# USING DATA EFFECTIVELY: BEYOND ART AND SCIENCE

## MY PATH



#### STITCH FIX Women Men Kids









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#### STITCH FIX

#### YOUR PARTNER IN PERSONAL STYLE

Try the personal styling service for everyone! No matter your age, size or budget we've got styles for you.











#### INVENTORY



# MACHINE LEARNING







### "You've told me everything **NOT** to do, but how will I know what to do?"

-Anonymous Roger Peng student

## DATA SCIENCE IS AN ART



"Data analysis is hard, and part of the problem is that few people can explain how to do it. It's not that there aren't any people doing data analysis on a regular basis. It's that the people who are really good at it have yet to enlighten us about the thought process that goes on in their heads."

#### Data Science as an Art

- Intuition
- Qualitative insights
- Exploring a problem through solutions

- "Inspiration exists, but it has to find you working."
  - Pablo Picasso



Studio, Tony Wilson (1973) my father. http://www.tonywilsonpainterprintmaker.com/

"The demand for this "right" brain thinking is increasing and in era of increased automation, the need for the "art" of data science will be the increasing cry of business."



#### The Art of Data Science

By: Richard Boire, Senior Vice President, Environics Analytics





https://r4ds.had.co.nz/explore-intro.html

## OF DATA SCIENCE IS AN ART, WHY DON'T WE TEACH OT LOKE AN ART?





#### Music Theory Pedagogy

The Department of Music Theory, including the affiliate areas of Ear-Training and Keyboard Studies, strives to intensify the musicianship of conservatory students and provide the required skills for a profound and concentrated understanding of music.



	LL.
~	

#### Composition

Regarded as among the world's elite training grounds for more than a century, the department of composition at Peabody is one of the most sought after programs of its kind in the world. As a division of The Johns Hopkins University, Peabody takes its place alongside the institution's other internationally renowned centers of research and learning, shaping the role of music in the 21st century.

#### LEARN MORE

вм мм дма

# music theory :: statistical theory instrument :: programming language composition :: narrative

## music theory :: statistical theory

## music theory :: statistical theory



### instrument :: programming language

### instrument :: programming language



# MOSTLY: WHAT I'VE LEARNED FROM YOU



## LOMOTS CREATOVOTY

## COOK-BOOKERY

### ProjectTemplate O @

#### Architecture

ProjectTemplate is based on the idea that you should structure all of your data analysis projects in the same way so that you can exploit conventions instead of writing boilerplate code. Because so much of ProjectTemplate's functionality is based on conventions, it's worth explaining ProjectTemplate's idealized project in some detail.

TOOK THE COGNATIVE BURDEN OFF OF FORMATTING

### LIKE RUBY ON RAILS, BUT FOR ANALYSIS CODE



## GOOD ANALYST V. BAD ANALYST

You re-run the analysis and get different results.

Someone else can't repeat the analysis.

You can't re-run the analysis on different data.

An external library you're using is updated, and you can't recreate the results.

You change code but don't re-run downstream code, so the results aren't consistently updated.

You change code but don't re-execute it, so the results are out of date.

You update your analysis and can't compare it to previous results.

You can't point to code changes that resulted in a different analysis results.

A second analyst can't understand your code.

Can you re-use logic in different parts of the analysis?

You change the logic used in analysis, but only in some places where it's implemented.

Your code is not performing as expected, but you don't notice.

Your data becomes corrupted, but you don't notice.

You use a new dataset that renders your statistical methods invalid, but you don't notice.

You make a mistake in your code.

You use inefficient code.

A second analyst wants to contribute code to the analysis, but can't do so.

Two analysts want to combine code but cannot.

You aren't able to track and communicate known next steps in your analysis.

Your collaborators can only make requests in email or meetings, and they aren't incorporated into the project.

## **Copyrighted Material** The **Field Guide to** Understanding 'Human Error' **Sidney Dekker** An Ashgate Book

"An engineer who thinks they're going to be reprimanded is disincentivized to give the details necessary to get an understanding of the mechanism, pathology and operation of the failure."

– John Allspaw

BLAMELESS PORTMORTEMS ALLOWED ME TO TALK ABOUT CONCEPTS IN A WAY THAT DIDN'T MAKE PEOPLE DEFENSIVE

ALLOWED ME TO TALK ABOUT GENERAL PRINCIPLES RATHER THAN SPECIFIC LANGUAGE CHOICES

## BUILDING A SYSTEM





#### I HEDGED MY BETS

"the purpose of this paper is to established the opinions for developing the technical artifact, rather than developing the narrative of an analysis."

### AND LEFT THE NARRATIVE QUT

#### NOT PEER-REVIEWED

Opinionated Analysis Development Hilary Parker Stitch Fix hparker@stitchfix.com August 30, 2017

#### Motivation

#### Background

Statistical software is, at it's core, a language one uses to create a convincing analysis. The final creative product is a narrative that will address a scientific or business question in a way deemed satisfactory. Within a scientific setting, this generally will be developing a narrative that allows a scientific finding to be published in a peer-reviewed setting. In a business setting, there are myriad endpoints for an analysis, but most serve the purpose of helping business partners make a decision. Folded into this narrative is the choice of experimental approach and statistical methods with known properties that convincingly model or approximate the data.

As with any mode of expression, a practitioner must first learn the technical skill of the trade before they can use it to create. A photographer must learn how to manage the aperture, shutter speed, and numerous other features of a camera that control light exposure before she can use the tool to create unique and affecting photographs. The statistical analog for this – and the focus of this paper – is the process of creating the technical artifact using the statistical language and other tools, that delivers the analysis narraive to intersted parties. In a scientific setting, the technical artifact is often a journal article. Within a business setting, the technical artifact may be a quick email, a slide deck, a white paper or a long-lived dashboard. In all these creative fields, increased fluency and mastery of the tooling means that the practioner can create uninhibited.

Statistical training often focuses on the narrative aspects of this process: mathematical derivations and proofs of statistical tests, methods and models. This foundational training is crucial to understanding the strengths and limitations of conclusions that can be drawn from a particular approach to analyzing data. However, the process of developing the technical artifact is less frequently taught, or even acknowledged as a set of necessary skills. Given that this process is complex and prone to error, this hamstrings practitioners, keeping them from establishing fluency in the tools and allowing them to make common, avoidable and time-comsuming mistakes. The purpose of this paper is to present clear opinions on how, technically, an analysis should be developed, drawing from recent developments in related fields, available tooling and common best practices.

1

Peer/ Preprints | https://doi.org/10.7287/peerj.preprints.3210v1 | CC BY 4.0 Open Access | rec: 31 Aug 2017, publ: 31 Aug 2017

### composition :: narrative

#### composition :: narrative



Software is the invisible writing that whispers the stories of possibility to our hardware. You are the storyteller.



# PRODUCT DEVELOPMENT

















https://multithreaded.stitchfix.com/blog/2017/12/13/latentsize/

# DESIGN IS NOT A "MYTHICAL" OR "MYSTERIOUS TALENT"

#### IT'S A DISCIPLINE $\longrightarrow$





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# THE DESIGN PROCESS



# "You've told me everything **NOT** to do, but how will I know what to do?"

Anonymous Roger Peng student

# THE DESIGN PROCESS

CONSTRUCTIVE THINKING

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YOU NEED TO START BUILDING TO UNDERSTAND THE PROBLEM FULLY

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# THE DESIGN PROCESS

USES RIGHT AND LEFT BRAIN "The demand for this "right" brain thinking is increasing and in era of increased automation, the need for the "art" of data science will be the increasing cry of business."



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# THE DESIGN PROCESS

A FORM OF NONVERBAL RHETORIC

WITH SKETCHING AS THE LANGUAGE One thing that is clear is that sketches enable designers to handle different levels of abstraction simultaneously... Clearly this is something important in the design process. We see that designers think about the overall concept and at the same time think about detailed aspects of the implementation of that concept.





EXPLORE

Design ability is, in fact, one of the three fundamental dimensions of human intelligence. Design, science, and art form an 'and' not an 'or' relationship to create the incredible human cognitive ability."



## what do they have in common





## TWO SIDES OF THE SAME COIN



# RULES FOR PLAYING MICE



# EMPATHY

the capacity to understand or feel what another person is experiencing from within their frame of reference, i.e., the capacity to place oneself in another's position.

#### effective teams



https://rework.withgoogle.com/blog/five-keys-to-a-successful-google-team/

# WHAT IF YOU ARE NOT AN EMPATHETIC PERSON?

## MY EXPERIENCE WITH MEDITATION









# WITH USERS > WITH CO-CREATORS EMPATHY WITH SELF

# THANK YOU