



It Takes a Village to Raise a Machine Learning Model

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intuit



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Data

 **Big Data Sheep** @bigdatasheep · 5yr
more **data** is better than complex algorithms #BigData
10 retweets 14 likes

 **Big Data Sheep** @bigdatasheep · 4yr
more **clean data** is better than more data #BigData
10 retweets 14 likes

 **Big Data Sheep** @bigdatasheep · 3yr
more **labeled data** is better than more data #BigData
10 retweets 14 likes

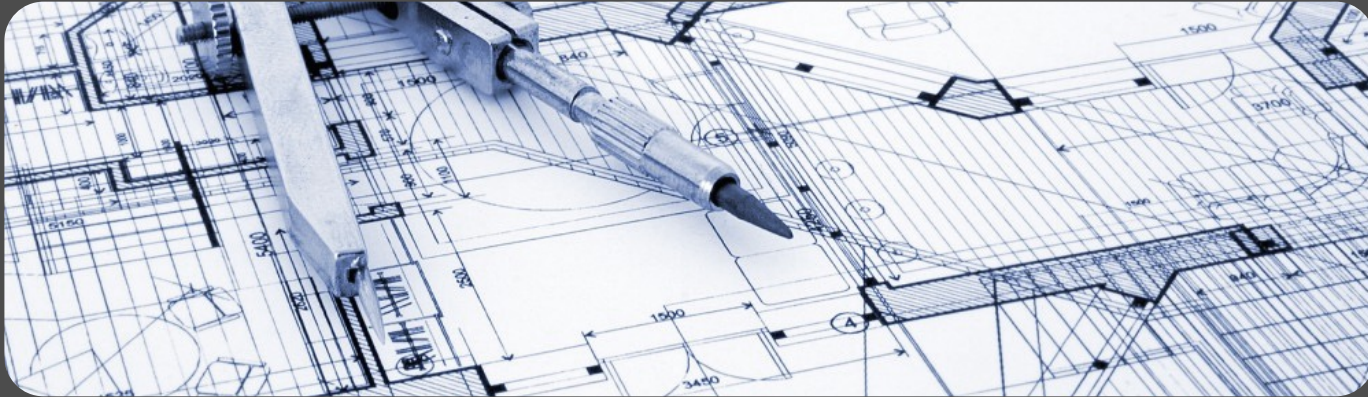
 **Big Data Sheep** @bigdatasheep · 2yr
more **smart data** is better than purple data #BigData
10 retweets 14 likes

**inflated historical depiction

Data



Next Frontier: well designed software architectures



Personalization, experimentation, anomaly detection,
fraud detection ...

Battle Plan



Personalization deep dive
sw architecture flavor

Anomaly detection quick peek

Music streaming, advertising, medical informatics brief stories





... x 1

... x 1

... x 1

... x 1



x 1



x all

Product as is.
No customization.

Reasonable coverage.
Segmentation.

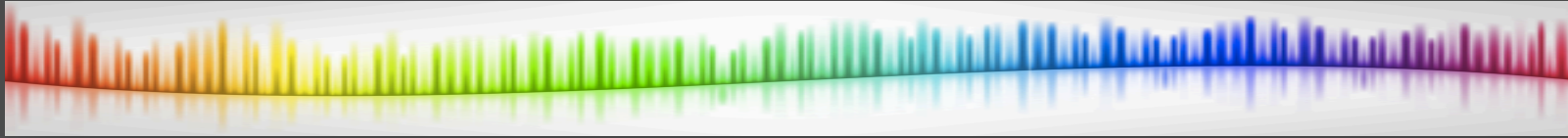
Reasonable coverage.
Personalization.

Childhood. Approaches.



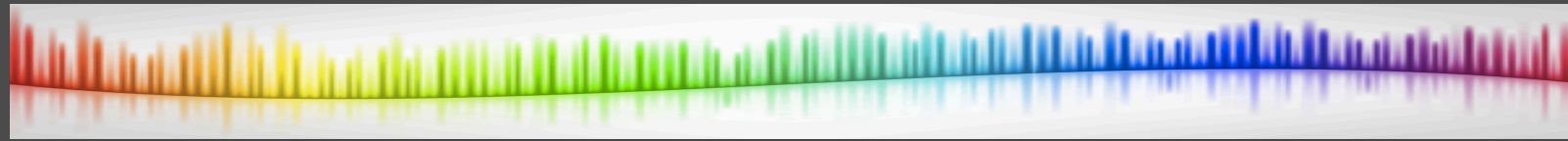
Broad

Deep




Push-button

Push-scientist



App

App

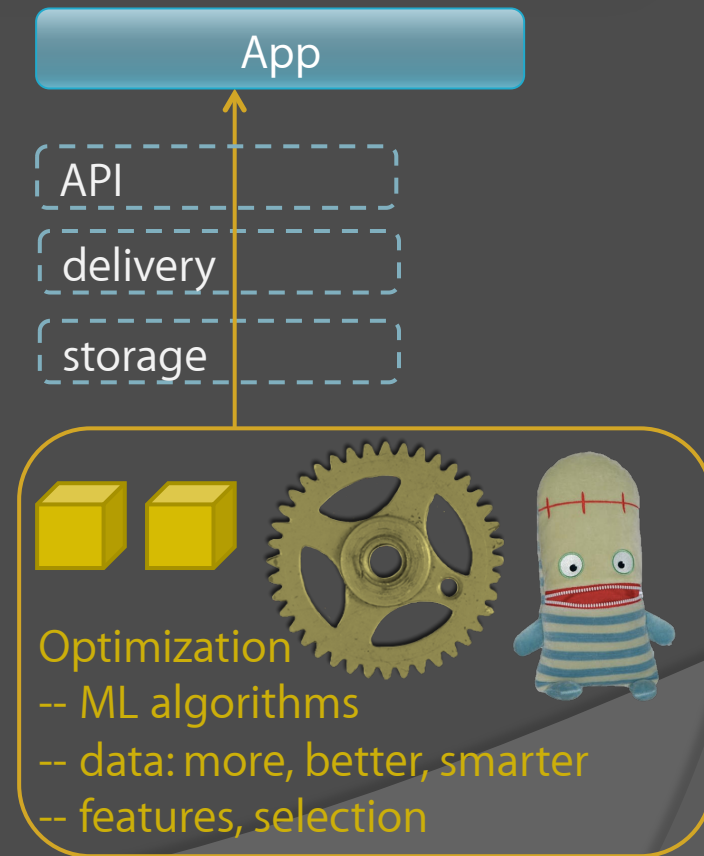
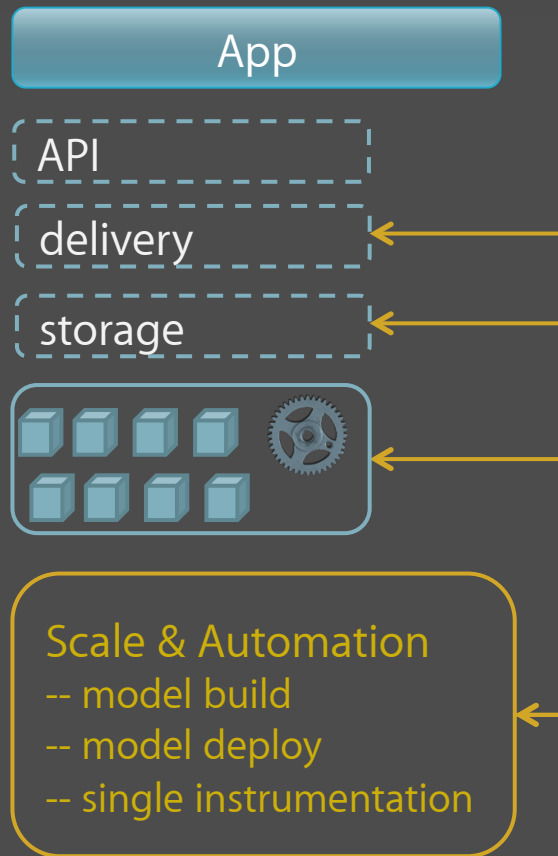
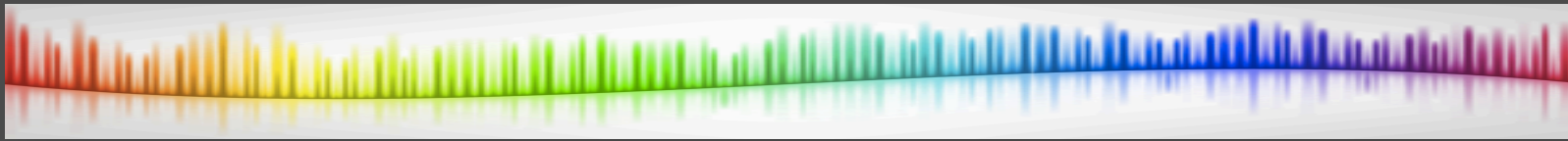


Optimization

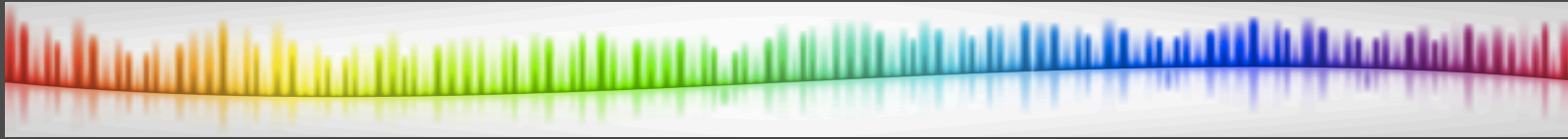
- ML algorithms
- data: more, better, smarter
- features, selection

Push-button

Push-scientist



Push-scientist

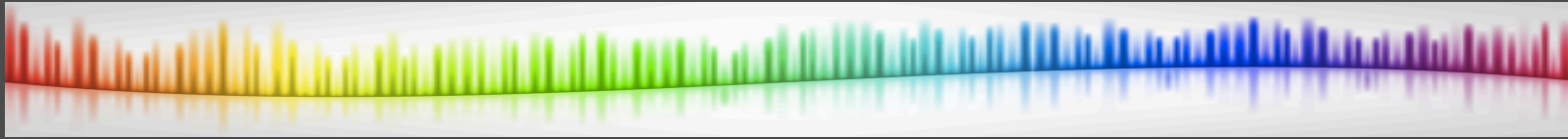


Invest in ML; start with a thin system

How much effort put into Platform & Automation?

- (A) best you can do in x weeks
- (B) one step above prototype
- (C) enough baling wire & duct tape to support a first use case

Push-button



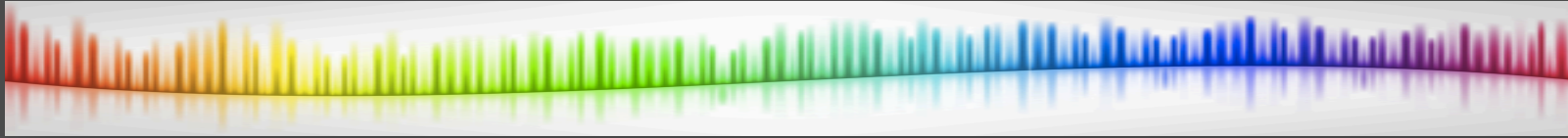
Invest in scale & automation; basic ML

How much effort put into ML?

- (A) best generic model setup in y weeks?
- (B) noticeably better than random?
- (C) pack enough punch to be visible, but not more

Push-button

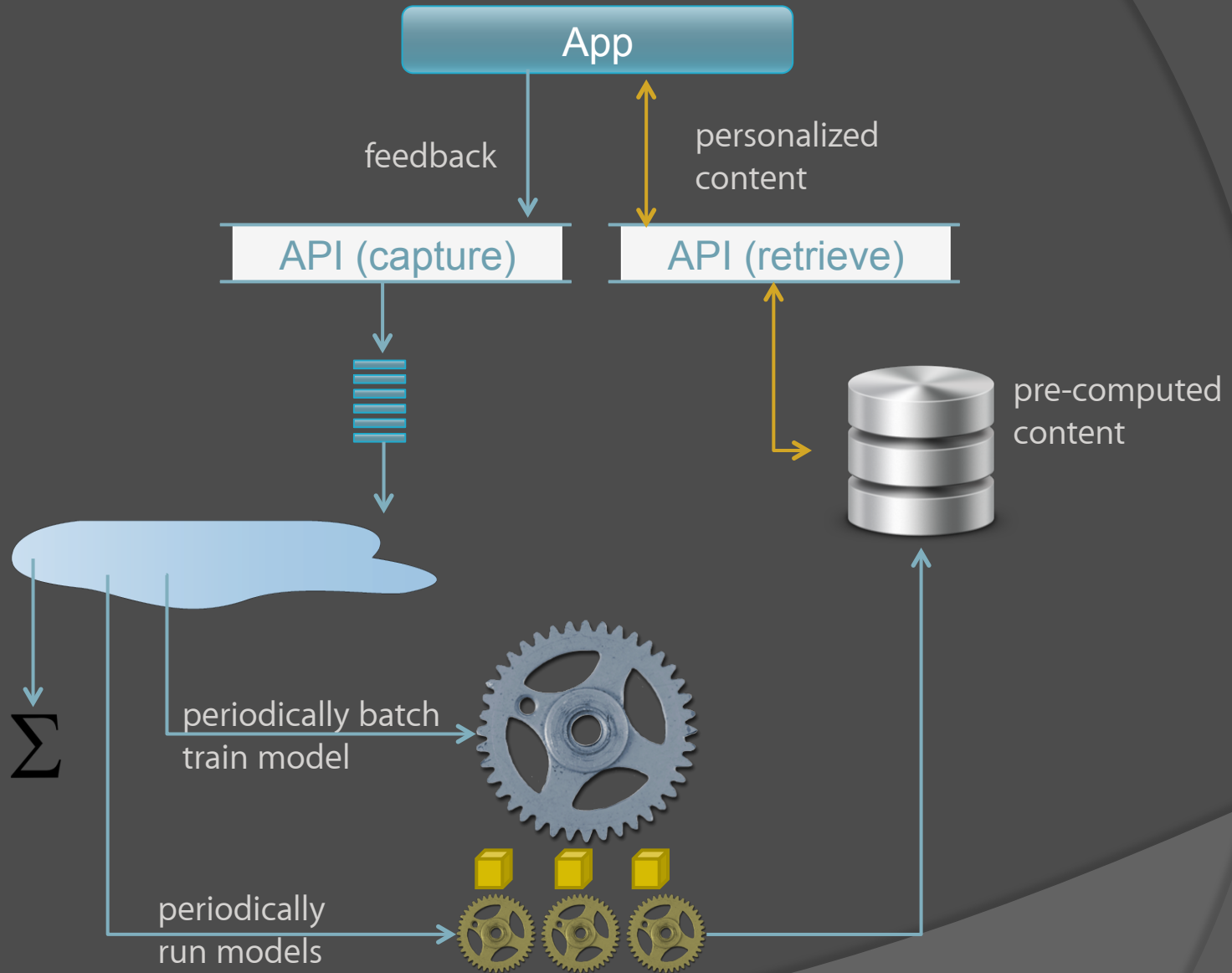
Push-scientist



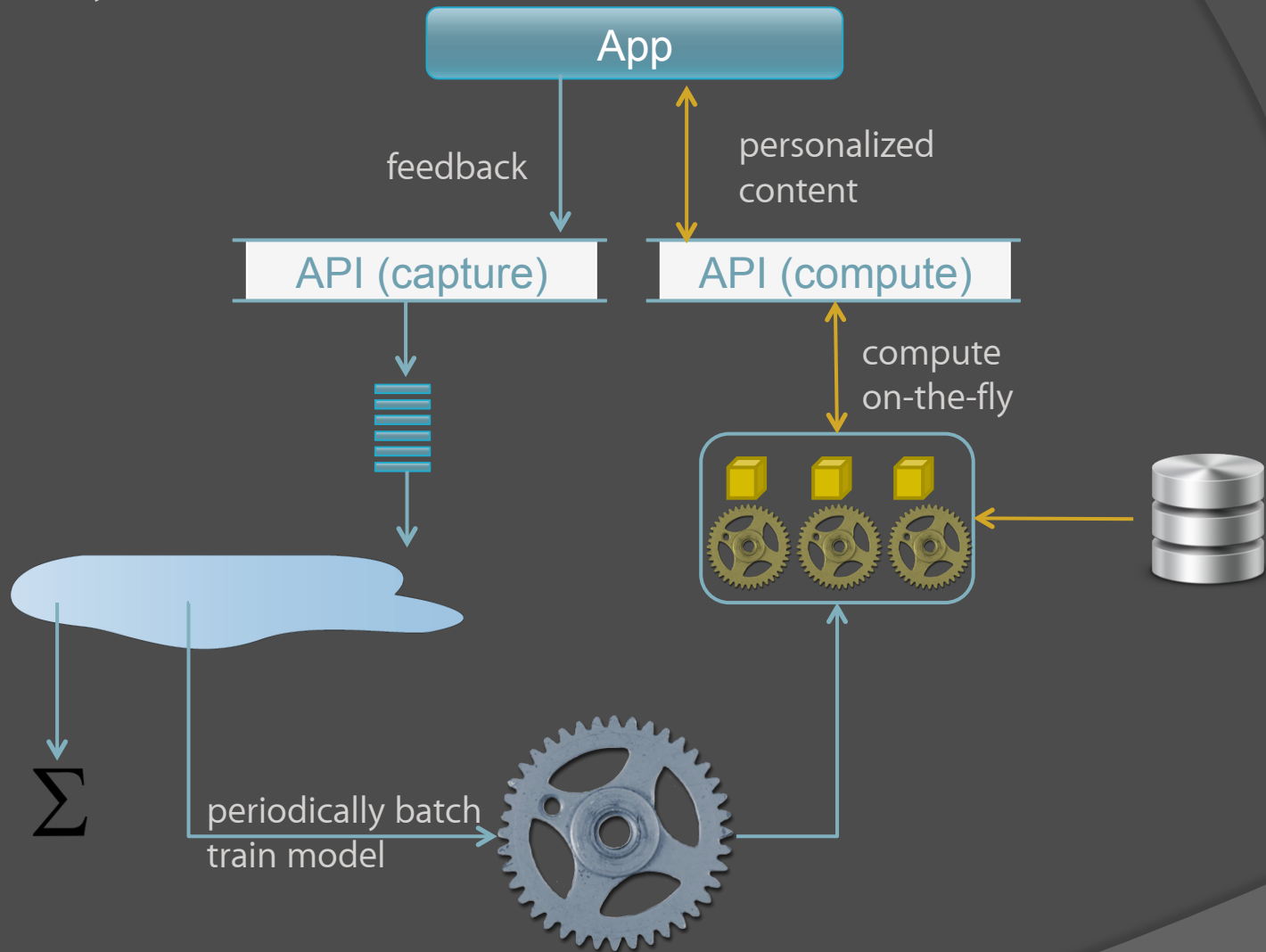
Adolescence. Platform Patterns.



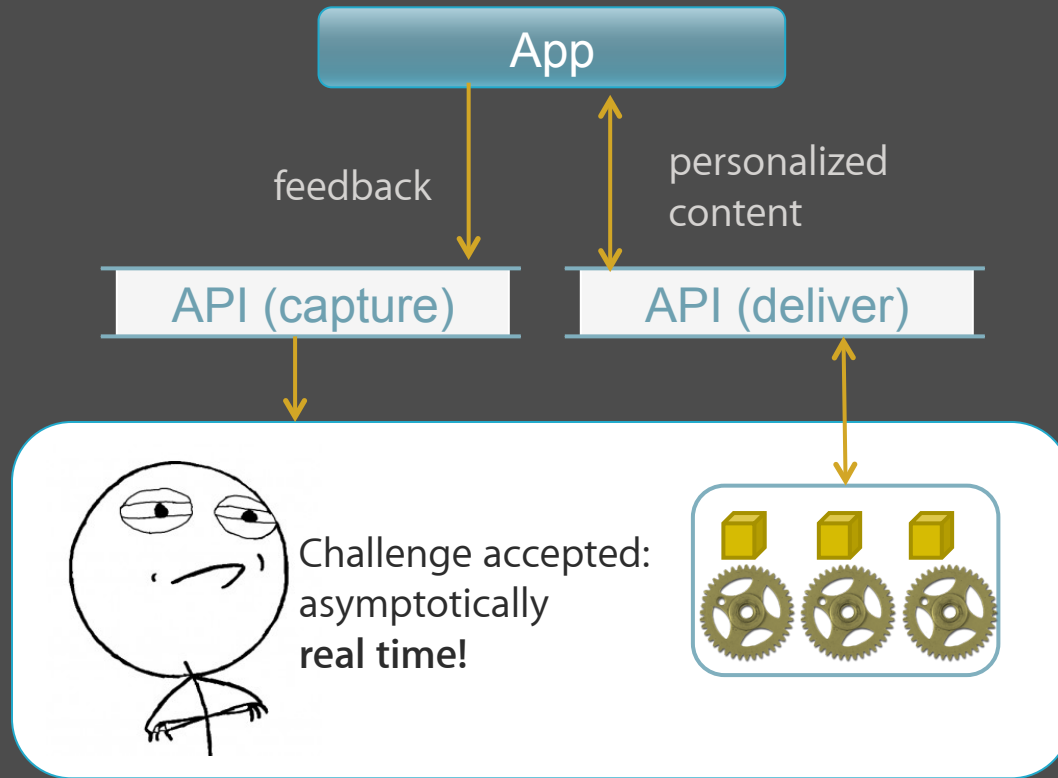
(A) Stored



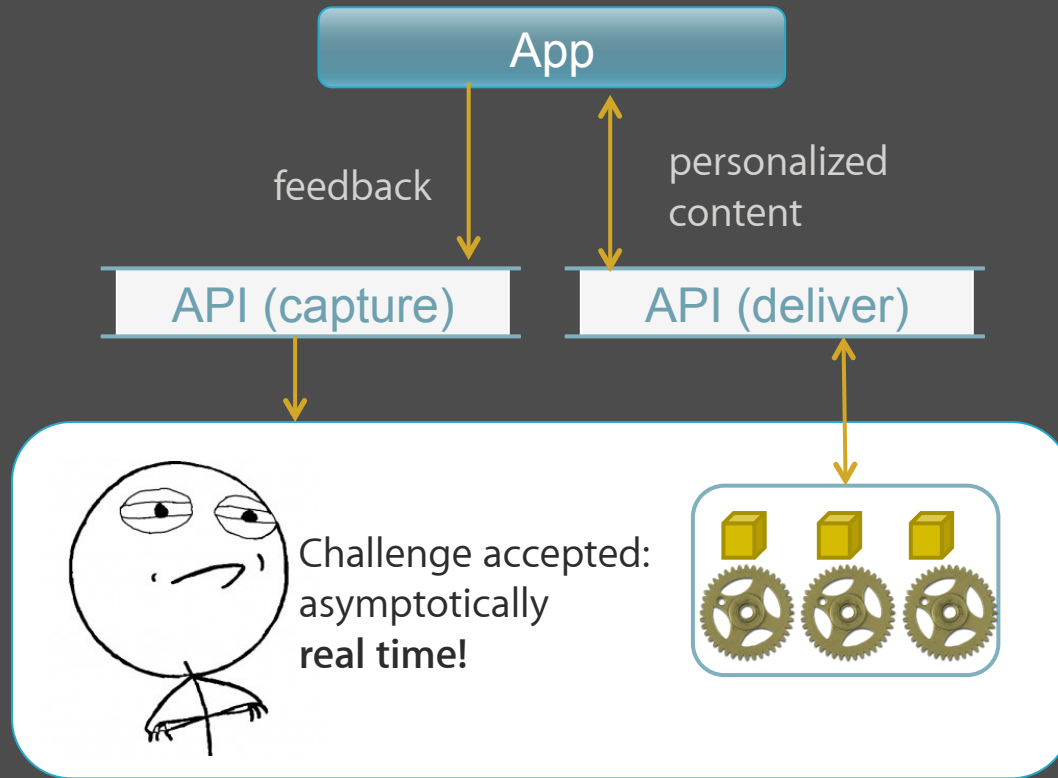
(B) On-the Fly



(C) Aggressive



(C) Aggressive



Maturity. Patterns and Assumptions.



Model Building

Model Deployment

Data Store

Content Delivery

Analytics

Data Capture

What do you *really* need?
Do you need it *now*?

Model Building. What do you *really* need?



algos



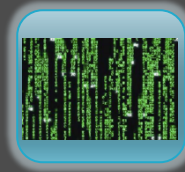
space



data



eval



compute



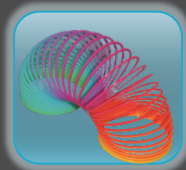
operators



metrics



security



scalability



HA

Model Building. What do you *really* need?



algos



space



data



eval



compute



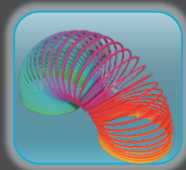
operators



metrics



security



scalability



HA

Model Deployment. What do you *really* need?



envt



ditto



versioning



deploy



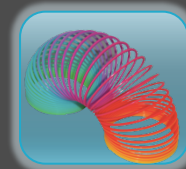
sharing



performance



security



scalability



HA

Personalization Delivery. What do you *really* need?



Experiments Priority Users Applications Feedback

Welcome, mmahadevan1 Sign out Feedback

Create Experiment

Hide terminated

Search

APP ▲	EXPERIMENT	SAMPLING %	START	END	MODIFIED	STATUS	ACTIONS
QBO	registers-us-qa	100	Jul 22, 2015	Dec 30, 2015	Jul 29, 2015		
QBO	lightning-bolt-ipd-201505-qa	100	Apr 27, 2015	Jul 31, 2015	Jun 02, 2015		
QBO	sangria-gulp4	100	Jun 08, 2014	Jul 08, 2014	Jun 08, 2014		
QBO	HomepagePlugin_1-qa	0.1	Jan 22, 2015	Jan 23, 2016	Jan 29, 2015		
QBO	HomepagePlugin_20150311-dev	75	Feb 28, 2015	Feb 28, 2016	Apr 06, 2015		
QBO	ProAssistPersonalPro_2015052...	0.01	Jun 15, 2015	Jan 01, 2016	Jun 16, 2015		
QBO	lightning-bolt-ipd-201505-e2e	100	Apr 27, 2015	Aug 31, 2015	Apr 27, 2015		
QBO	InvoiceIntuit-Show-Modal-dev	100	Aug 20, 2015	Aug 31, 2015	Aug 20, 2015		
QBO	ipd-zero-state-dtx-201505-e2e	100	May 01, 2015	Dec 30, 2015	Jul 29, 2015		
QBO	lightning-bolt-ipd-201405-prod	100	Apr 27, 2015	Apr 28, 2015	May 06, 2015		

511 - 520 of 647

Previous

...

51

52

53

54

55

...

Next

Personalization Delivery. What do you *really* need?



instrument



ditto



exploit



explore



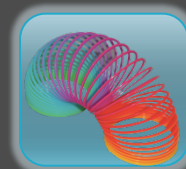
sharing



performance



security



scalability



HA

Data Store. What do you *really* need?



content



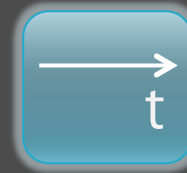
ditto



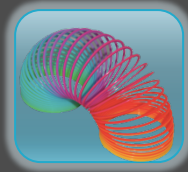
performance



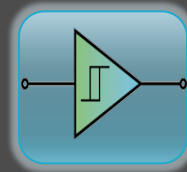
HA



history



scalability



triggers



consumers









governance



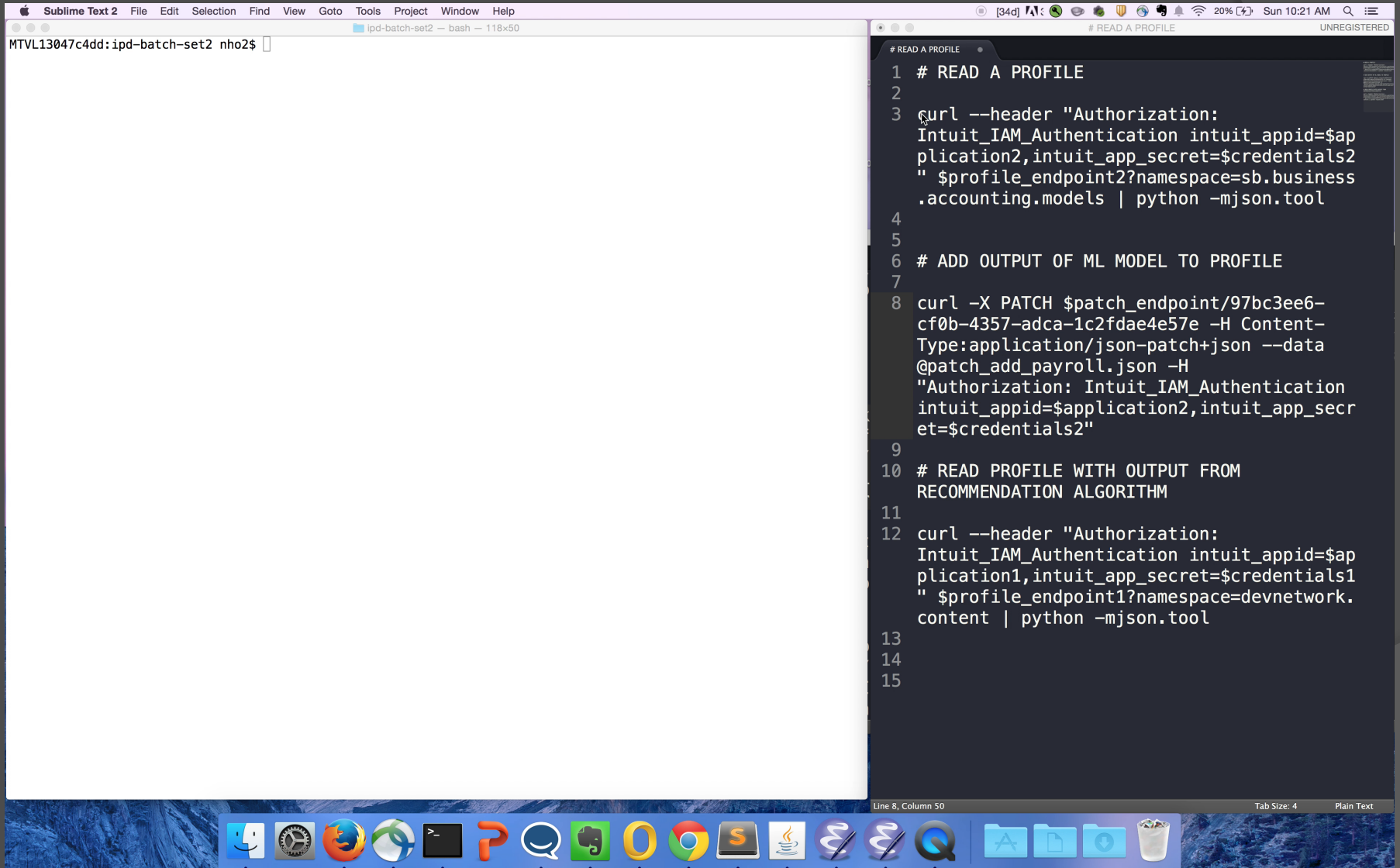
sharing

Data Store. To HA or not to HA.

now	later (blasphemy)
 revenue driver	 in-app
 critical user benefit	 infrastructure cost
 known use cases	 build & operate



Data Store. APIs



The image shows a Mac desktop with a Sublime Text editor window open. The editor contains a shell script for interacting with Intuit's Data Store APIs. The script is divided into sections for reading a profile, adding output to the profile, and reading the profile with output from a recommendation algorithm.

```
MTVL13047c4dd:ipd-batch-set2 nho2$  
  
# READ A PROFILE  
curl --header "Authorization: Intuit_IAM_Authentication intuit_appid=$application2,intuit_app_secret=$credentials2" $profile_endpoint2?namespace=sb.business.accounting.models | python -mjson.tool  
  
# ADD OUTPUT OF ML MODEL TO PROFILE  
curl -X PATCH $patch_endpoint/97bc3ee6-cf0b-4357-adca-1c2fdae4e57e -H Content-Type:application/json-patch+json --data @patch_add_payroll.json -H "Authorization: Intuit_IAM_Authentication intuit_appid=$application2,intuit_app_secret=$credentials2"  
  
# READ PROFILE WITH OUTPUT FROM RECOMMENDATION ALGORITHM  
curl --header "Authorization: Intuit_IAM_Authentication intuit_appid=$application1,intuit_app_secret=$credentials1" $profile_endpoint1?namespace=devnetwork.content | python -mjson.tool
```

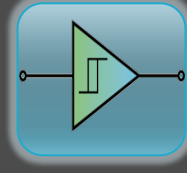
Data Capture. What do you *really* need?



content



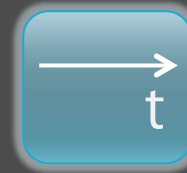
ditto



triggers



consumers



history



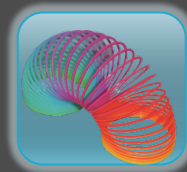
sharing



performance



security



scalability



HA

Analytics. What do you *really* need?



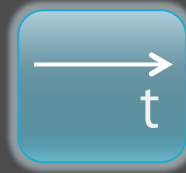
content



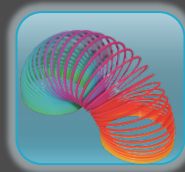
ditto



performance



history



scalability

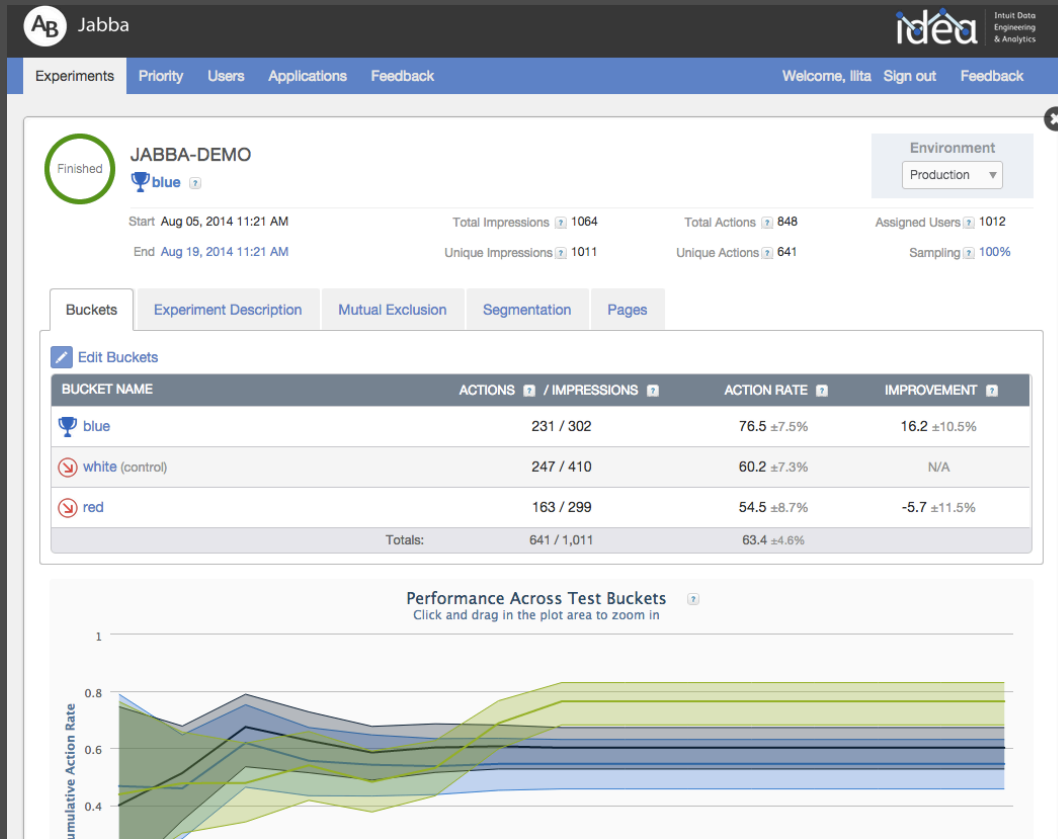


flexibility



consumers

Analytics. Experimentation & Personalization

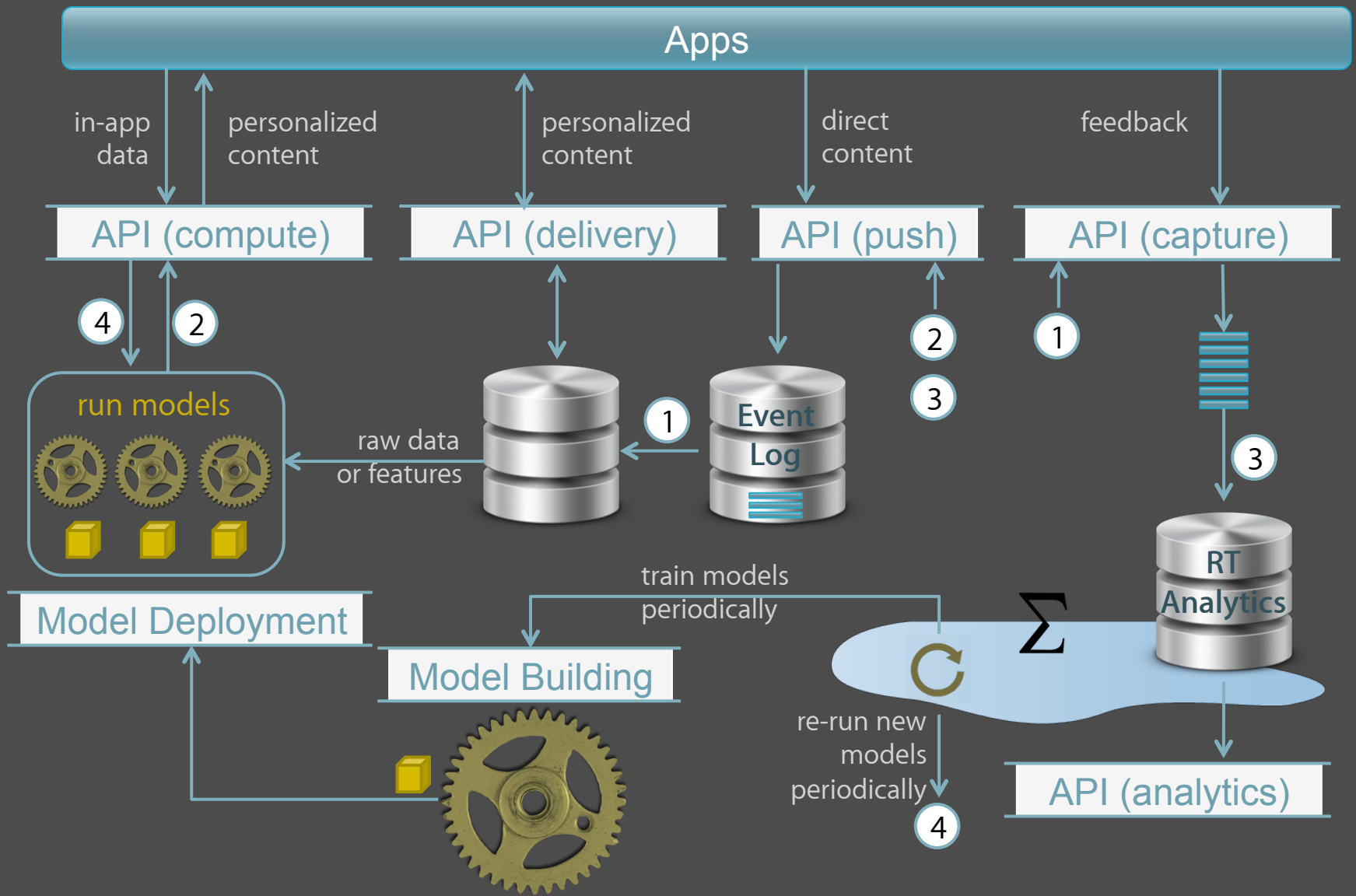


Data Lake. What do you *really* need?

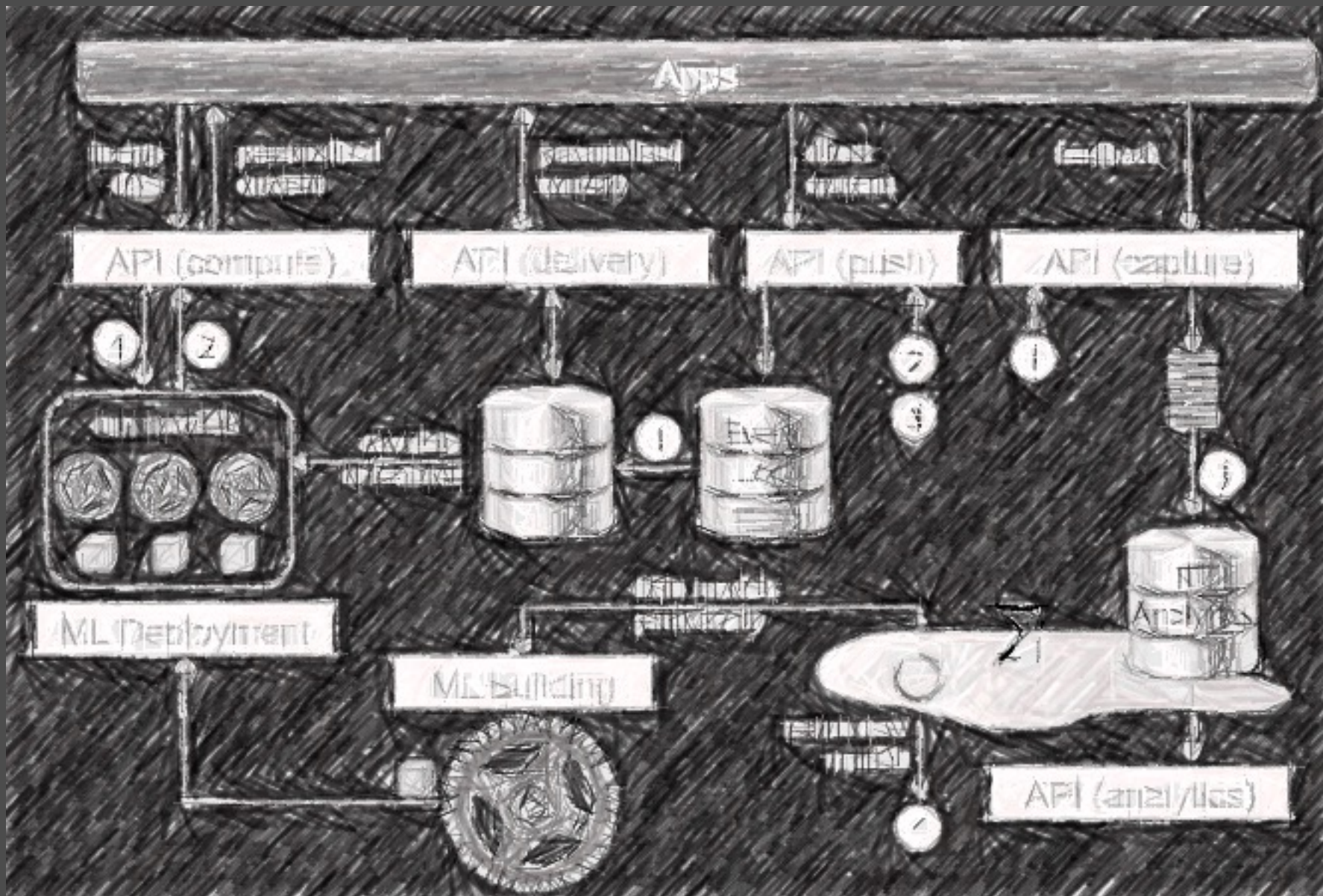


say 'big data lake'
one more time!

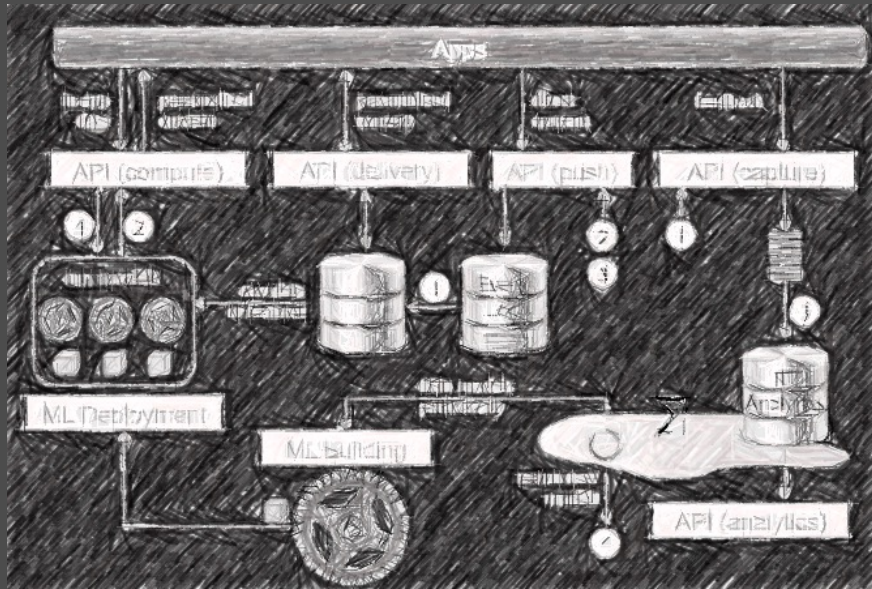
Evolving Architecture. Before you know it...



**terribly incomplete, mildly inaccurate



Not an Exact Blueprint



As you embark ...

Know this

non-trivial
no one-size fits all

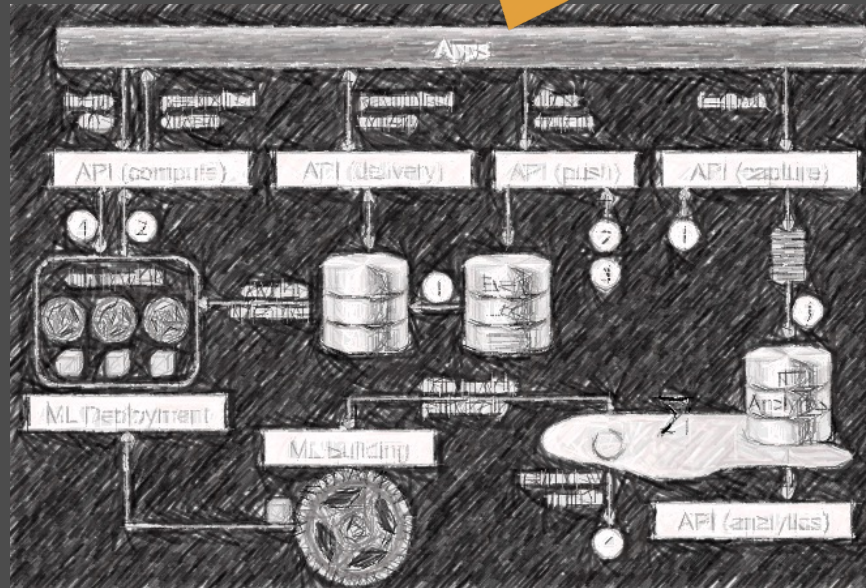
Upfront

what do you really need?
know thy target architecture

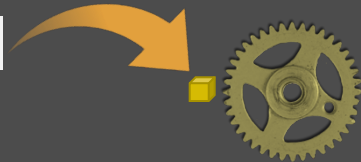
Do it!

working system in weeks
fast iterations – ship & test
interfaaaaaaaces!

village



model



**not drawn to effort scale



Software architecture is the next frontier!
Fail fast still applies!
Personalize your personalization platform!

better algorithms

more, better, smarter data

well designed software architectures

An Empirical Comparison of Supervised Learning Algorithms

Rich Caruana
 Alexander Niculescu-Mizil
 Department of Computer Science, Cornell University, Ithaca, NY 14853 USA

ABSTRACT

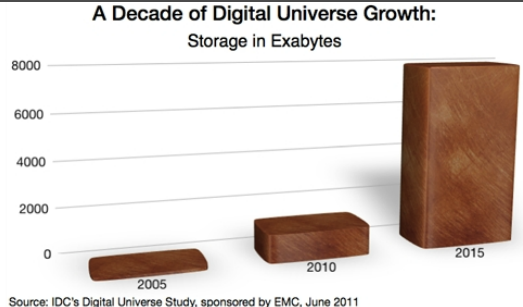
A number of supervised learning methods have been introduced in the last decade. Unfortunately, the last comprehensive empirical comparison of supervised learning was the 2000 NIPS competition. In this paper, we present a large-scale empirical comparison between an improved baseline method (SVM), several new, widely-regarded, state-of-the-art methods (random forests, ensemble methods, boosted trees, and boosted stumps), the state-of-the-art method (gradient boosting), and several other methods. We also examine the effect that modifying the analysis via Platt Scaling and Instance Bagging has on their performance. An important aspect of our study is the use of a variety of performance criteria to evaluate the learning methods.

1. Introduction

There are few comprehensive empirical studies comparing supervised algorithms. The IJCAI-00 and the last known study (King et al., 2001) (IJCAI00) was very comprehensive in that it was performed, but since that time learning capabilities have emerged (e.g., boosting, learning SVM, random forests) that improved performance. An empirical comparison of supervised learning methods would be useful.

Learning algorithms are used in many domains, and different performance metrics are appropriate for each domain. For example (Pearlin, 2002) ensemble methods, and in particular random forests, are used in classification scenarios, ensemble methods (SVM, etc.) is appropriate for some marketing tasks, and in different performance metrics (ensemble methods) in our problem class. It is possible to compare methods in a particular domain, but it is important to evaluate algorithms on a broad set of performance metrics.

Proceedings of the 31st International Conference on Machine Learning, Berkeley, CA, 2014. Copyright 2014 by the author(s)/owner(s).



+1

+1

+1

next frontier

Applications

- System health – servers, network
- Cyber-intrusion detection
- Enterprise anomaly detection
- Image processing
- Textual anomaly detection
- Sensor networks
- Fraud detection
- Medical anomaly detection
- Industrial damage detection
- ...

Algorithms



- Supervised
- Unsupervised
- Generic statistical
- Information theory
- ...

“What algorithms are you going to use?”

Data

Low data volume

- Invest in data acquisition
- Invest in high coverage

High data volume

- Invest in defining signal
- Invest in labeling, tools, and crowdsourcing

Architectures Again



Data Collectors

Clickstream, User Input ...
Real time, DBs ...

Labeling

Crowdsourcing
Active learning

Processors (M&A)

broad: time bounded
deep: open ended

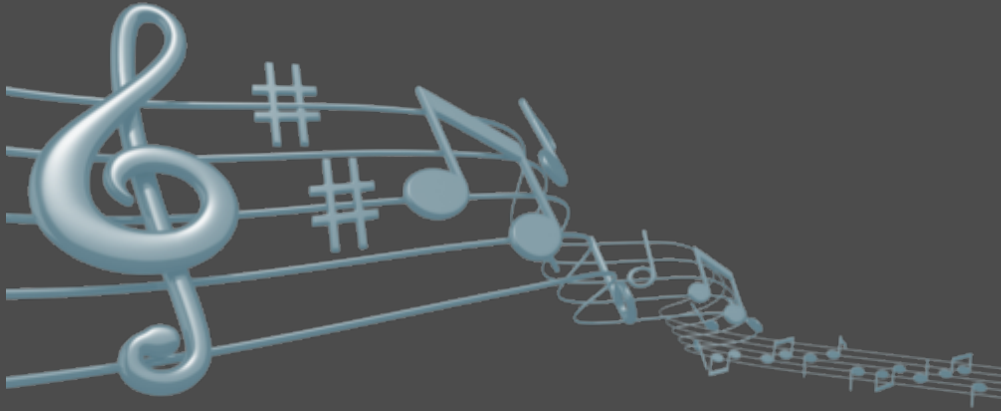


**check assumptions

Advertising



Music Streaming



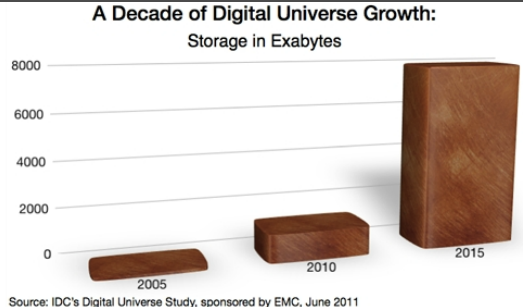
Medical Informatics



better algorithms

more, better, smarter data

well designed software architectures



+1

+1

+1

next frontier



Thank you!

Lucian Lita
@datariver

[always hiring]



Thank you!

Lucian Lita
@datariver

[always hiring]

Extra Content

Security. What do you *really* need?





JABBA-DEMO



Environment

Production

Start Aug 05, 2014 11:21 AM

Total Impressions 1064

Total Actions 848

Assigned Users 1012

End Aug 19, 2014 11:21 AM

Unique Impressions 1011

Unique Actions 641

Sampling 100%

Buckets

Experiment Description

Mutual Exclusion

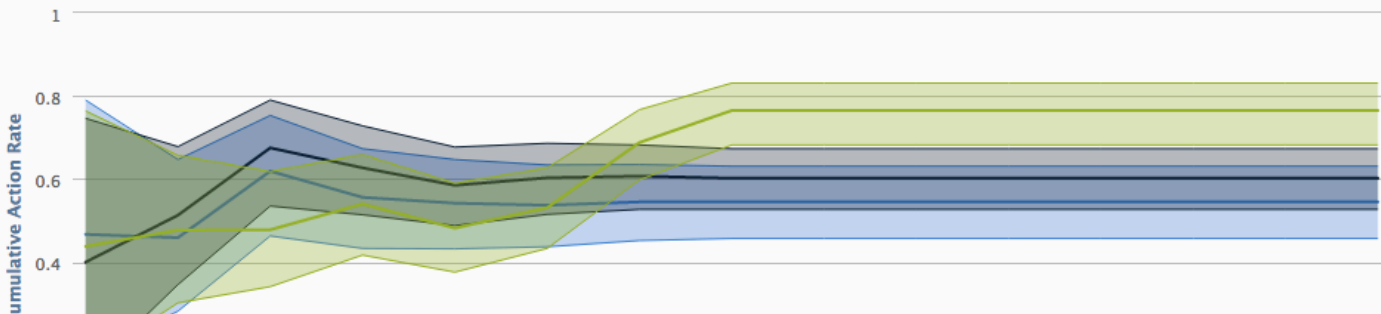
Segmentation

Pages

Edit Buckets

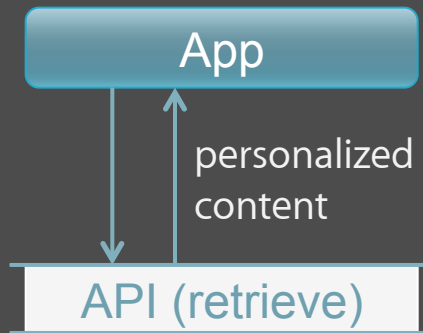
BUCKET NAME	ACTIONS / IMPRESSIONS	ACTION RATE	IMPROVEMENT
blue	231 / 302	76.5 ±7.5%	16.2 ±10.5%
white (control)	247 / 410	60.2 ±7.3%	N/A
red	163 / 299	54.5 ±8.7%	-5.7 ±11.5%
Totals:	641 / 1,011	63.4 ±4.6%	

Performance Across Test Buckets
Click and drag in the plot area to zoom in



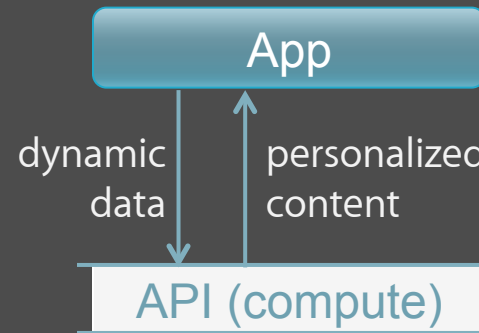
App. Who does the App talk to?

(a)



- apply op logic
- retrieve pre-computed content

(b)



- retrieve static data
- apply op logic
- compute features
- run model
- log actions