Beginning an SOA Initiative

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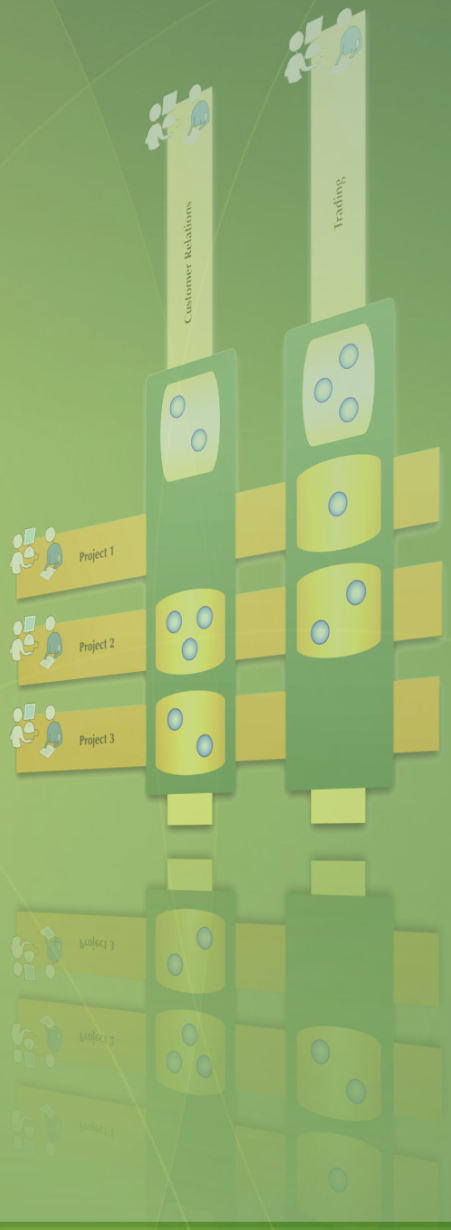
ThoughtWorks®

Overview

- Where to Start?
- Stories and Capabilities
- Services and Contracts
- Delivery



Where to Start?

Motivation

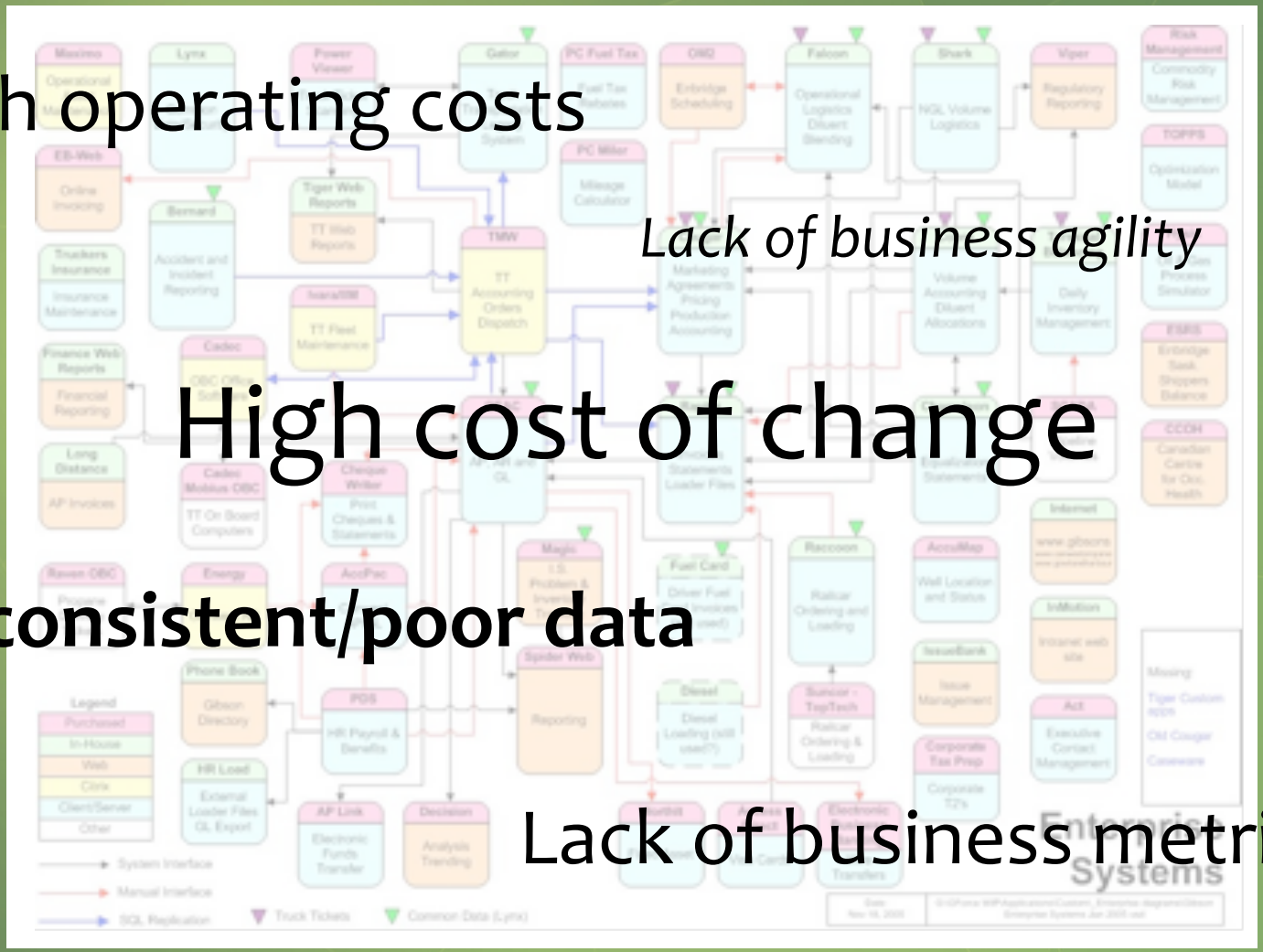
High operating costs

Lack of business agility

High cost of change

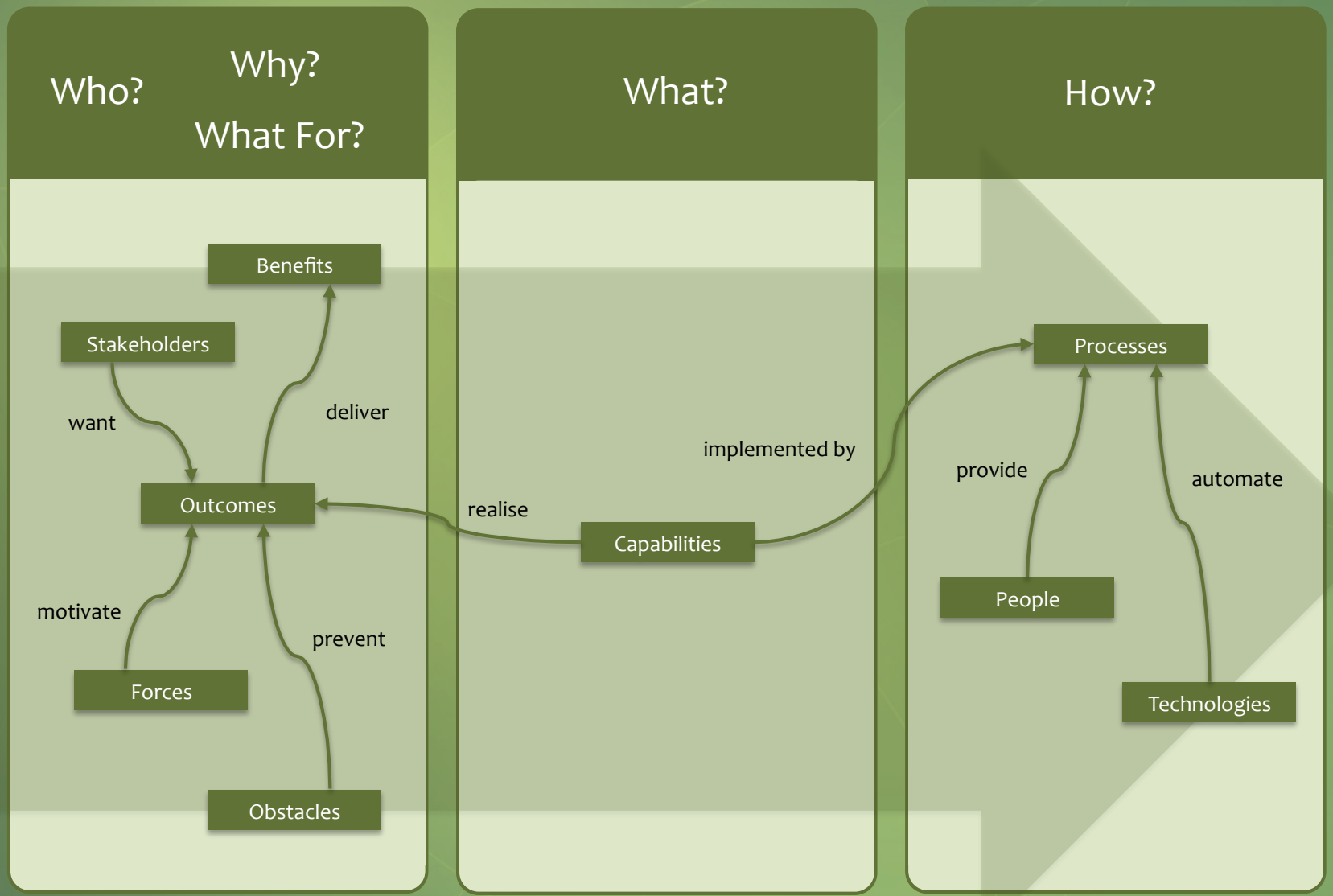
Inconsistent/poor data

Lack of business metrics

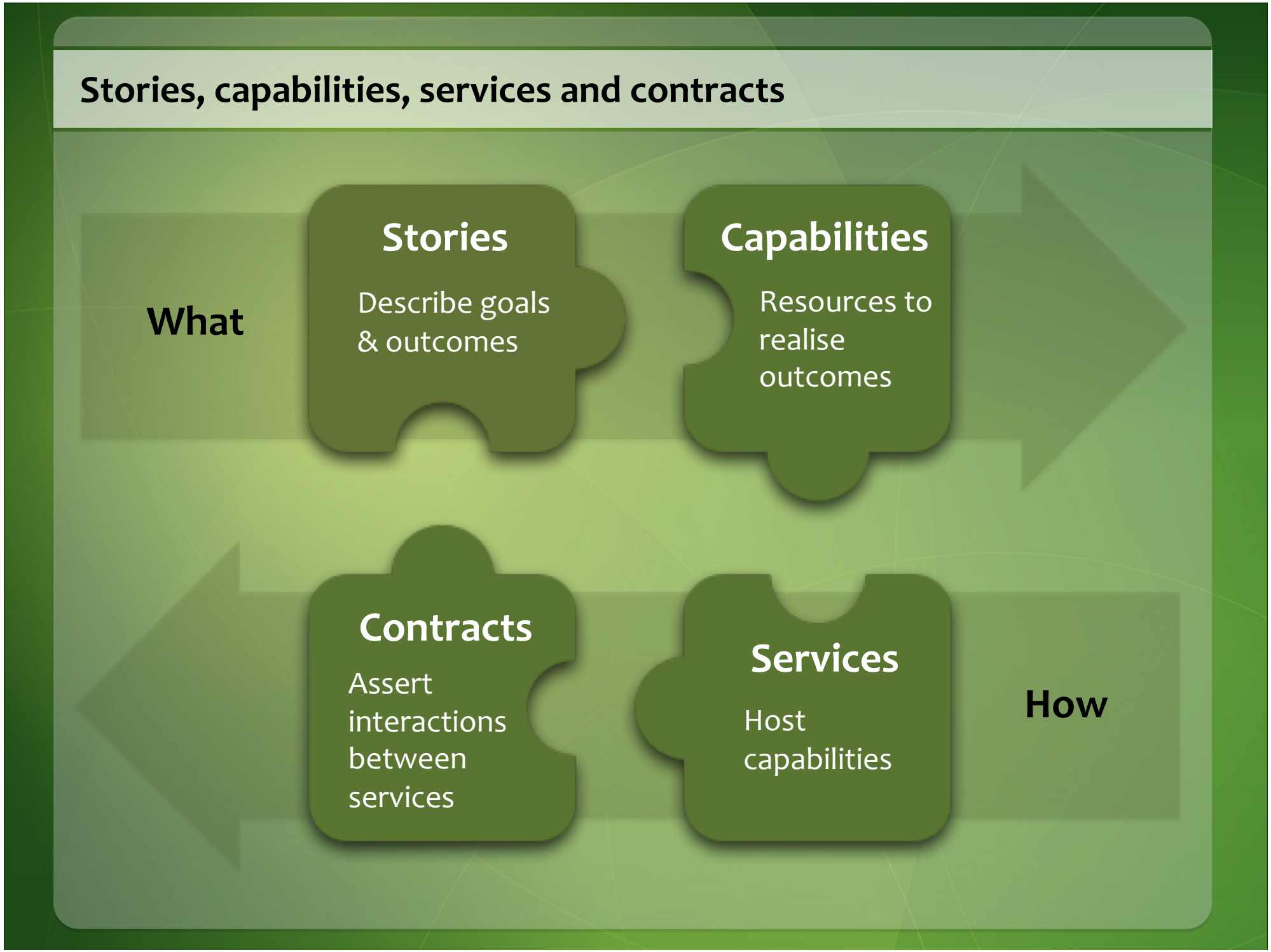


Client: Midstream oil and gas

Mind map


Who?
Why?
What For?
What?
How?
Benefits
Stakeholders
want
deliver
Outcomes
motivate
prevent
Forces
Obstacles
realise
Capabilities
implemented by
Processes
provide
automate
People
Technologies

Stories, capabilities, services and contracts

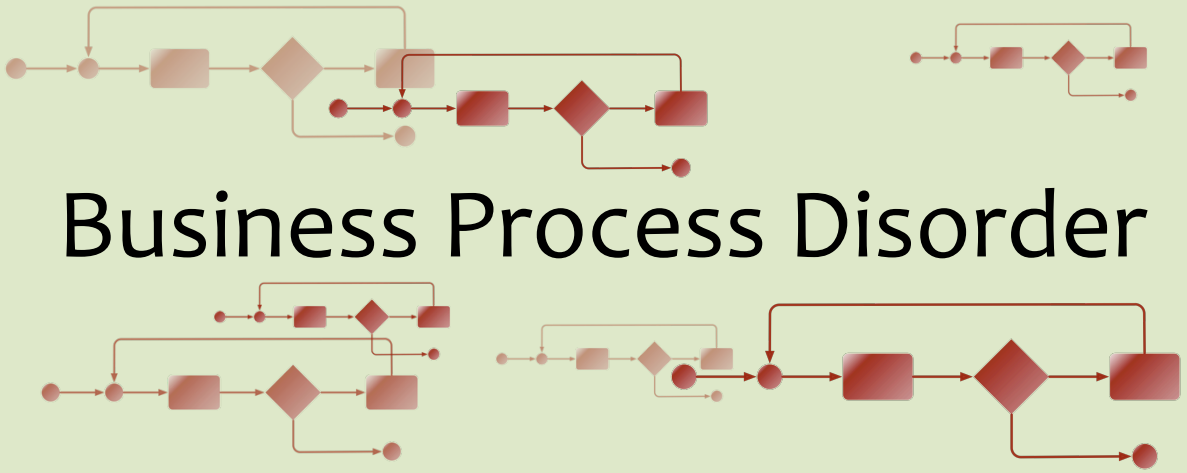


Stories and Capabilities

Communication barriers

Business

IT

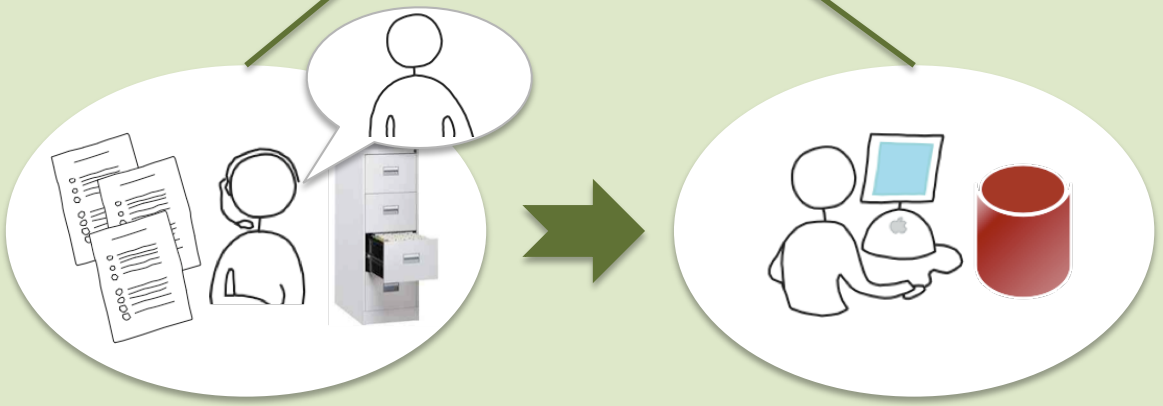


People change, processes change, technologies change…

What

Source spare parts

How



Questions, questions…

How (well) do you ***implement*** this capability today?

Is it ***core*** to your business?

Does it ***differentiate*** you from your competitors?

Who's ***responsible*** for its execution when systems fail?

User stories

Outside-in

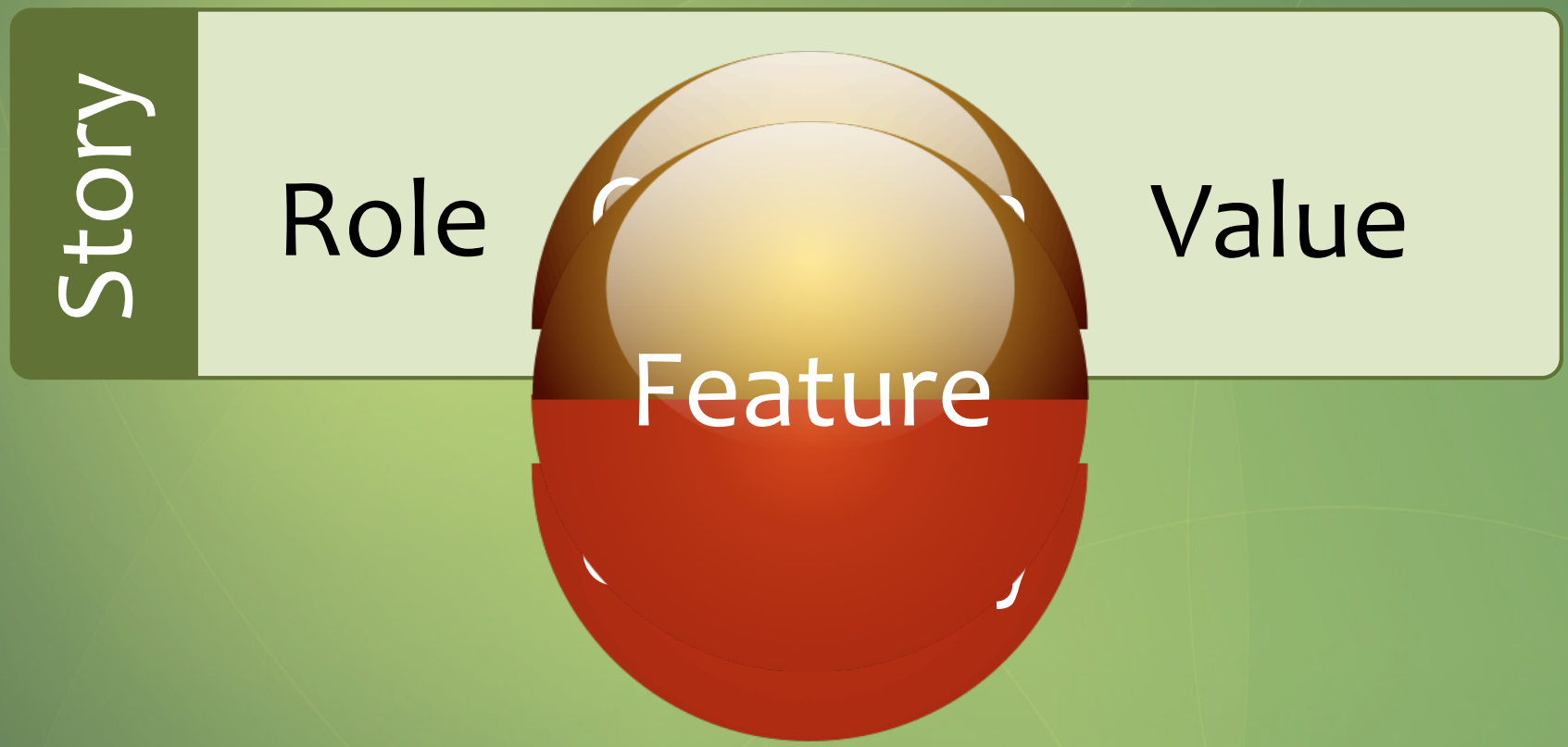
Outcomes

As a *<role>*
I want *<feature>*
So that *<benefit>*

Value

External behaviour

Features join outcomes and capabilities



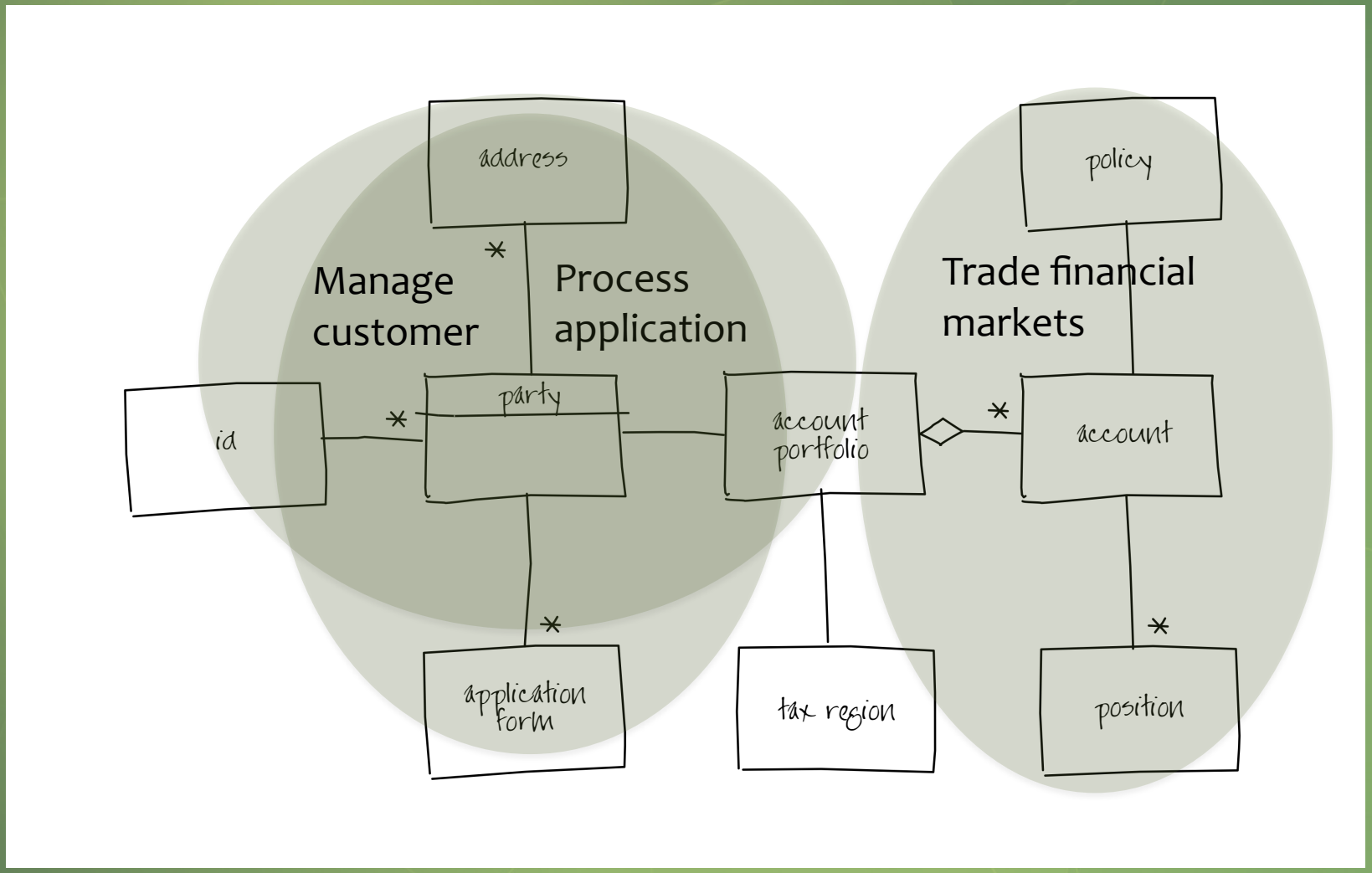
Outcome-focused stories

As a *<role>*
I want *<outcome>*
So that *<benefit>*

Responsibility-focused stories

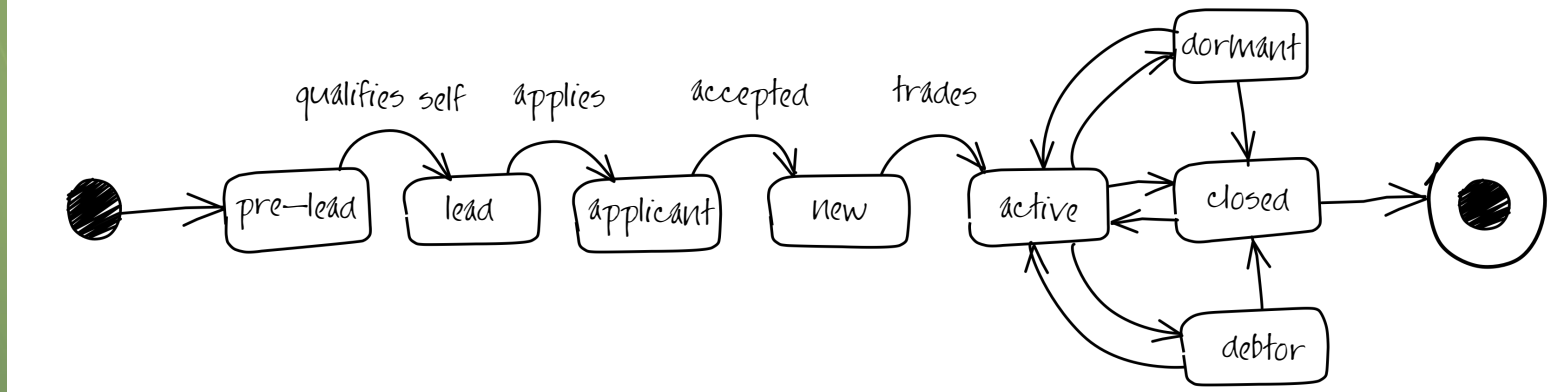
As *<role>*
I am responsible for
<outcome>,
Which delivers *<benefit>*

Business resource models and bounded contexts



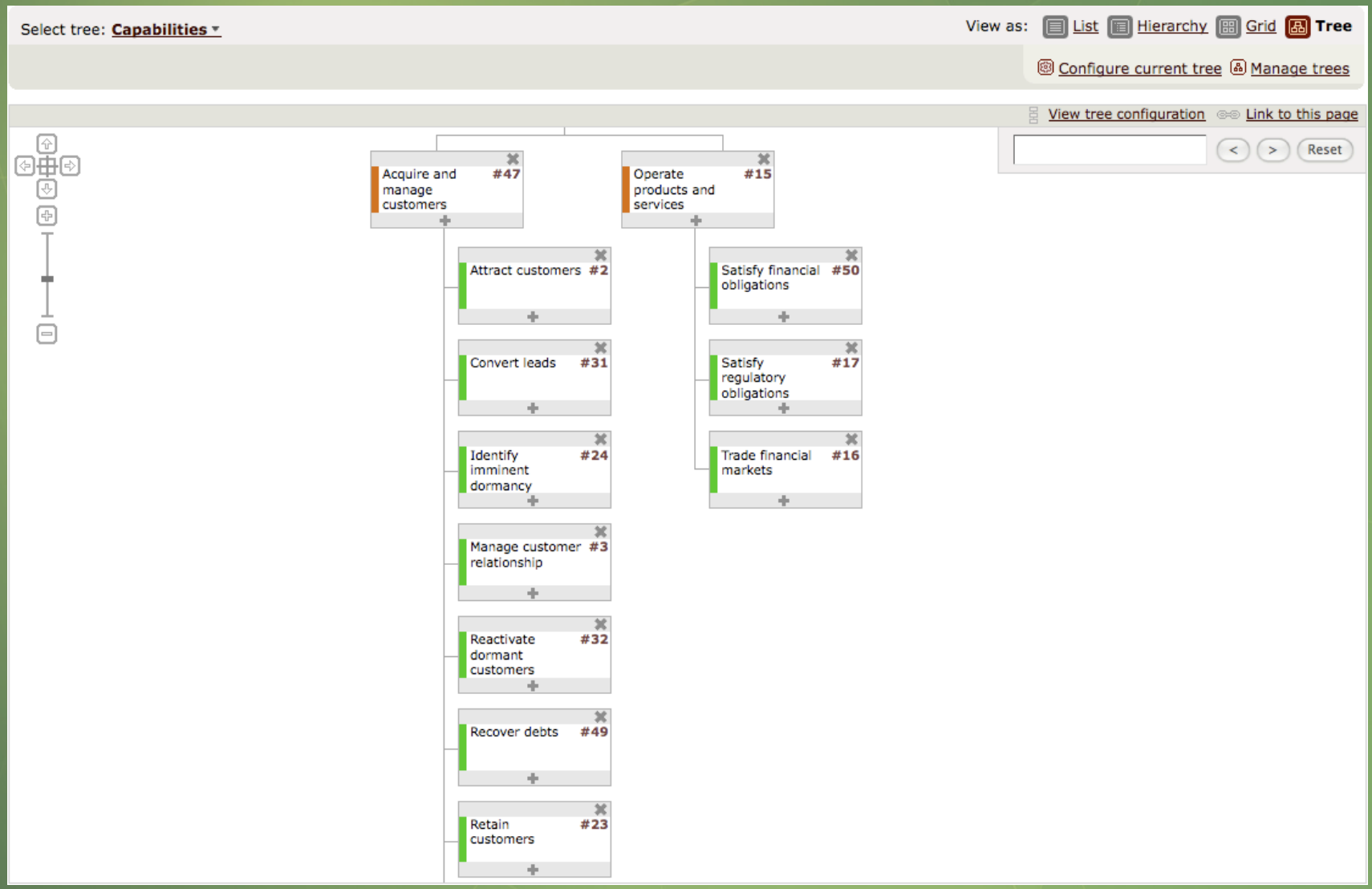
Client: Financial services

Resource lifecycles

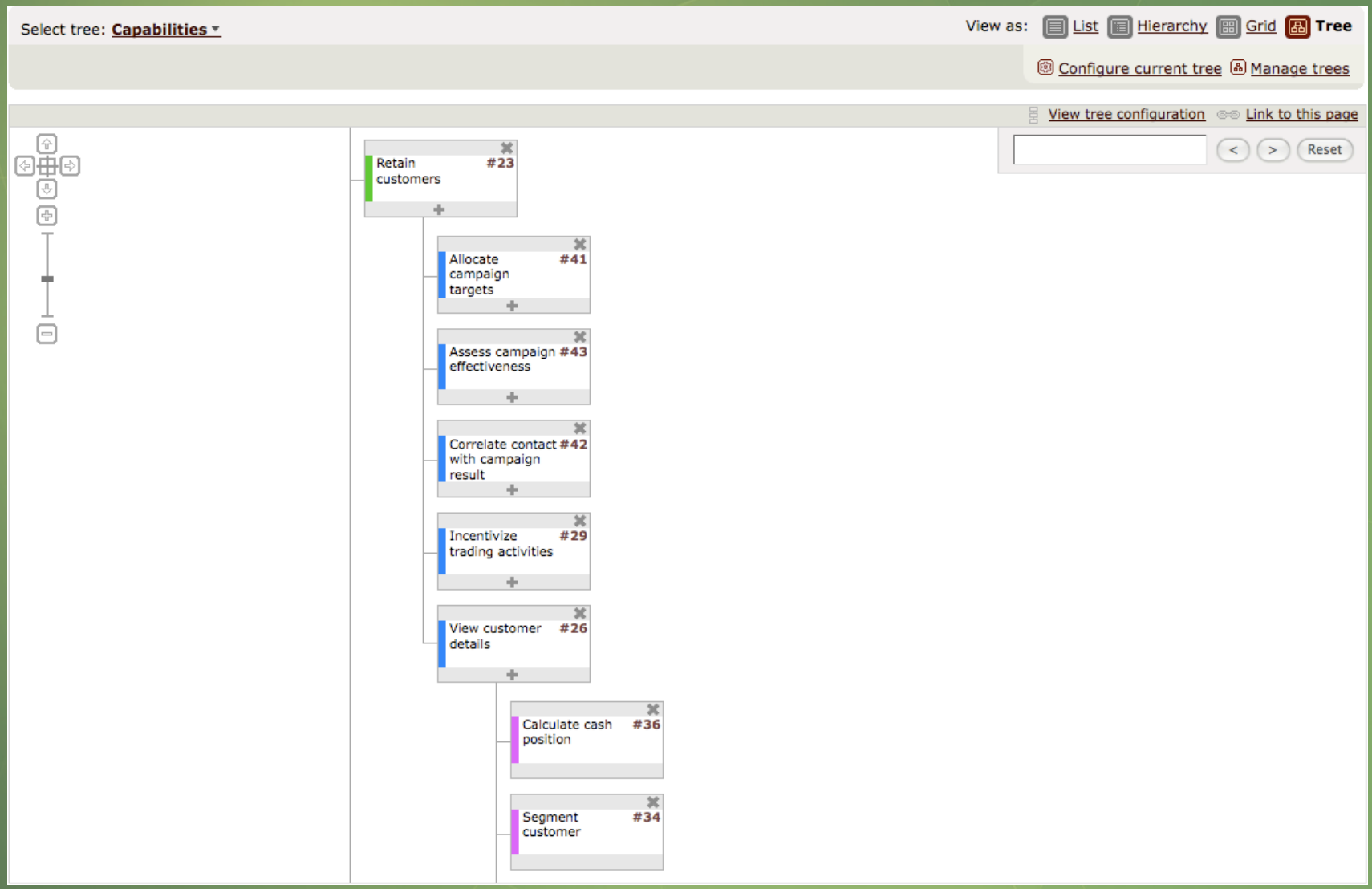


Client: Financial services

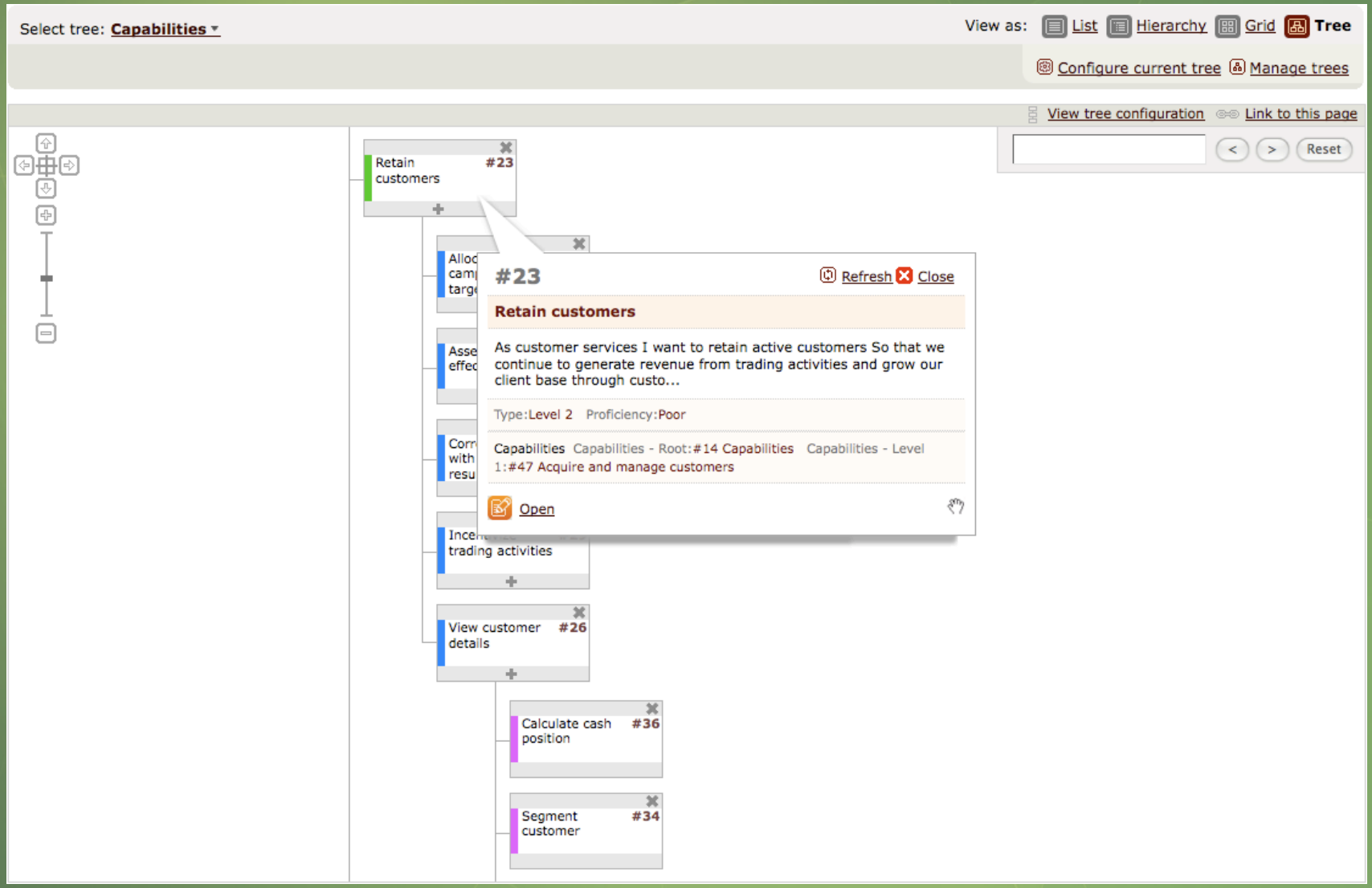
Capability map



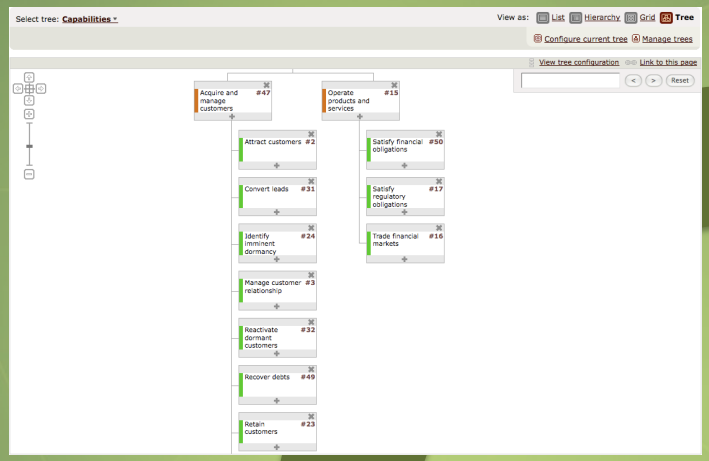
Capability map: sub-capabilities

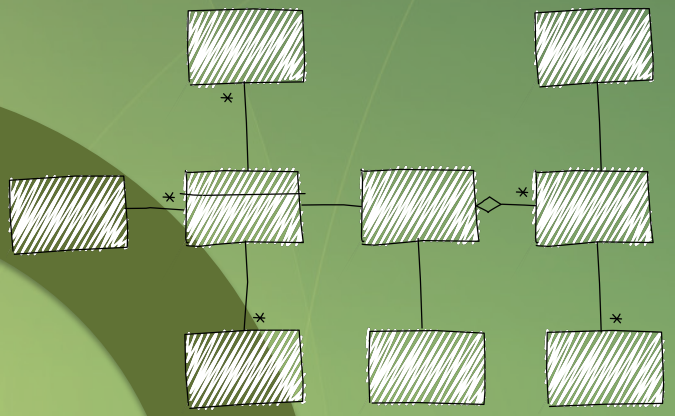


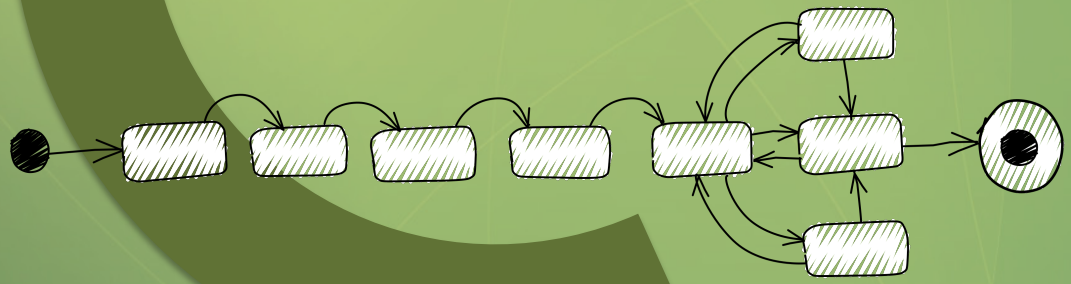
Capabilities and stories



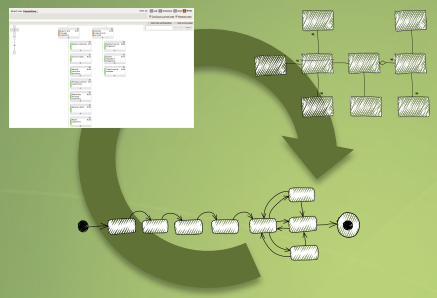
Capabilities control the resource lifecycle

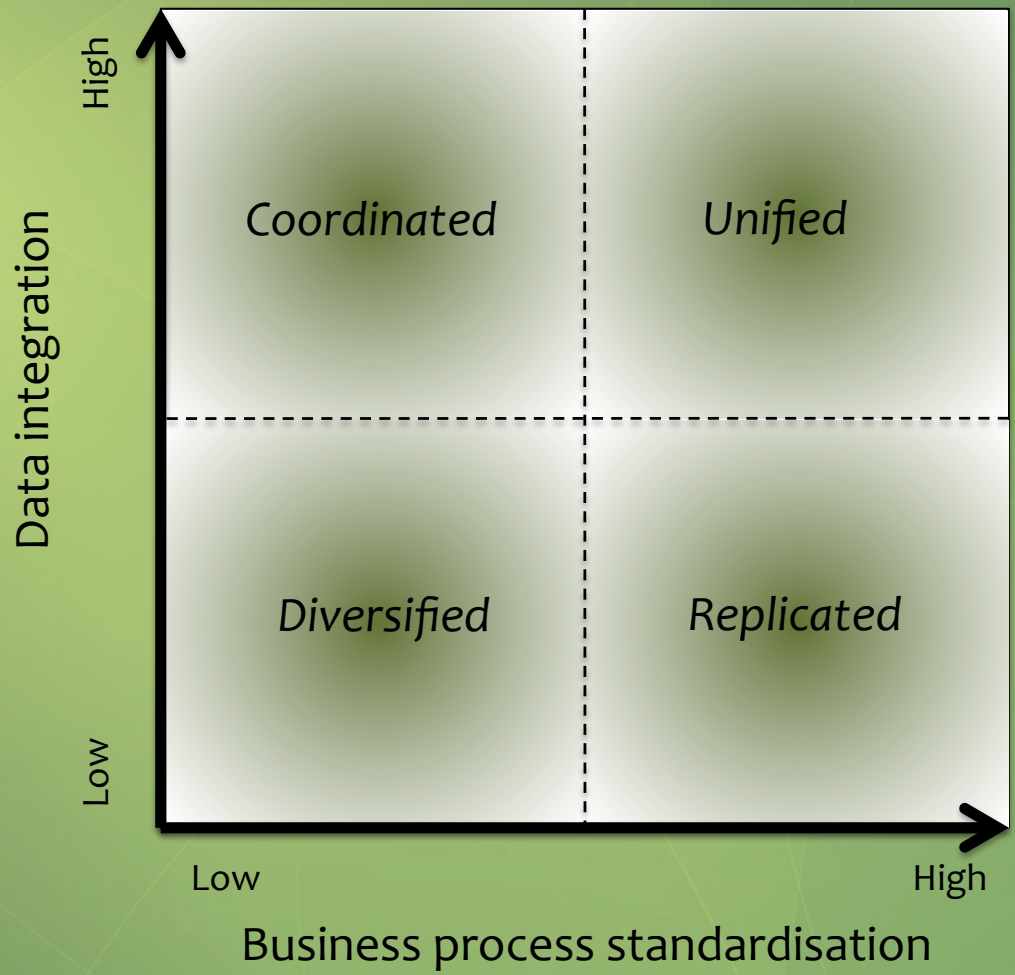




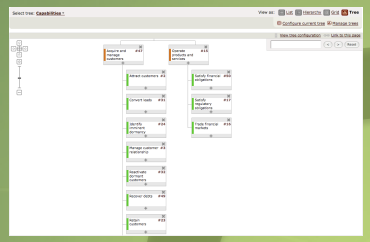


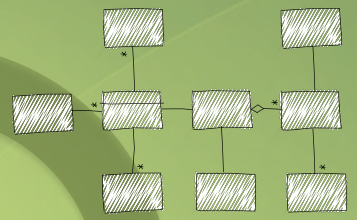
Operating models govern structural relations

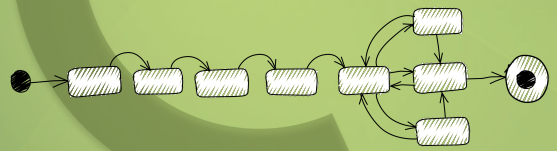




Identifying IT artefacts





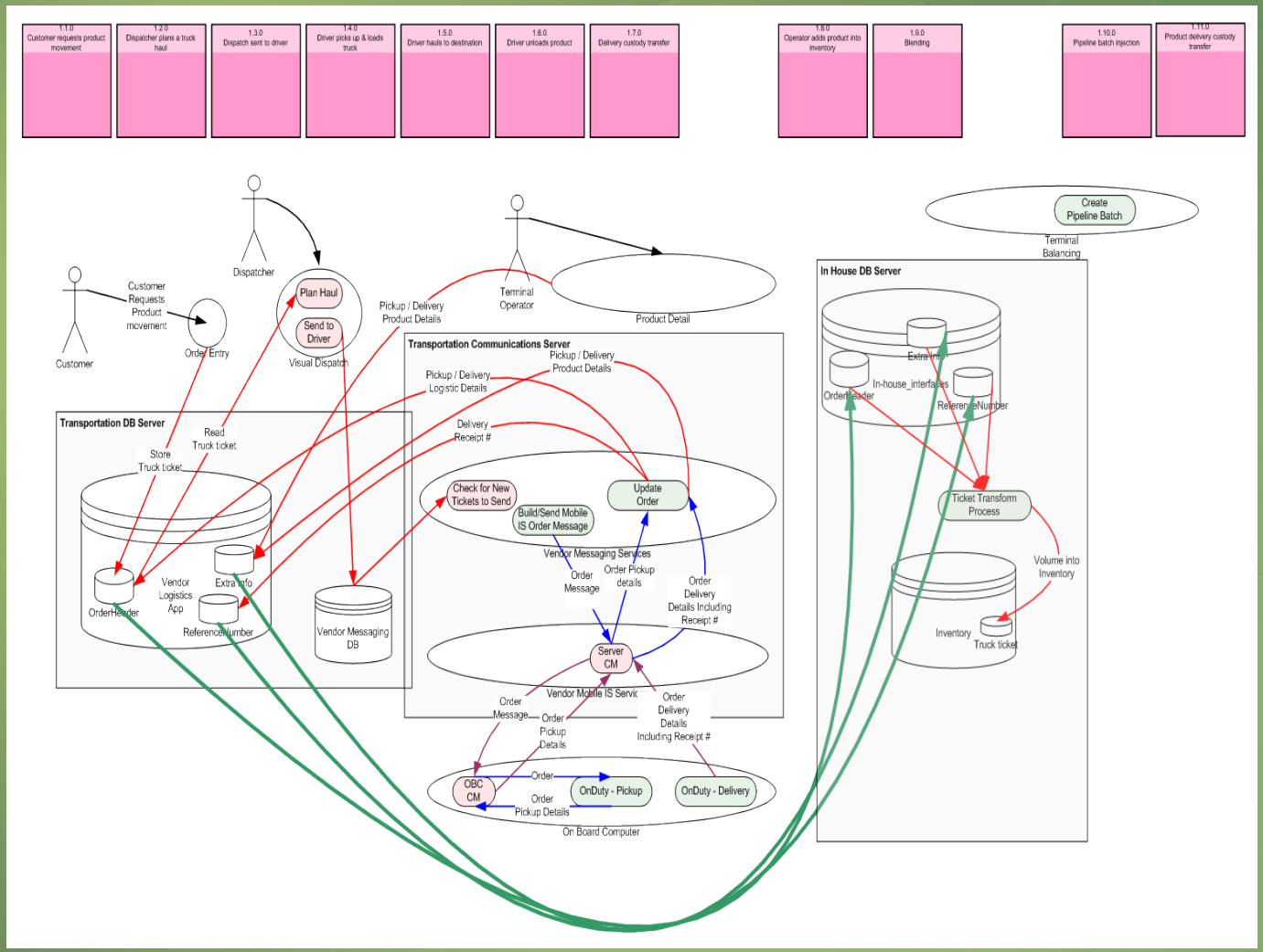


Services

Resources

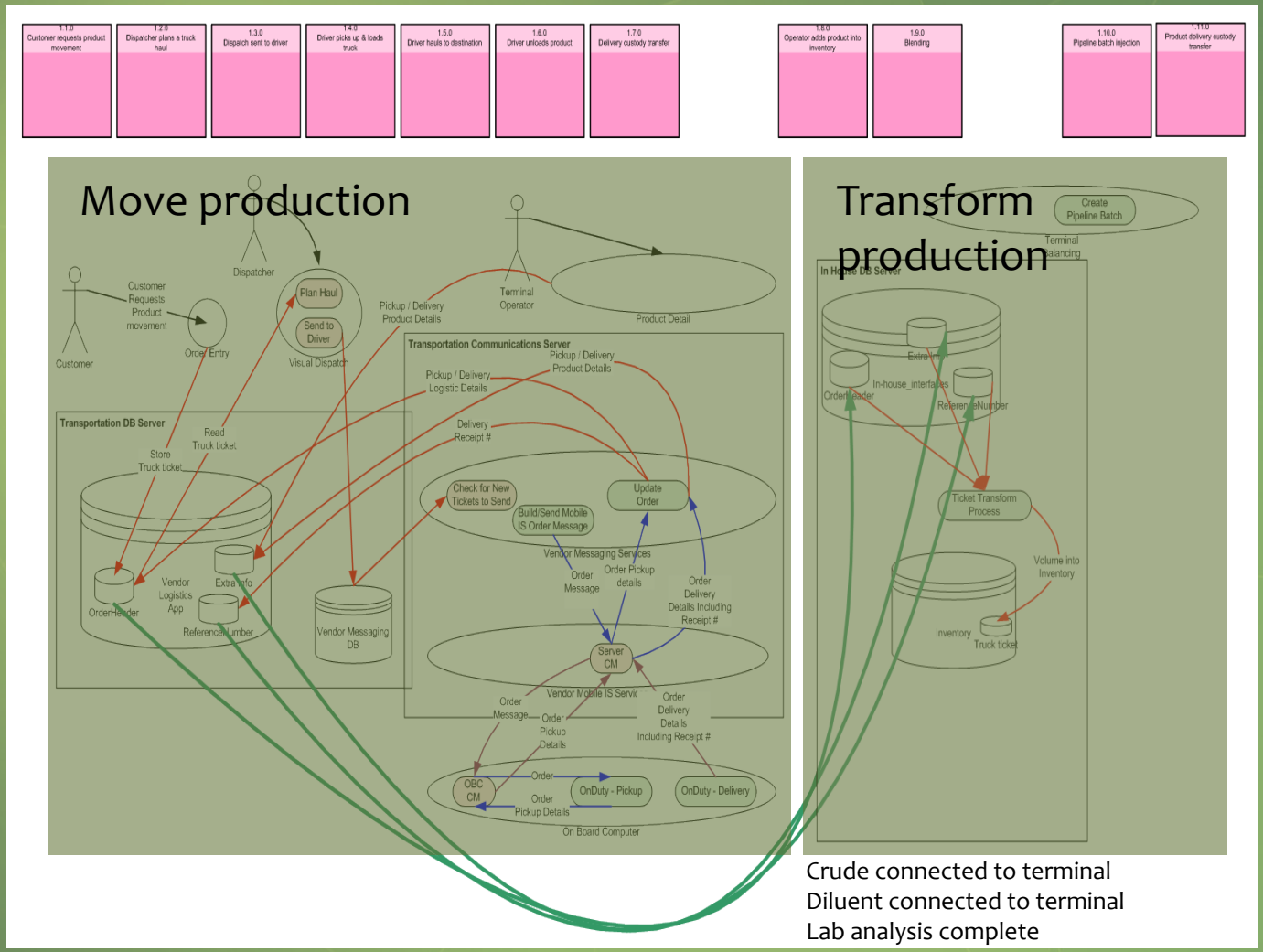
Application protocols

Ground-up capability analysis



Client: Midstream oil and gas

A moment of recognition

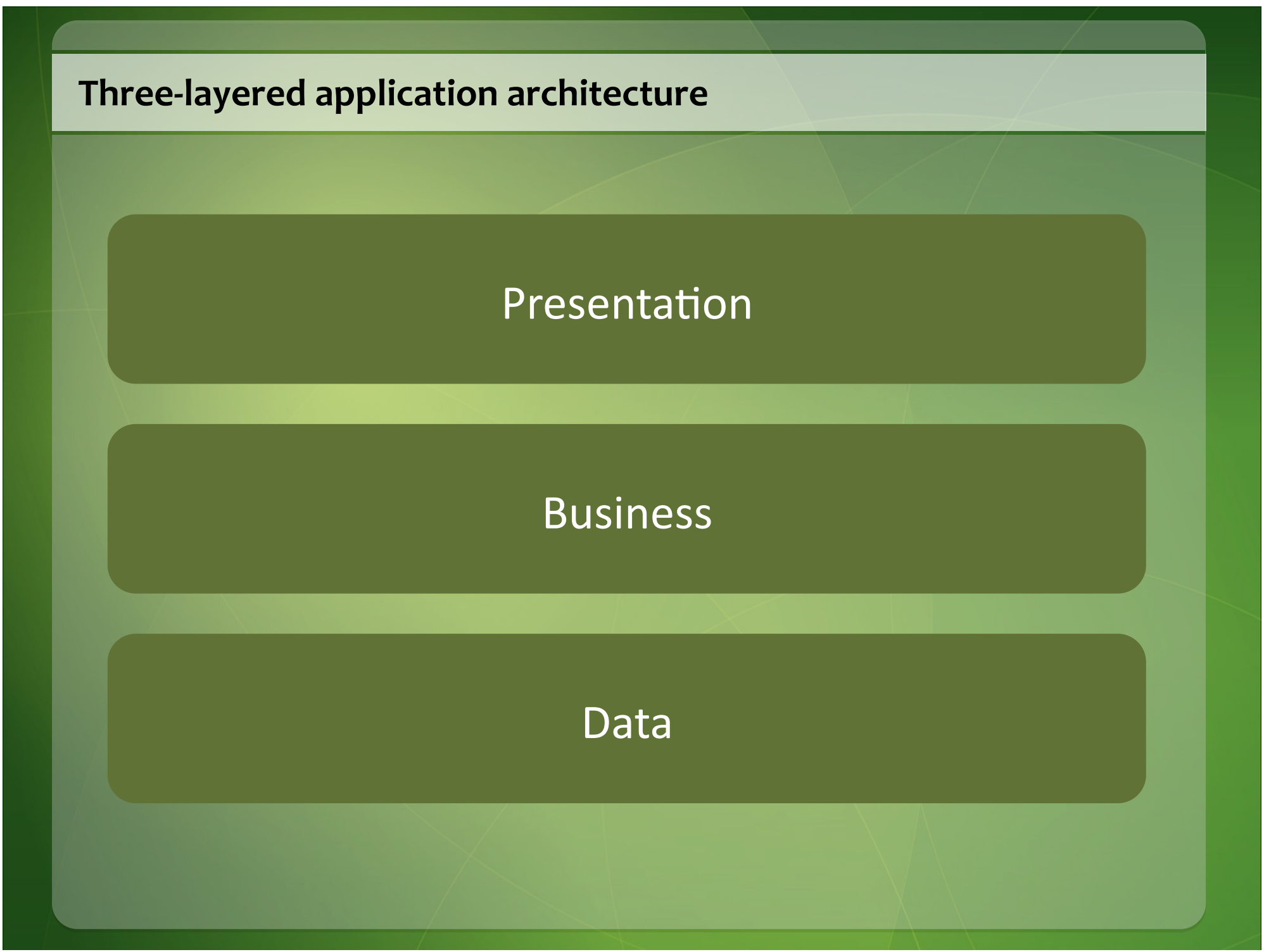


Crude connected to terminal
Diluent connected to terminal
Lab analysis complete

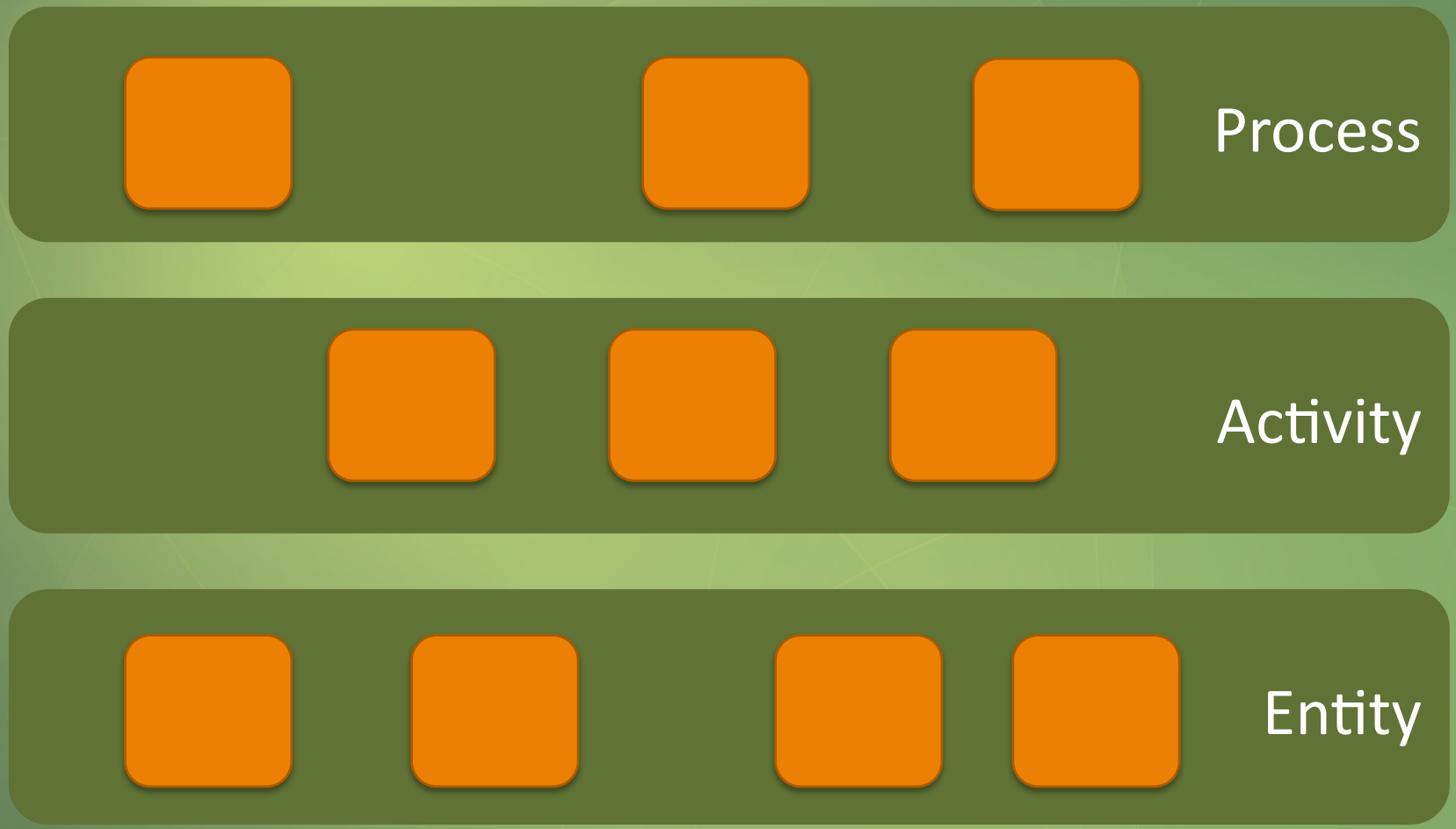
Client: Midstream oil and gas

Services and Contracts

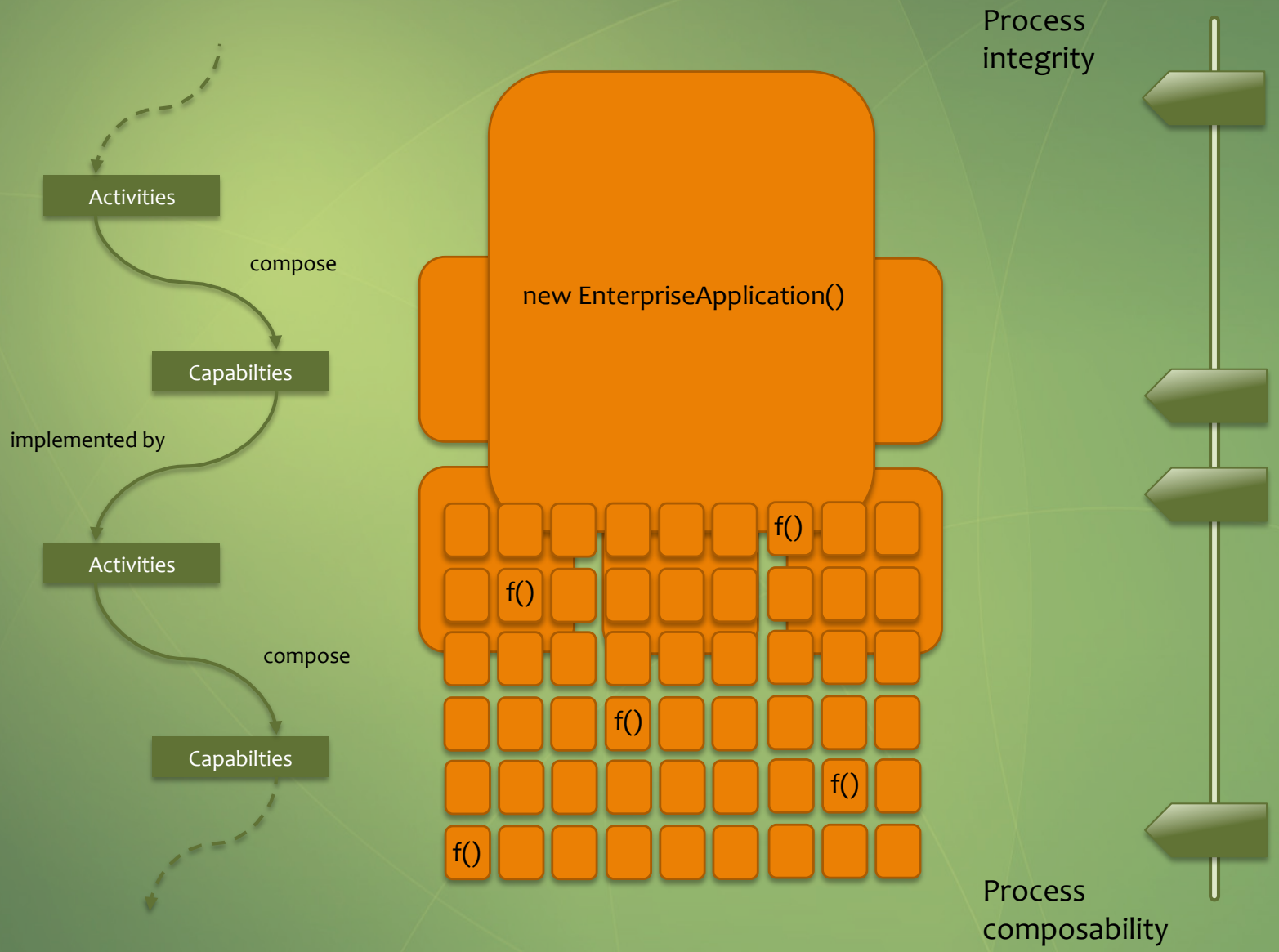
Three-layered application architecture



And now at distributed proportions!



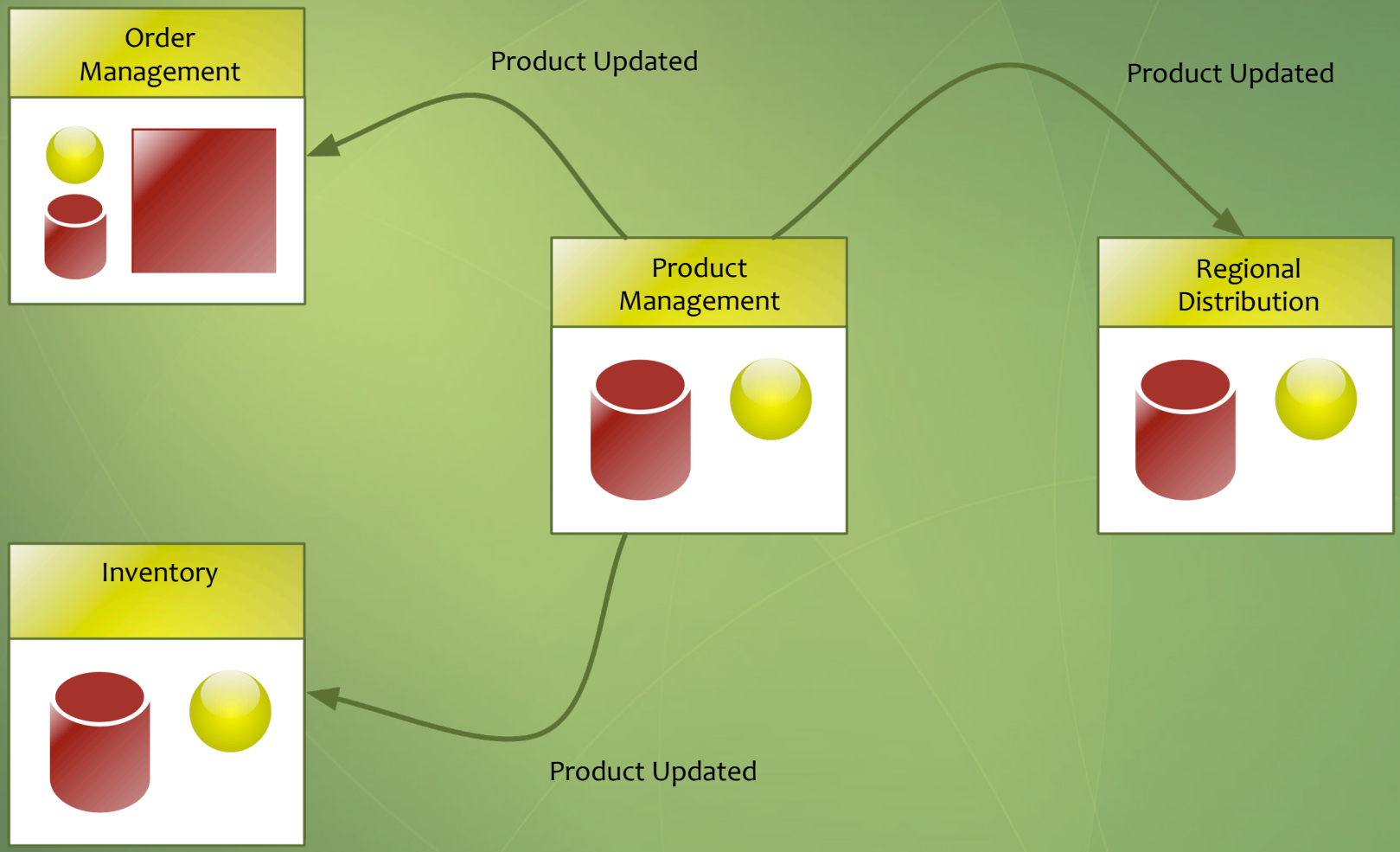
Services host capabilities



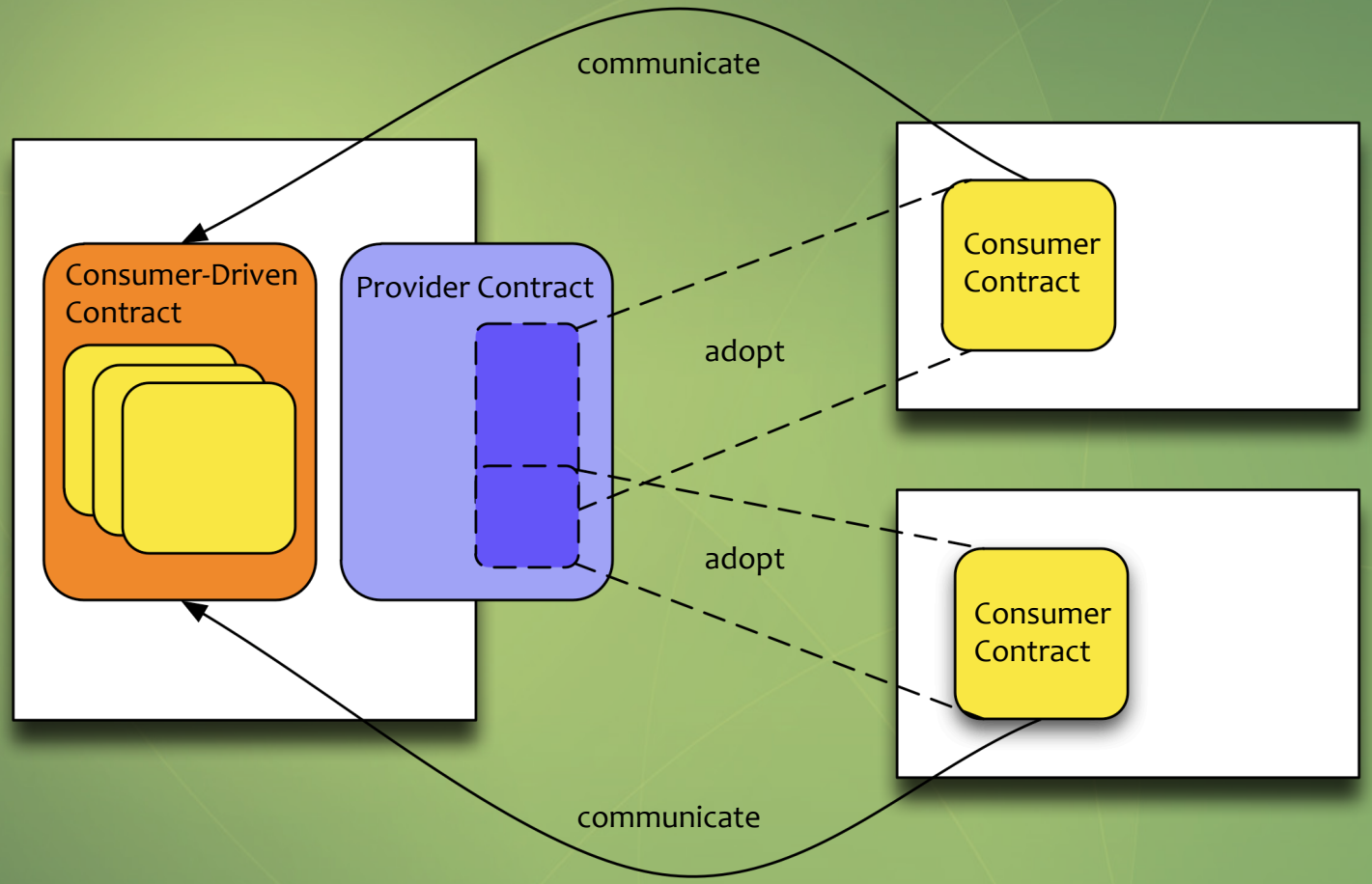
Treat services as consumers

As *order management*
I want *to know when a product has changed*
So that *I can fulfill orders based on current offerings*

Events satisfy consumer expectations

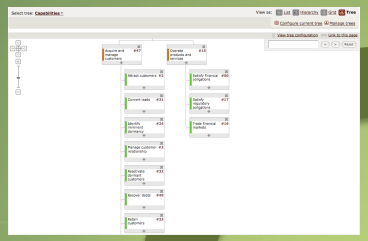


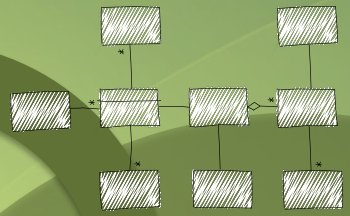
Communicate consumer contracts

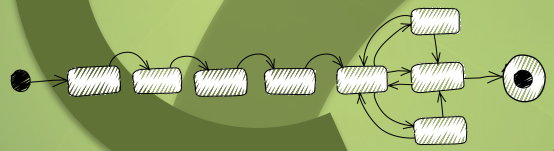


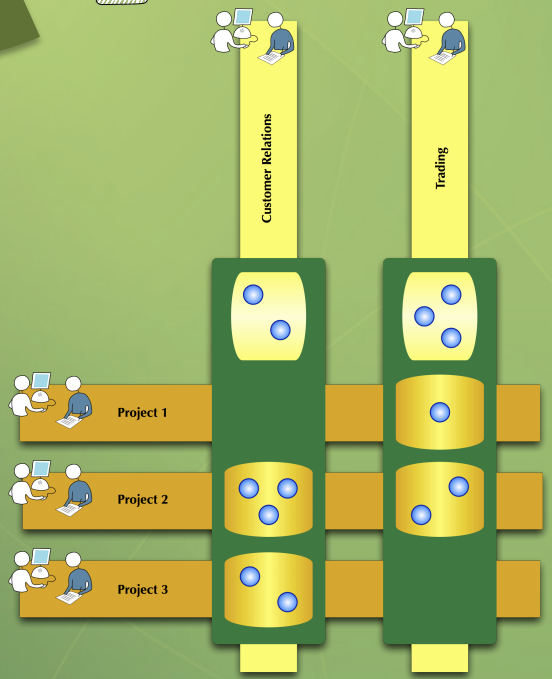
Delivery

Continuous planning

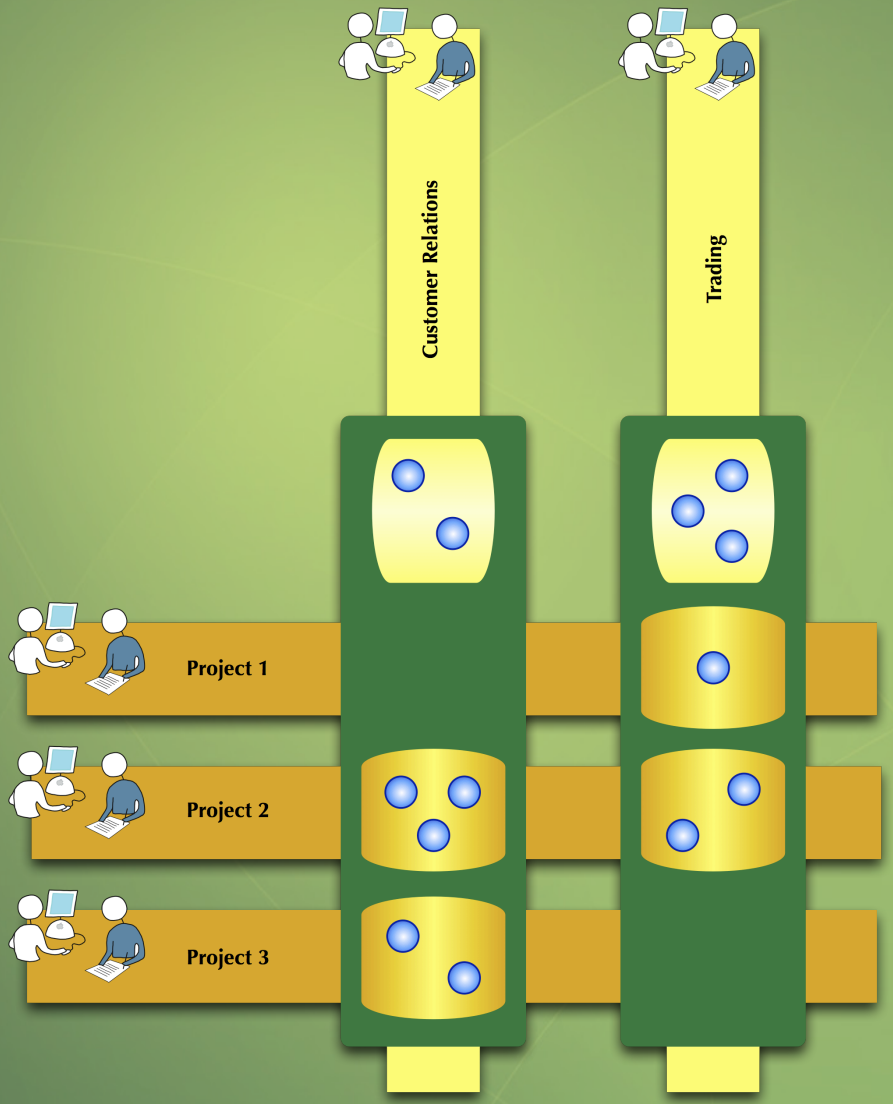








Capability delivery

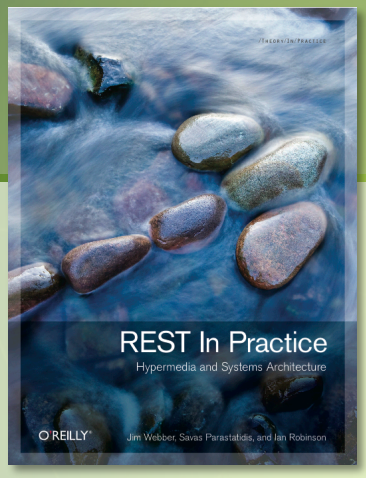


Long-lived capability delivery teams

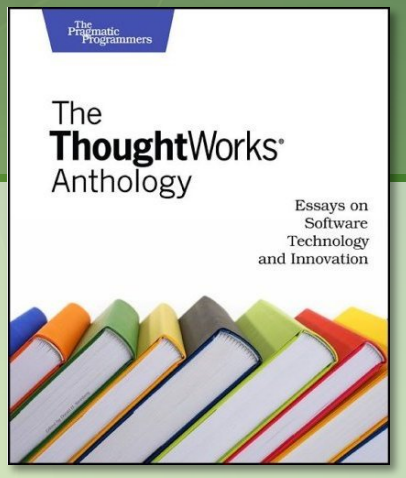
Visiting projects contribute capital and resource

Multiple delivery streams

Client: Communications and entertainment



Thank you



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