStats, play);  
    if (movieStats.failRatio > THRESHOLD){  
        alert(movieId, failRatio, timestamp);  
    }  
}
```

# For Mantis don't want to pay that cost: for latency or storage



Batch algorithm, runs every N minutes

```
for(play in playAttempts()){  
    Stats movieStats = getStats(play.movieId);  
    updateStats(movieStats, play);  
    if (movieStats.failRatio > THRESHOLD){  
        alert(movieId, failRatio, timestamp);  
    }  
}
```

# Next problem, “pull” model great for batch processing, bit awkward for stream processing



Batch algorithm, runs every N minutes

```
for(play in playAttempts()){  
  Stats movieStats = getStats(play.movieId);  
  updateStats(movieStats, play);  
  if (movieStats.failRatio > THRESHOLD){  
    alert(movieId, failRatio, timestamp);  
  }  
}
```

# By definition, batch processing requires batches. How do I chunk my data? Or, how often do I run?



Batch algorithm, runs every N minutes

```
for(play in playAttempts()){
  Stats movieStats = getStats(play.movieId);
  updateStats(movieStats, play);
  if (movieStats.failRatio > THRESHOLD){
    alert(movieId, failRatio, timestamp);
  }
}
```

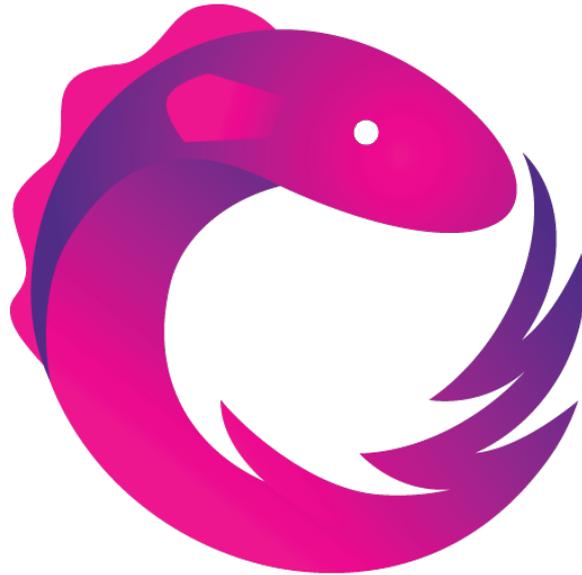
# For Mantis, prefer “push” model, natural approach to data-in-motion processing



Batch algorithm, runs every N minutes

```
for(play in playAttempts()){  
    Stats movieStats = getStats(play.movieId);  
    updateStats(movieStats, play);  
    if (movieStats.failRatio > THRESHOLD){  
        alert(movieId, failRatio, timestamp);  
    }  
}
```

**For our “push” API we decided  
to use Reactive Extensions (Rx)**



# Two reasons for choosing Rx: theoretical, practical

1. **Observable is a natural abstraction for stream processing, Observable = stream**
2. **Rx already leveraged throughout the company**



# So, what is an Observable?

A sequence of events, aka a stream

```
Observable<String> o =  
Observable.just("hello",  
    "qcon", "SF");  
o.subscribe(x->{println x;})
```

# What can I do with an Observable?

**Apply operators → New observable**

**Subscribe → Observer of data**

**Operators, familiar lambda functions**

**map(), flatMap(), scan(), ...**

# What is the connection with Mantis?

In Mantis, a job (code-to-run) is the collection of operators applied to a sourced observable where the output is sinked to observers

**Think of a “source” observable as the input to a job.**

**Think of a “sink” observer as the output of the job.**

# **Let's refactor previous problem using Mantis API terminology**

**Source:            Play attempts**

**Operators:        Detection logic**

**Sink:              Alerting service**

**Sounds OK, but how will this scale?**

**For pull model luxury of requesting  
data at specified rates/time**

**Analogous to drinking  
from a straw**



**In contrast, push is the firehose**

**No explicit control to limit the  
flow of data**



**In Mantis, we solve this problem  
by scaling horizontally**



**Horizontal scale is accomplished by arranging operators into logical “stages”, explicitly by job writer or implicitly with fancy tooling (future work)**

**A stage is a boundary between computations. The boundary may be a network boundary, process boundary, etc.**

**So, to scale, Mantis job is really,**

**Source** → **input observable**

**Stage(s)** → **operators**

**Sink** → **output observer**

# Let's refactor previous problem to follow the Mantis job API structure

```
MantisJob
```

```
.source(Netflix.PlayAttempts())  
.stage({ // detection logic })  
.sink(Alerting.email())
```

# We need to provide a computation boundary to scale horizontally

```
MantisJob
```

```
.source(Netflix.PlayAttempts())  
.stage({ // detection logic })  
.sink(Alerting.email())
```

**For our problem, scale is a function of the number of movies tracking**

```
MantisJob
```

```
.source(Netflix.PlayAttempts())  
.stage({ // detection logic })  
.sink(Alerting.email())
```

**Lets create two stages, one producing groups of movies, other to run detection**

```
MantisJob
```

```
.source(Netflix.PlayAttempts())  
.stage({ // groupBy movieId })  
.stage({ // detection logic })  
.sink(Alerting.email())
```

**OK, computation logic is split, how is the code scheduled to resources for execution?**

```
MantisJob
```

```
.source(Netflix.PlayAttempts())  
.stage({ // groupBy movieId })  
.stage({ // detection logic })  
.sink(Alerting.email())
```

# One, you tell the Mantis Scheduler explicitly at submit time: number of instances, CPU cores, memory, disk, network, per instance

	<b>Stage 1 - Scheduling Information</b>
# Instances:	<input type="text" value="6"/>
CPU Cores:	<input type="text" value="8"/>
Memory MB:	<input type="text" value="20480"/>
Disk MB:	<input type="text" value="40960"/>
	<b>Stage 1 - Optional Job Constraints</b>
UniqueHost	<input type="checkbox"/> Launch each worker of a stage on unique hosts
ExclusiveHost	<input type="checkbox"/> Launch worker on a host unto itself
ZoneBalance	<input type="checkbox"/> Balance workers of a stage across AWS Availability Zones
	<b>Stage 2 - Scheduling Information</b>
# Instances:	<input type="text" value="6"/>
CPU Cores:	<input type="text" value="8"/>
Memory MB:	<input type="text" value="20480"/>
Disk MB:	<input type="text" value="40960"/>

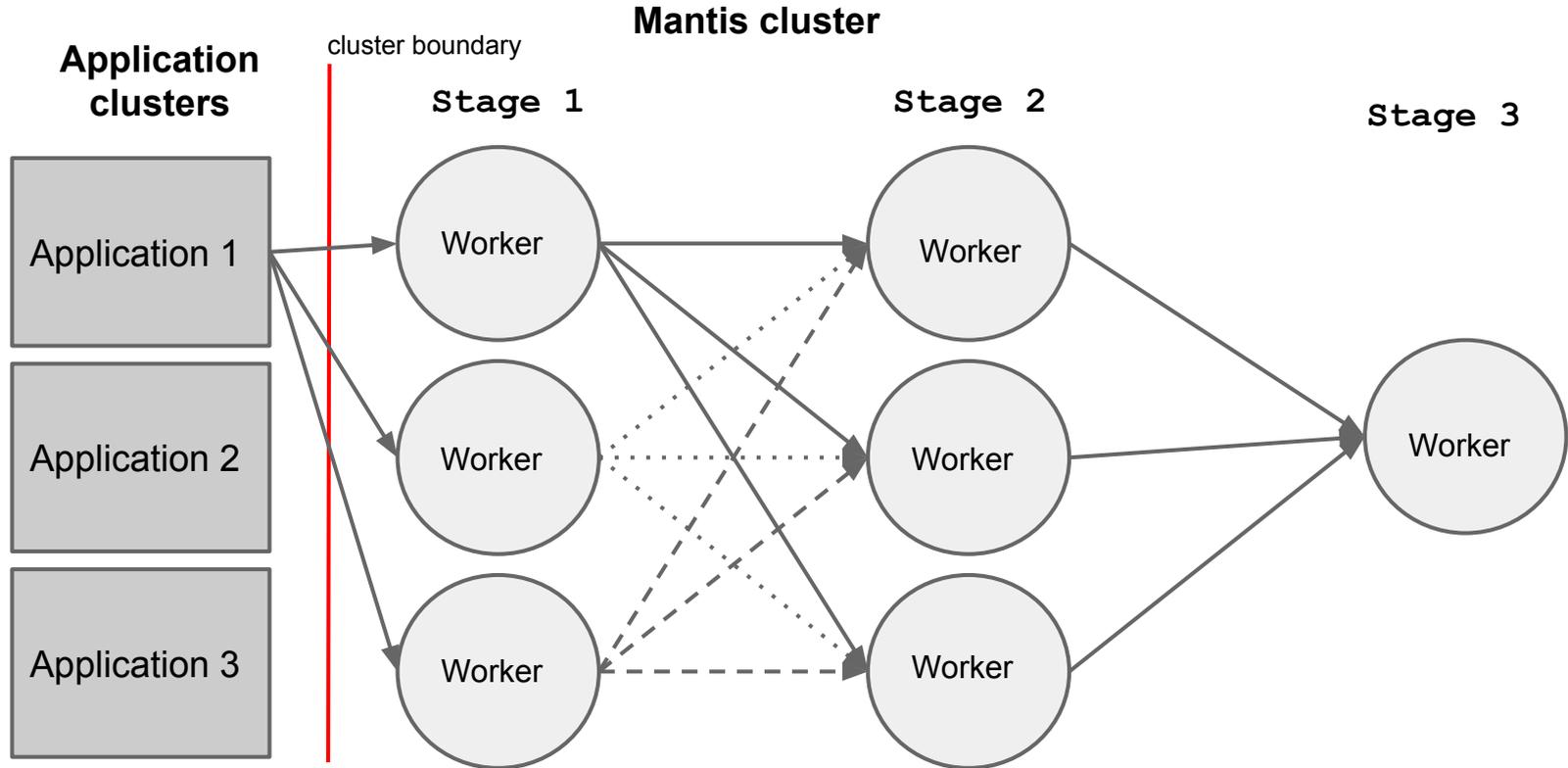
**Two, Mantis Scheduler learns how to schedule job (work in progress)**

**Looks at previous run history**

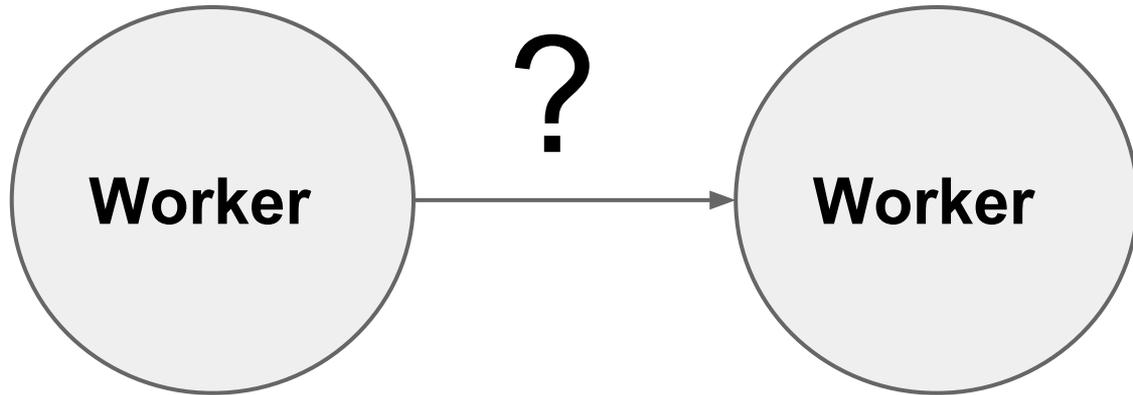
**Looks at history for source input**

**Over/under provision, auto adjust**

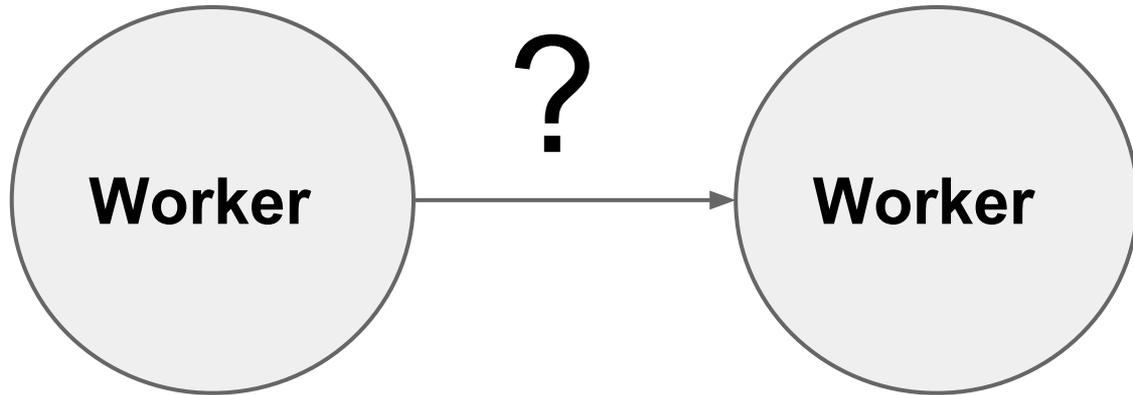
# A scheduled job creates a topology



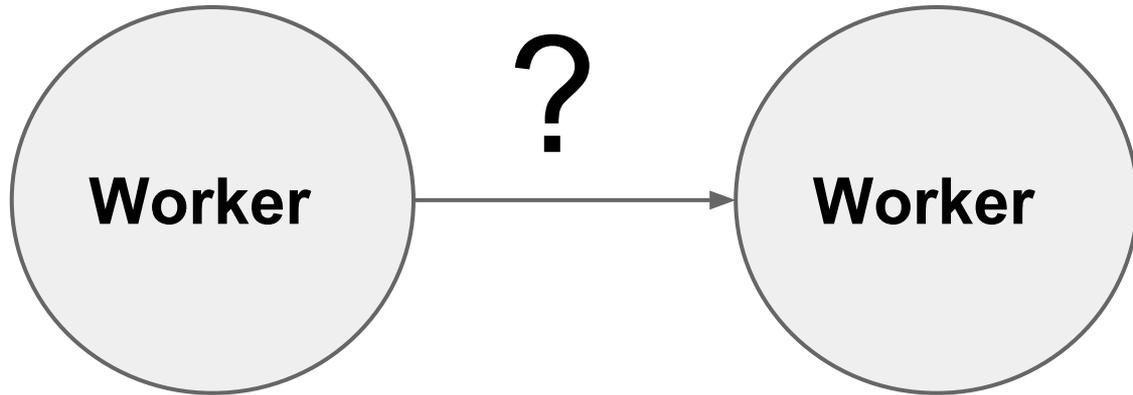
**Computation is split, code is scheduled,  
how is data transmitted over stage  
boundary?**



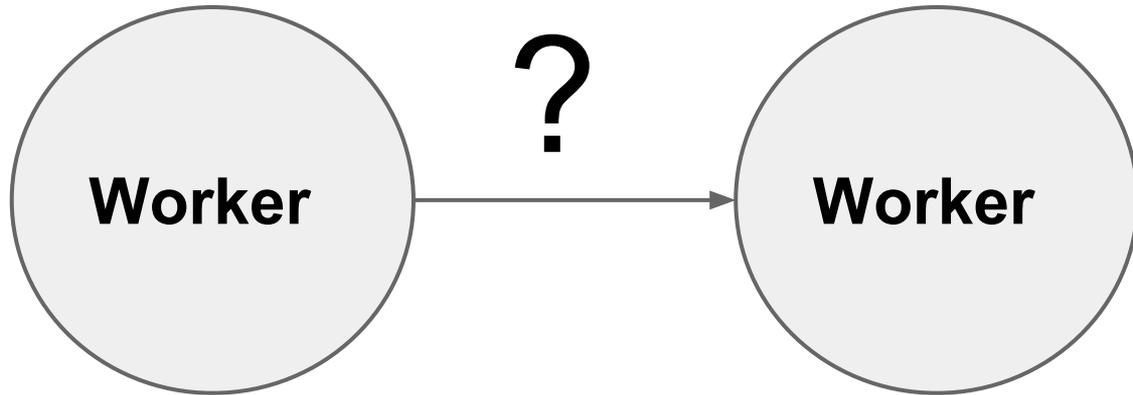
**Depends on the service level agreement (SLA) for the Job, transport is pluggable**



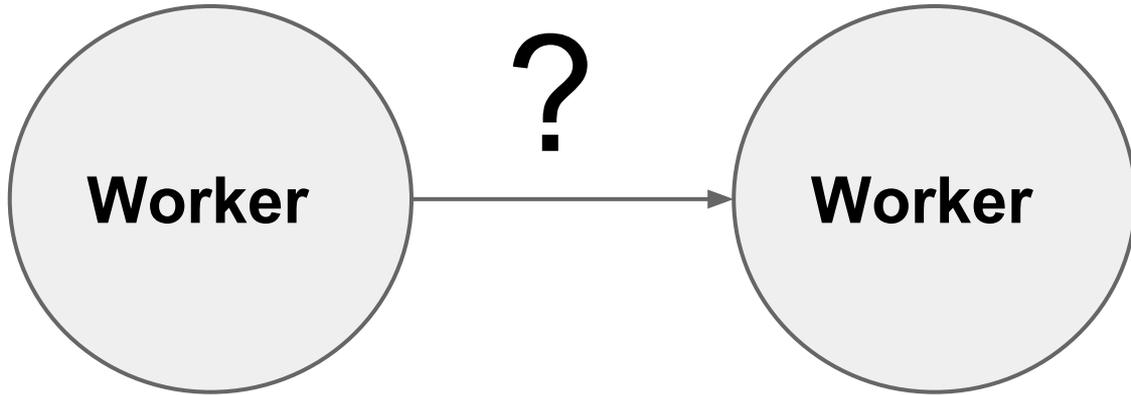
**Decision is usually a trade-off  
between latency and fault tolerance**



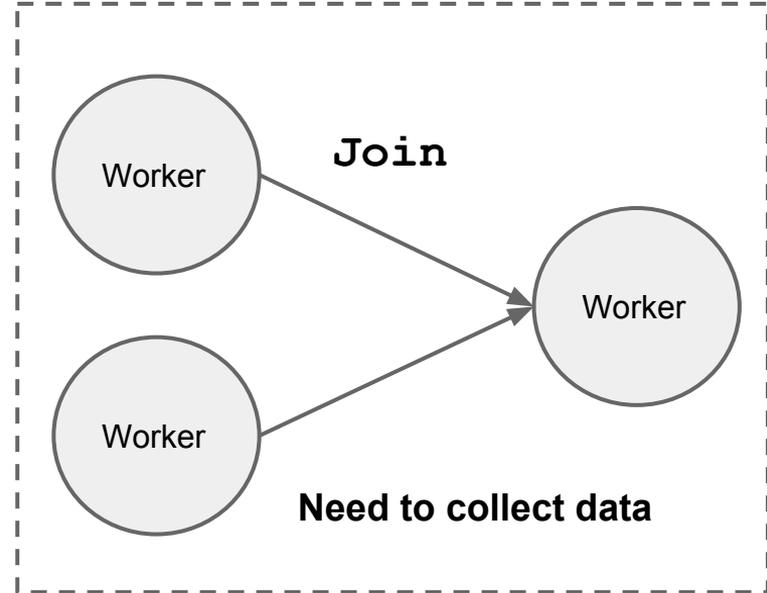
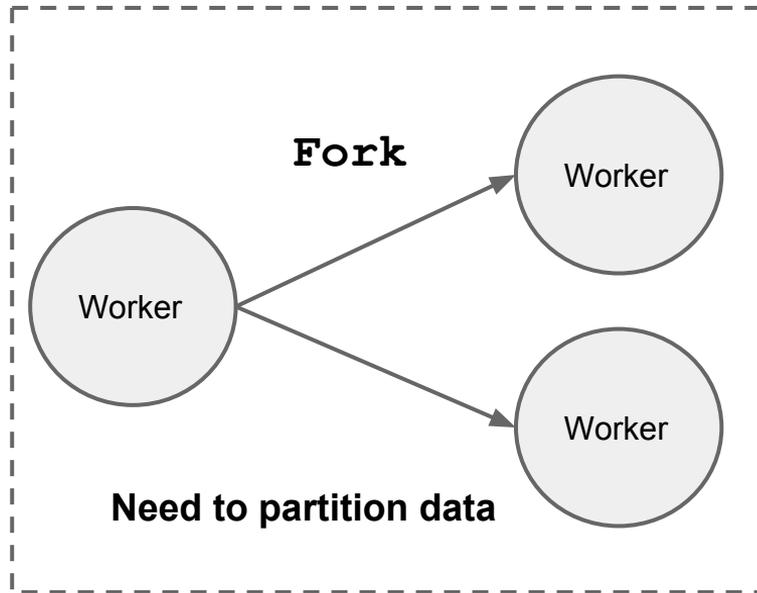
**A “weak” SLA job might trade-off fault tolerance for speed, using TCP as the transport**



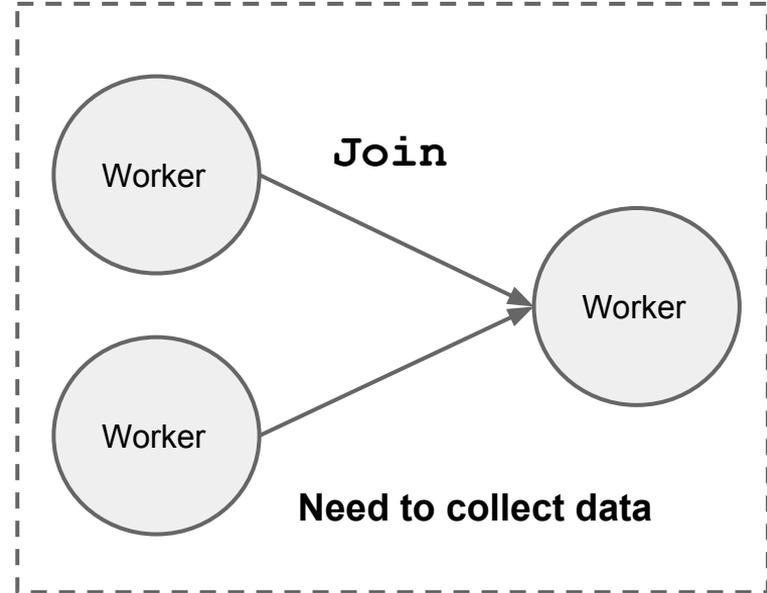
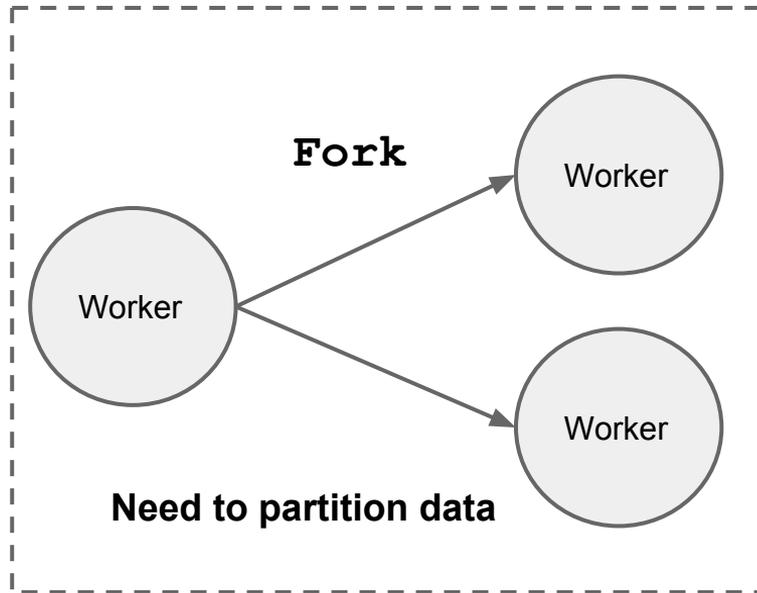
**A “strong” SLA job might trade-off speed for fault tolerance, using a queue/broker as a transport**



# Forks and joins require data partitioning, collecting over boundaries



# Mantis has native support for partitioning, collecting over scalars (T) and groups (K,V)



**Let's refactor job to include SLA, for the detection use case we prefer low latency**

```
MantisJob
```

```
.source(Netflix.PlayAttempts())  
.stage({ // groupBy movieId })  
.stage({ // detection logic })  
.sink(Alerting.email())  
.config(SLA.weak())
```

**The job is scheduled and running what happens when the input-data's volume changes?**

**Previous scheduling decision may not hold  
Prefer not to over provision, goal is for cost  
insights <<< product**

**Good news, Mantis Scheduler has the ability to grow and shrink (autoscale) the cluster and jobs**



Google Cloud Platform



**amazon**  
**web services™**

**The cluster can scale up/down for two reasons: more/less job (demand) or jobs themselves are growing/shrinking**

**For cluster we can use submit pending queue depth as a proxy for demand**

**For jobs we use backpressure as a proxy to grow shrink the job**

**Backpressure is “build up” in a system**

**Imagine we have a two stage Mantis job,  
Second stage is performing a complex  
calculation, causing data to queue up in the  
previous stage**

**We can use this signal to increase nodes at  
second stage**

Having touched on key points in Mantis architecture, want to show a complete job definition



```
1 MantisJob
2 .source(NetflixSources.moviePlayAttempts())
3 .stage(playAttempts->{
4   return playAttempts
5   .groupBy(playAttempt->{
6     return playAttempt.getMovieId();
7   })
8 })
9 .stage(playAttemptsByMovieId->{
10  playAttemptsByMovieId
11  // buffer for 10 minutes, or 1000 play attempts
12  .window(10,TimeUnit.MINUTES, 1000)
13  .flatMap(windowOfPlayAttempts->{
14    return windowOfPlayAttempts
15    .reduce(new FailRatioExperiment(playAttemptsByMovieId.getKey()),
16    (experiment, playAttempt)->{
17      experiment.updateFailRatio(playAttempt);
18      experiment.updateExamples(playAttempt);
19      return experiment;
20    })
21  .filter(experiment->{
22    return experiment.failRatio() >= DYNAMIC_PROP("fail_threshold").get();
23  })
24 })
25 })
26 .sink(Sinks.emailAlert(report->{ return toEmail(report)}))
```



Source



Stage 1



Stage 2



Sink

```
1 MantisJob
2 .source(NetflixSources.moviePlayAttempts())
3 .stage(playAttempts->{
4   return playAttempts
5   .groupBy(playAttempt->{
6     return playAttempt.getMovieId();
7   })
8 })
9 .stage(playAttemptsByMovieId->{
10  playAttemptsByMovieId
11  // buffer for 10 minutes, or 1000 play attempts
12  .window(10,TimeUnit.MINUTES, 1000)
13  .flatMap(windowOfPlayAttempts->{
14    return windowOfPlayAttempts
15    .reduce(new FailRatioExperiment(playAttemptsByMovieId.getKey()),
16    (experiment, playAttempt)->{
17      experiment.updateFailRatio(playAttempt);
18      experiment.updateExamples(playAttempt);
19      return experiment;
20    })
21  .filter(experiment->{
22    return experiment.failRatio() >= DYNAMIC_PROP("fail_threshold").get();
23  })
24  })
25 })
26 .sink(Sinks.emailAlert(report->{ return toEmail(report)}))
```



Play Attempts



Grouping by  
movie Id



Detection  
algorithm



Email alert

# Sourcing play attempts

MantisJob

```
.source(NetflixSources.moviePlayAttempts())
```



Static set of  
sources

# Grouping by movie Id

```
.stage(playAttempts->{  
  return playAttempts  
  .groupBy(playAttempt->{  
    return playAttempt.getMovieId();  
  })  
})
```



GroupBy operator  
returns key  
selector function

# Simple detection algorithms

```
.stage(playAttemptsByMovieId->{  
  playAttemptsByMovieId  
  // buffer for 10 minutes, or 1000 play attempts  
  .window(10,TimeUnit.MINUTES, 1000)  Windows for 10 minutes  
  .flatMap(windowOfPlayAttempts->{  or 1000 play events  
    return windowOfPlayAttempts  
    .reduce(new FailRatioExperiment(playAttemptsByMovieId.getKey()),  
  (experiment, playAttempt)->{  
    experiment.updateFailRatio(playAttempt);  Reduce the window to  
    experiment.updateExamples(playAttempt);  an experiment, update  
    return experiment;  counts  
  })  Filter out if less than  
  .filter(experiment->{  threshold  
    return experiment.failRatio() >= DYNAMIC_PROP("fail_threshold").get();  
  })  
})  
})
```

# Sink alerts

```
.sink(Sinks.emailAlert(report->{ return toEmail(report)}))
```